



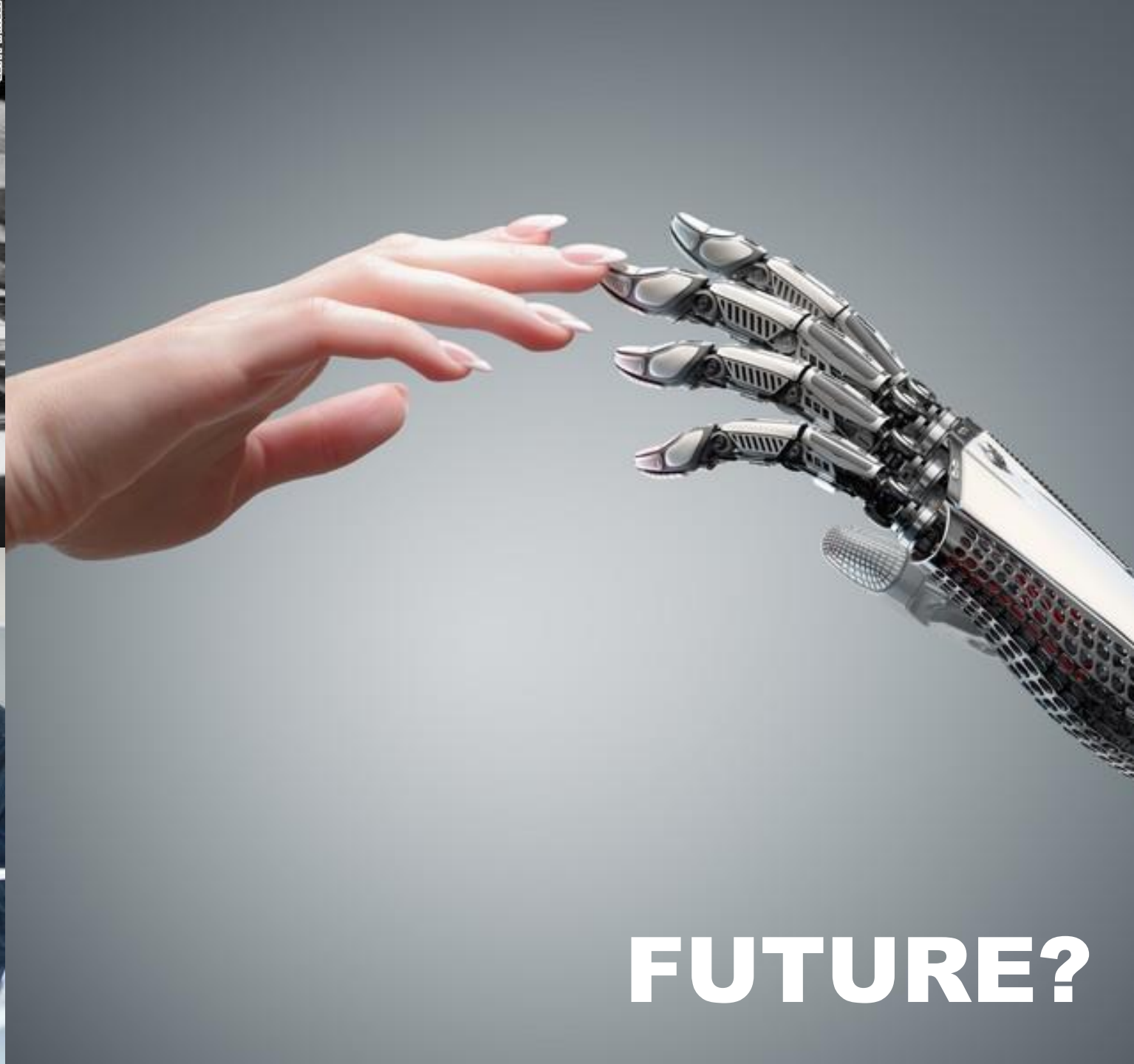
CANTERBURY  
EMPLOYERS'  
CHAMBER OF  
COMMERCE

