

#### Welcome to Hero - Getting started

To set your password and log into Hero for the first time:

1. Download the Hero by LINC-ED app from the app store

Note: use the keywords Hero LINC-ED when searching for the app

Download the Hero by Linc-Ed app from the app store



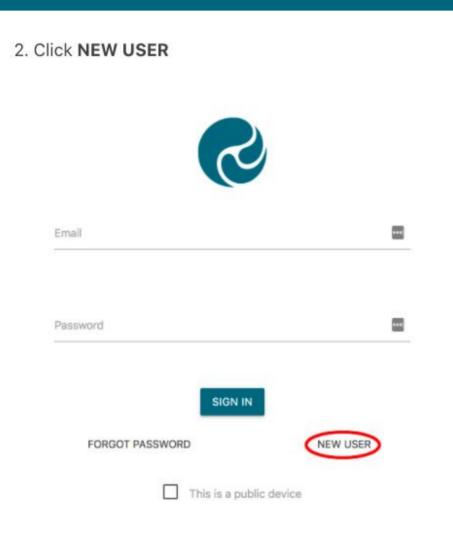




Alternatively if you do not have the app - open your browser and enter

go.linc-ed.com

#### Step 2: New user & or current user



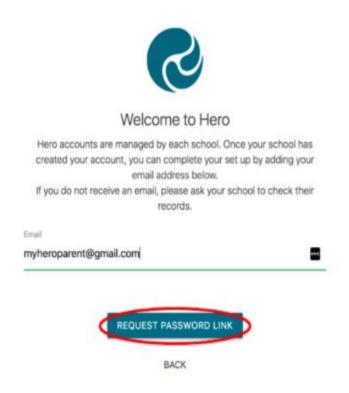
#### Step 2: If you are a new user - click on new user.

If you have already completed this step and have a login for Hero, then put in your password.



#### Step 3: Enter your email address

3. Enter the email address you have provided the school and click REQUEST PASSWORD LINK



If your email address is not accepted, please contact your school.

Step 3. Enter your email address that is connected to our school management system (this is the email you log into to get all the information from school). Click Request

password link



#### Step 4: You will receive a link to reset password

4. You will receive a message confirming a password email has been sent



#### Welcome to Hero

Hero accounts are managed by each school. Once your school has created your account, you can complete your set up by adding your email address below.

If you do not receive an email, please ask your school to check their records.

Please check your email to verify your request. Depending on your email provider it may take up to 15 minutes to arrive.

BACK

Now check your email for this request. It can take up to 15 minutes, so please be patient.

If you do not receive an email, check with your school office and check your spam folder too.

# Step 5: open your email and click on the password reset

Step 5: Open your email and click on the Hero Rest mail.

5. Open your email inbox and click on the Hero Password Reset email



Hero Password Reset Request - Password Reset Request .

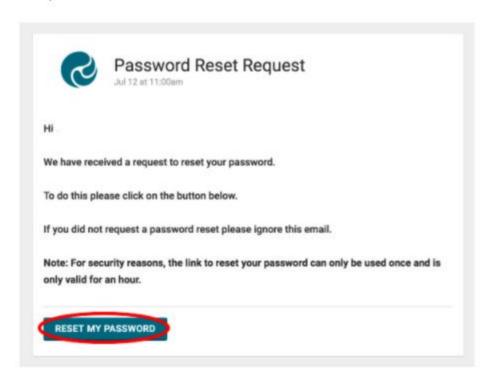
If you do not receive a Hero Password Reset email, check your spam folder.

If you do not receive a reset email, then check your spam folder.



## Step 6: now click on the rest my password

6. Open the email and click RESET MY PASSWORD



Step 6:

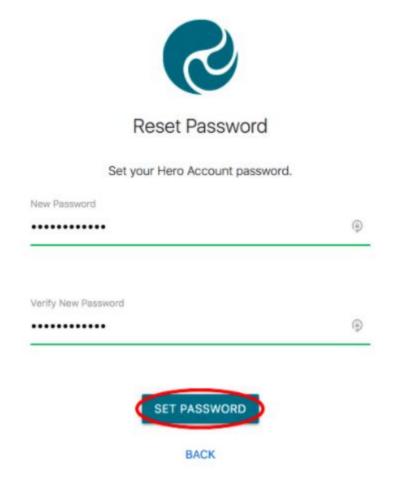
Click the link reset my password

And follow the next step.



#### Step 7: Security

7. Enter a secure password (8 or more characters), verify this password then click **SET PASSWORD** Step 7:



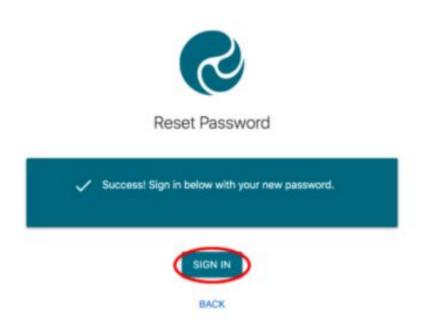
You need to enter a secure password of 8 or more characters.

Click set password



### Step 8: Receiving confirmation

8. You will receive a confirmation message. Click SIGN IN



Step 8:

When you receive this confirmation message

Click SIGN IN



#### Step 9: Nearly there



Step 9: Enter your email address and your newly set password.

If you are using a public device or **do not** want your password auto-saved, tick the box that says 'This is a public device'

THEN click SIGN IN

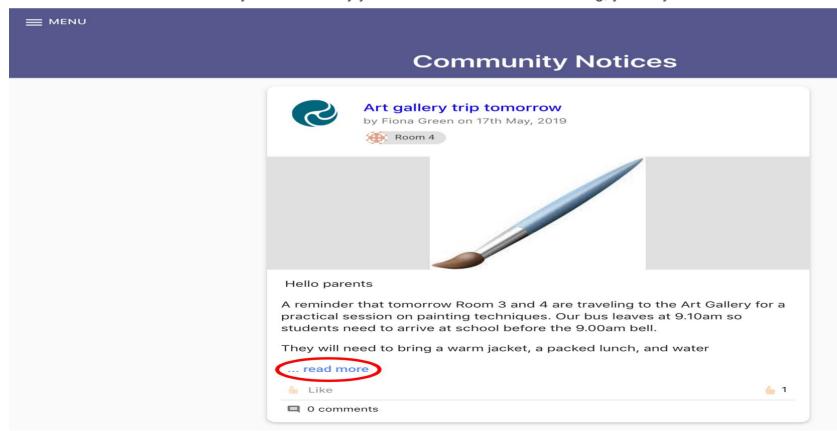


### Step 10: When you have signed in....

## You are now in to Hero.....

#### ONCE YOU HAVE SIGNED IN:

1. You will see Community notices sent by your child's school. If the text is long, you may need to click read more to view the whole message



# Navigate through Hero – click below

Click on this link below to find out how to navigate your way through Hero

How to Navigate through Hero to find notifications, reporting and more