



Dear parents and whānau,

Our school selected LINC-ED as our New Zealand Ministry of Education approved student management and reporting system. LINC-ED shares our school's vision to put student learning at the centre of all that we do. You will have had learning stories and notices shared through this platform.

We are excited that LINC-ED has released a major upgrade to their product, including a name change. LINC-ED's flagship online sharing, reporting and billing platform is now known as 'Hero'. This is timely, as **seamless online communication between school and home has never been more important.**

The benefits to using Hero for you:

- The **Hero app** is available to be downloaded from the app store. No need for email.
- **School notices** and communication will be accessed via community feed - **push notifications** will alert you to when there is a new message (if you choose to turn this on).
- Hero is designed to **reduce the number of places that parents need to check for information** about school.
- Parents have **exactly the same login details** and all accounts transfer from LINC-ED. Even if you visit the school's old LINC-ED site you will be redirected to Hero.
- Parents and caregivers can log in to their Hero app (even if they have students at **multiple schools**) and see all their learning stories; assessments; progress data; school notices; pay their school account online ... **all through one app.**
- There is a **student app** where teachers can post notices for their class or groups that your child is part of.

Privacy and security is top priority

Your security is our top priority and LINC-ED engages one of New Zealand's leading independent IT security companies to carry out an annual security audit, including penetration testing. Hero has just been through its second security audit and locked in excellent results.

What do you need to do?

Our school will send you a notice via LINC-ED's community notices on the day that we will be migrated to Hero. **This will take one day to complete.**

The following day at 9am you will be able to access the Hero app. [Click here](#) to download the app and login - Follow the steps. Your email address and password have not changed.

Ngā mihi nui,
Sally Grylls-Thomas