# THE CHAMBER

## The Future of Business

Leeann Watson  
Chief Executive



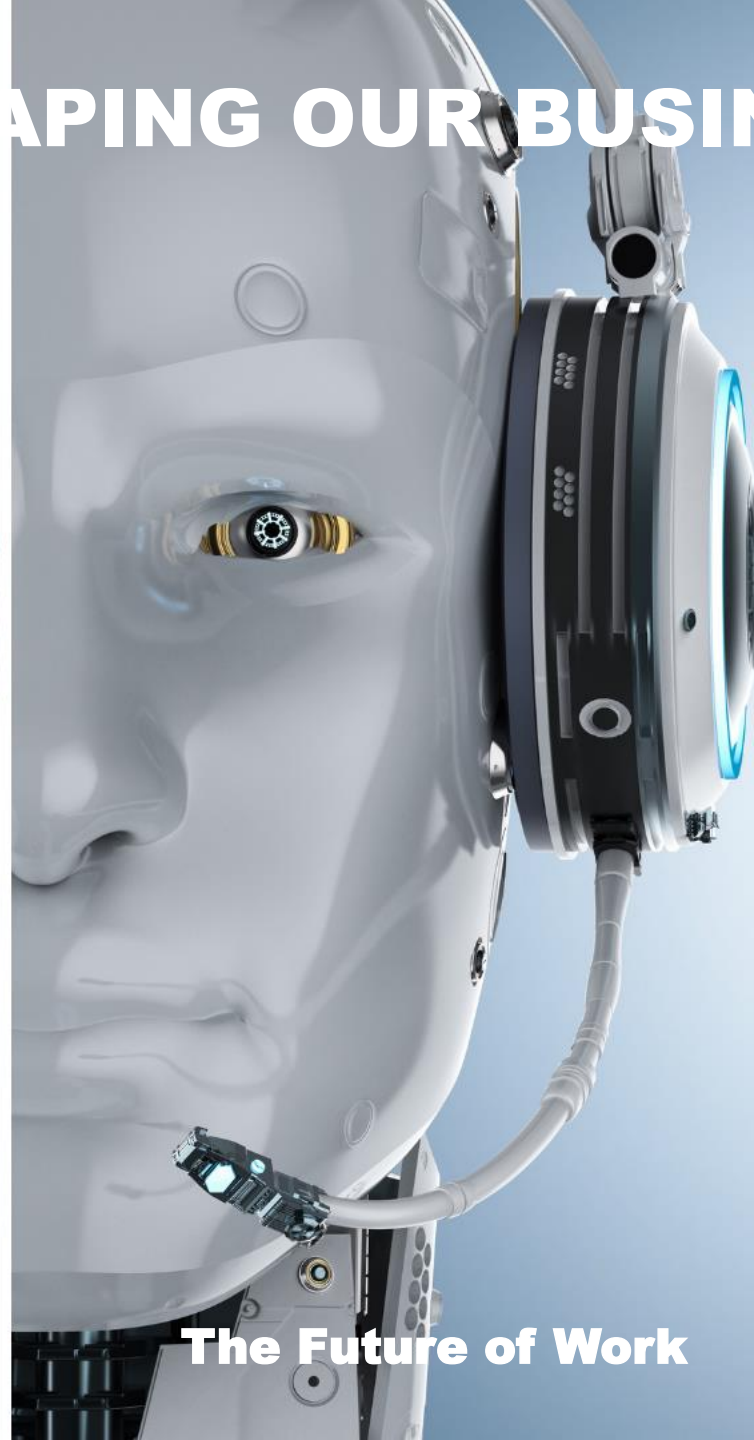




# KEY TRENDS SHAPING OUR BUSINESS ENVIRONMENT



**Technology**



**The Future of Work**



**Business for Good**



# TECHNOLOGY

- Technological changes and pressures
- Early adoption
- Agile and fast moving
- Sharing economy
- Impact on jobs
- On-line learning
- Education and skills of the future



