



**Flexible Learning  
Association  
of New Zealand**

# *Inception to Infinity*

*Places, spaces and time for learning*

**9-11 April 2018, Massey University, Palmerston North**

## Welcome message from the President of FLANZ

Kia ora,

A warm welcome to the Flexible Learning Association (FLANZ) 2018 conference. The FLANZ executive and the organising team are excited to provide this opportunity to meet, share and motivate. I believe it is when we come together in a supportive environment that we make our greatest gains, individually and as a sector. Connecting, understanding and collaboration are essential elements of learning, teaching and research practice.

The conference theme, inception to infinity, encourages us to investigate the different opportunities for learning that are emerging from the rapidly changing world of digital technologies. Our keynote speakers and delegates' research presentations will provide the context and new thinking that enable exploration of the changing environment of 21<sup>st</sup> century learning and teaching.

Coming together in place and time is increasingly challenging so it is essential we capitalise on the potential of this face to face experience. The organising committee has done a fabulous job of providing an environment where rewarding and meaningful understanding and connections can be made. Technology can enhance our experience, so we encourage you to follow and contribute to the conference viaTwitter: #flanz18.

We also understand that building knowledge and relationships needs a varied diet. The FLANZ conference aims to feed your soul as well as intellect with opportunities to discuss with colleagues, new and old, scattered through the proceedings and a fun conference dinner to celebrate new and renewed friendships and understanding.

I look forward to meeting you, hearing your stories and learning with you. I trust that the affirmation you both receive and provide, coupled with new understanding from world leading experts, will motivate and enable you to take your practice to new and exciting places.

Nāku noa



Ralph Springett  
President, FLANZ  
Learning Technologies Group Manager, WelTec and Whitireia



Tena Koutou, tena koutou, tena koutou katoa

No tawahi oku whanau. Engari,  
Ko te Manawatu toku kainga pumau  
Ko Tararua te maunga  
Ko Kahuterawa te awa  
Ko Whitiwhiti taku papakainga  
No Ralph Springett ahau

Tena Koutou, tena koutou, tena tatou katoa

# FLANZ

FLANZ (previously known as DEANZ) is a national association committed to fostering growth, development, research and good practice in distance education, open learning and flexible delivery systems for education.

FLANZ is made up of individual and institutional members mainly from within New Zealand but also from the Pacific Rim.

Distance, open learning and flexible delivery systems use educational and telecommunications technology such as printed materials, video or teleconferencing, e-mail, internet and television. They aim to give students as much control as possible over what, when, where and how they learn.

Our membership comes from all sectors within education – pre-school, primary, secondary, vocational and tertiary. We are committed to lifelong learning.

Membership is open to anyone or any institution with an interest in distance education and/or open learning. Our members include students and parents of students as well as education providers.

The aim of this association is to foster high standards in the practice of distance education in New Zealand.

This will be achieved by:

- Ensuring that the spirit of partnership embodied in the Treaty of Waitangi, Te Tiriti O Waitangi, and the articles of that Treaty are honoured by FLANZ;
- Undertaking activities which are seen by the Association to be in the interests of distance education in New Zealand;
- Advising and making representations on any matters relevant to distance education in New Zealand;
- Establishing and maintaining liaison with the international distance education community;
- Promoting discussion about research and development in distance education, disseminating the results of relevant research and identifying areas in which research and development is particularly needed;
- Organising regular conferences, special interest seminars and workshops on distance education; Regularly publishing a newsletter, refereed annual Journal and other publications (such as conference proceedings) from time to time.

## FLANZ Executive Committee

Ralph Springett—President

Keryn Pratt—secretary

Kalina Vladinova-Aylor—Admin

Rachel Whalley—Treasurer

Kathryn MacCallum—Web Editor

Derek Wenmouth

Maggie Hartnett

Belinda Lawrence

Dianne Forbes

Rick Whalley

Darren Sudlow

Sarah Stein

Terry Neal

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### EXHIBITORS





Kia ora

On behalf of the Organising Committee, I welcome you to the 2018 FLANZ conference held at beautiful Massey University campus in Palmerston North.

The FLANZ conference is a biennial event with this year marking the first time the conference has been held under the new name for the association. This year's conference brings together a stellar line-up of keynote speakers, supported by a range of high-quality workshops, presentations and posters.

In keeping with the theme of the conference – Inception to Infinity – we encourage you to engage across the broad spectrum of topics and we look forward to stimulating discussions mixed with a healthy dose of fun.

Noho ora mai

Duncan O'Hara  
Conference Committee Chair

# CONFERENCE INFORMATION

## VENUE LOCATION

The conference is located in the Social Sciences Lecture block on the Massey University campus in Palmerston North. Please refer to the map later in this document

## CAR PARK

Parking is located in the main parking carpark. Please refer to the map at the end of this document for location. It will provide directions from the car park to the conference venue.