# THE IMPORTANCE OF SOFT SKILLS

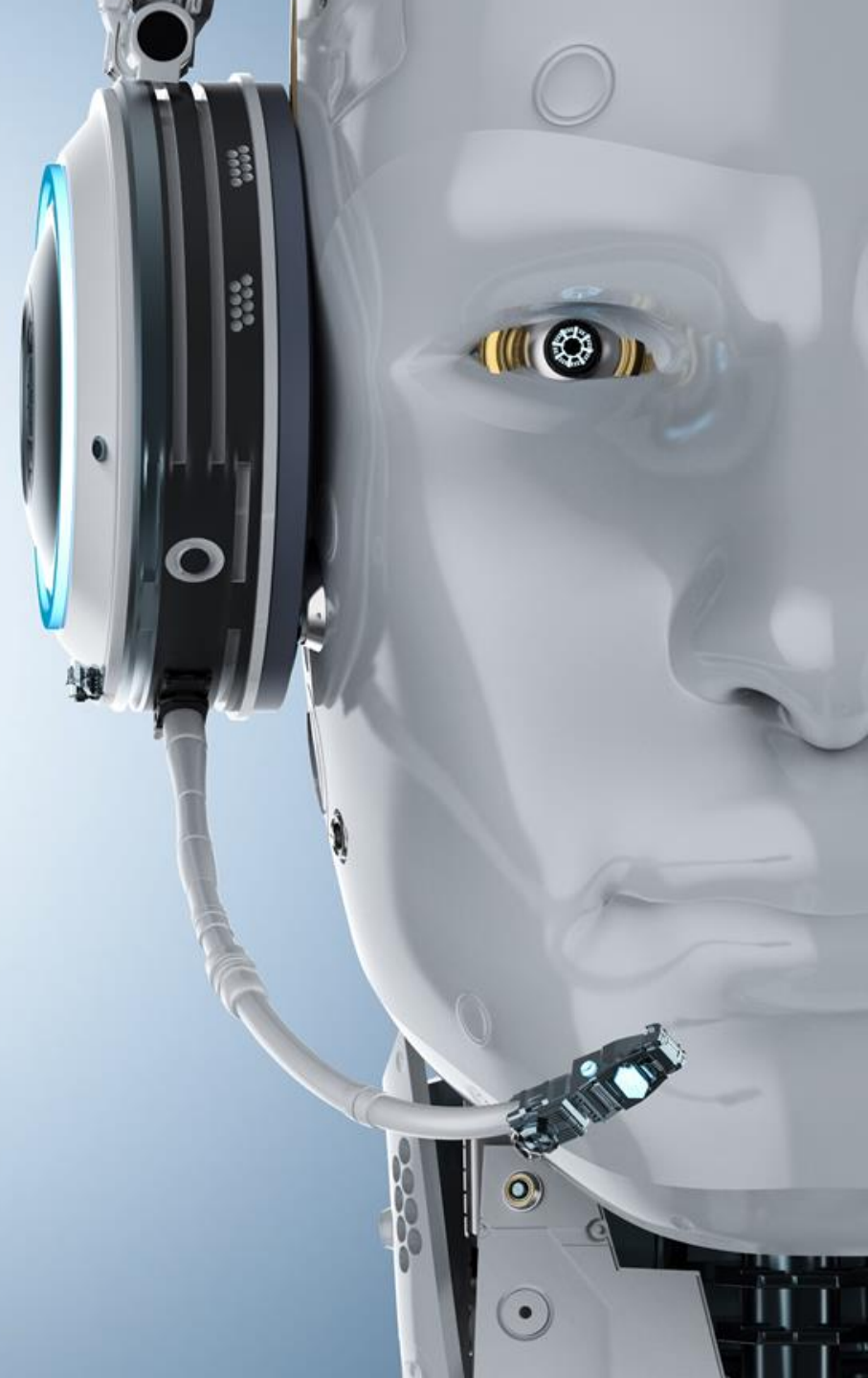


- Life long learning
- Growth mindset
- Excited by change
- Embedding a culture of re-learning/re-skilling
- Agile and innovative
- Problem solving



# THE FUTURE OF WORK

- Mobile, flexible and global
- Gig economy
- Increased diversity
- Aging workforce
- Digital natives / millennials





# FUTURE SKILLS AND ATTRIBUTES

- 21<sup>st</sup> century skills
- Agile, adaptable, innovative and resilient
- Collaboration with business
- Changing nature of workforce and hierarchy command
- Relationships, motivated and reliable







# BUSINESS FOR GOOD

- Environmental and social
- Consumer driven
- Government policy (climate change)



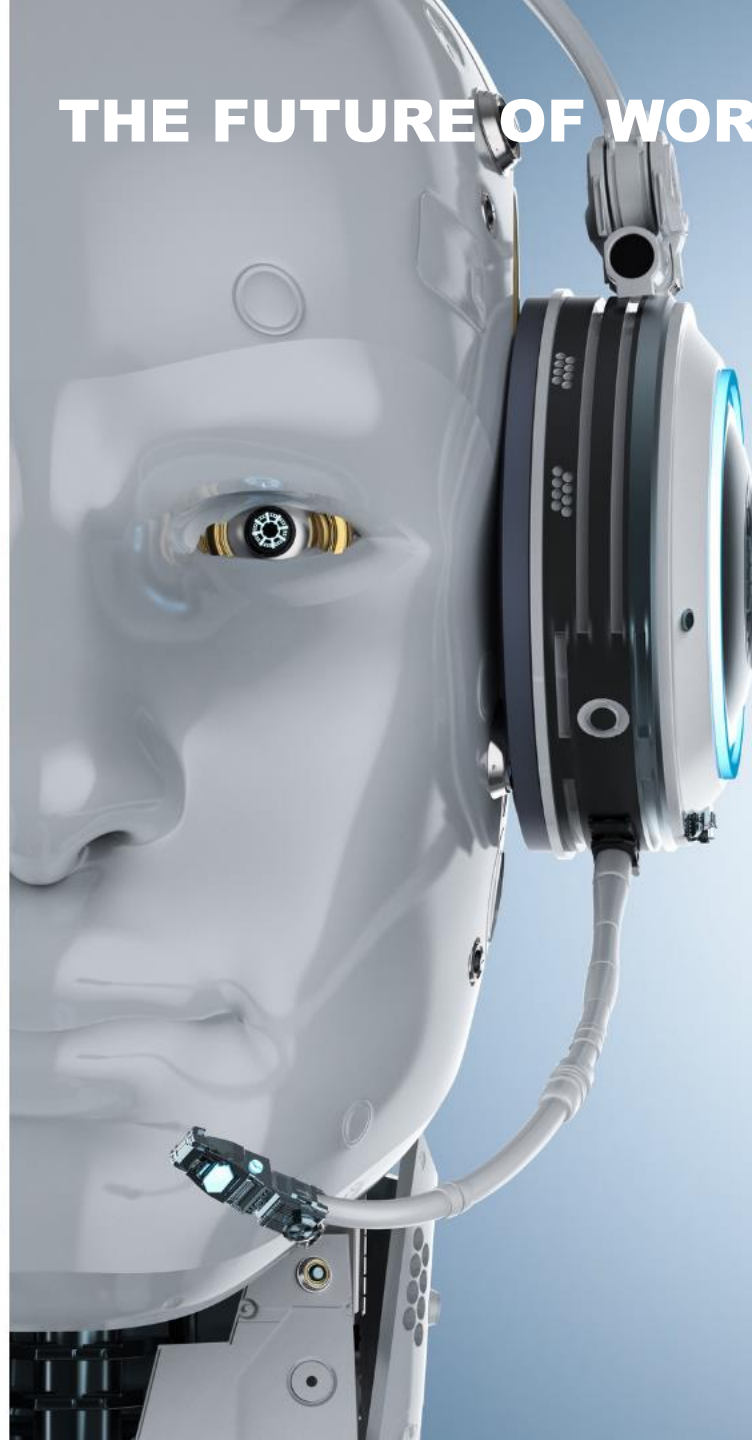




# TECHNOLOGY



# THE FUTURE OF WORK



# BUSINESS FOR GOOD





# WHAT DOES IT MEAN FOR YOU AS A LEADER?

It comes down to your mindset:

- Embrace change and lead by example
- Create a culture of change and recruit people who like change
- Upskill and bring your people with you
- Choose 1-2 areas to innovate
- Don't let it overwhelm you – small steps







**THE CHAMBER**  
[www.thechamber.org.nz](http://www.thechamber.org.nz)