Upon entering the Car park you will be given a parking ticket. Please bring this to the conference reception and we will exchange it for another that will enable you to leave the car park at no cost.

## FIRST AID

A first aid kit will be located at the conference reception. Please feel free to ask should you need anything.

## NAME TAGS

Delegates, speakers and exhibitors are asked to wear their name badges the all sessions. Entrance to sessions is restricted to registered delegates only.

## CONFERENCE BAGS & CONFERENCE PROCEEDINGS

Please note that in line with the conference theme there will be no conference bags or conference proceedings. Sponsor material will be available at the conference and the proceedings will be downloadable from both the conference app and the conference website.

## INTERNET ACCESS

Internet is available throughout the conference venue. The Wifi code will be available on arrival.

## PROGRAMME

The Conference Organising Committee reserves the right to change the programme at any time without notice. Please note that this programme was accurate at the time of printing.

## BUS TRANSFERS

Bus transfers will be available between the Copthorne Hotel and Massey University both at the beginning and the end of the day. Numbers are required for this.

Mon 9<sup>th</sup> April                    8.00am leave Copthorne                    5.40pm leave Massey

Tues 10<sup>th</sup> April                    8.00am leave Copthorne                    5.10pm leave Massey

Wed 11 April                    9.10am leave Copthorne                    4.15pm leave Massey

# CONFERENCE INFORMATION

## REGISTRATION DESK

The registration desk is located in the foyer area of the ground floor. The desk will be open from 8.00am—5pm daily.

## SECURITY

Please ensure that you take all items of value with you at all times when leaving a room. Do not leave bags or laptop computers unattended. If you do, it will be at your own risk.

## PRESENTER INSTRUCTIONS

Please ensure that you presentations are loaded at least 2 hours before you are due to present your presentation. The presentation room is SSLB 3. This room will be manned during all breaks to assist with the loading of presentations. Please ensure that you have a screen ratio of 16:9 and that you are using a PowerPoint presentation.

## POSTERS

Posters will be displayed in the upstairs foyer of the Lecture block through the duration of the conference.

## TWITTER

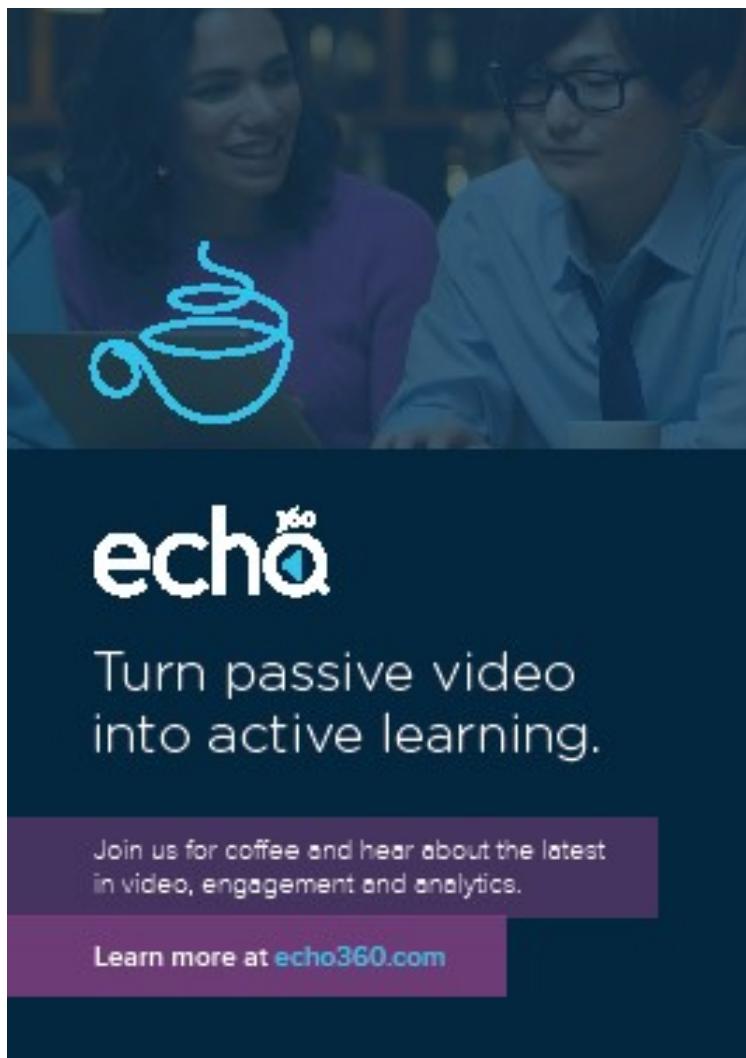
The conference hash tag is #flanz18

## CONFERENCE APP

Invitations have been sent out for the conference app. This will give you access to delegate, sponsor and submission information.

## FULL SCHEDULE OF SUBMISSIONS

Submissions can be accessed in a number of ways. The easiest is via the conference app. The conference proceeding will also be available via the conference website.



# CONFERENCE INFORMATION

## REFRESHMENTS

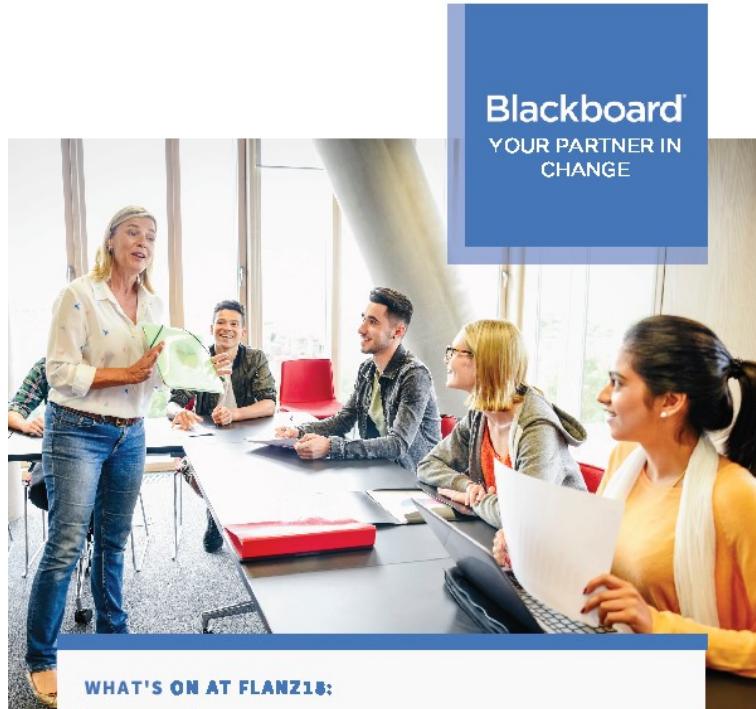
Morning tea, lunch and afternoon tea are provided as part of your registration costs. The conference dinner is also included with the exception of a student registration and sponsor registration.

## BAGGAGE STORAGE

SSLB 3 is allocated for storage of personal belongings. Please ask at reception for direction. Although this room is located opposite the reception area, please be aware that they are left at your own risk.

## CONFERENCE APP

If you have not already had an invite to the conference app or you would like some of your staff added, please contact Nicky with the full names and email address of those that you would like added.



### WHAT'S ON AT FLANZ18:



#### Lightning Talks at lunchtime

Visit the Blackboard booth to hear from our experts on what Blackboard is currently working on and develop ideas on what your institution can do differently in 2018. Join any session for your chance to win a Google Home!



#### Tuesday at 11.10am

Workshop with Mark Baily - Exploring Technology Enhanced Learning (TEL).

## COFFEE

Complimentary barista coffee will be available throughout the conference. Please see the back of your Lanyard pocket for your coffee card.

## WELCOME FUNCTION

The Welcome function is Te Manawa. This is located on Main Street, near the city centre. Also located at Te Manawatu is the New Zealand Rugby Museum. This will be open for you to look through throughout the welcome function. There is no charge for this.

It is advised that you register at the welcome function. Here you will be provided with your lanyard and name tag. Drinks and nibbles will also be provided.



## CONFERENCE DINNER

Our conference dinner is a short bus journey to the iconic Tui Brewery. Here you will have the opportunity to take a brewery tour, enjoy a delicious meal and have a few drinks. After dinner we turn up the music and dance the night away. Buses will return you back to Palmerston North.



## CONFERENCE ORGANISING COMMITTEE

Duncan O'Hara  
Heather Lamond  
Dr Terry Macpherson  
Dr Lucila Carvalho

Dr Maggie Hartnett  
Fiona Murray  
Fiona Diesch  
Nicky Vallender - Event Organiser

An advertisement for Distance Learning at the University of Otago. It features a smiling man wearing a headset and a laptop, set against a background of flowers and the university's logo. The text includes the university's name and a list of benefits for distance learning.

**DISTANCE LEARNING**

**Distance Learning at Otago**

Find out how you can update your qualifications through flexible and accessible study.

- Online learning environments
- Guided by world-renowned experts
- In your space and your time

Distance Learning Administrator  
Tel 64 3 479 4138 | [distance.learning@otago.ac.nz](mailto:distance.learning@otago.ac.nz)  
[distance.otago.ac.nz](http://distance.otago.ac.nz)

**UNIVERSITY OF OTAGO**



FLANZ 2018  
SILVER SPONSOR

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# GENERAL INFORMATION

## ELECTRICITY

New Zealand's electricity supply runs at 230/240 volts, and we use angled two or three pin plugs (the same as Australia and parts of Asia).

## EMERGENCY DETAILS

The emergency (Police, Fire Service, Ambulance or Search and Rescue) telephone number in New Zealand is 111. It is a free phone call.

## MOBILE PHONES

New Zealand operates on a 3G and 4G/LTE digital network. There are three main cell phone companies in New Zealand. All three of them own and operate their own network of towers: Spark, Vodafone, 2Degrees. Delegates are asked to switch off their mobile phones, set them to silent when in sessions.

## SHOPPING

Shops open from 0900 to 1730 during the week with late night shopping on Thursdays. Saturdays and Sunday most shops are open with 'The Plaza shopping complex' open until 1700 on the weekend.

## ROUNDING MONEY

Due to the discontinuation of 1c, 2c and 5c pieces, purchases made in New Zealand are subject to "rounding" of amounts either up or down. **TAXES** A Goods and Services Tax (GST) of 15% applies to all consumer goods and is included in retail prices. **TIPPING** Tipping is not the general custom in New Zealand and service charges are not added to accounts by hotels and restaurants. However, you may tip hotel porters and food and drink waiters in restaurants (up to 10% of the bill) for special service. At any time, tipping is at your discretion. **TAXI & BUSES** Taxi Numbers : (06) 3 555 333 (06) 3 512 345 Buses are cheap and are usually on time but are in-frequent especially in the weekends. Local timetable can be found here [www.horizons.govt.nz](http://www.horizons.govt.nz)

## CLIMATE & WEATHER AVERAGES IN PALMERSTON NORTH

High Temp: 22 °C Low Temp: 11 °C Mean Temp: 16 °C Precipitation: 87.9 mm Humidity: 74% Sunrise 6:06 a.m. (110°) Sunset 7:56 p.m. (250°) New Zealand sunlight can have high levels of ultraviolet (UV) radiation. Sun hats and sun screen are recommended when outside. It is recommended to apply Insect repellent in the early evenings at this time of year

## **MEDICAL CENTRES**

The Palms : 06 354 7737 Open 8am-8pm everyday 445 Ferguson Street . City Doctors : 06 355 3300 Open 8am – 10pm everyday 22 Victoria Avenue P.N. Hospital : 06 356 9169 Open 24 hours 50 Ruahine Street. Visitors to New Zealand are covered under the local Accident Compensation Scheme for personal injury by accident. Benefits include some medical and hospital expenses, but do not include loss of earnings outside New Zealand. We therefore recommend your travel insurance policy also covers accidents.

## **TOURIST INFORMATION**

New Zealand is represented at the i-SITE at the opposite end of the square. You can get useful information and book any organised tour or individual travel including accommodation there.

## **SMOKING**

All indoor workplaces must be smoke free. NO smoking in buildings, this includes the Convention Centre, Massey University, offices, restaurants, bars, warehouses, factories, break rooms, taxis, internal areas of trains and ships, travel terminals and passenger lounges etc Palmerston North Council supports the government's Smoke free 2025 goal. This means: smoke free streets in the City, smoke free cafes and retailers, smoke free events, smoke free parks and playgrounds DRIVING You can legally drive in New Zealand for up to 12 months if you have either a current driver's licence from your home country or an International Driving Permit (IDP). In New Zealand all motorists drive on the left-hand side of the road.

## PALMERSTON NORTH

Palmerston North City offers the sophistication and diversity of a major city, surrounded by an outdoor enthusiasts dream. Heritage collections, art galleries and urban street art are prominent in Palmerston North, and go hand in hand with the colourful array of cafes and dinning options that will take your taste buds on a tour of the world. Located 2 hours drive from Wellington and 70mins flight from Auckland, Palmerston North is well located to all major transport links. The weather in Palmerston North in March early autumn. Temperatures vary from 11-22°C . It is home to Massey University. Massey University continues to be the leader in land-based sciences, the development, production and packaging of food, education, sports exercise and management, business, social work and social policy, Maori development, IT and engineering. It is also home to the newly launched WH Oliver Humanities Research Academy, and New Zealand's only veterinary science programme, which is one of a few vet schools outside of North America that have received American veterinary medical association accreditation. More detailed information on Palmerston North can be found at [www.manawatunz.co.nz/visit](http://www.manawatunz.co.nz/visit)



The following are some of the things that you can see and do in Palmerston North

**NEW ZEALAND RUGBY MUSEUM** The New Zealand Rugby Museum contains New Zealand's biggest and most comprehensive collection of rugby memorabilia and records, including some of the world's rarest rugby artefacts.

**TE MANAWA** The cultural heart of the city, Te Manawa is a museum of art, science and history. Learn about the Manawatu regions nationally significant Taonga, as well as contemporary art, science and heritage collections.

**COACHHOUSE MUSEUM** Feilding's coach House Museum is home to an outstanding collections of New Zealand's rural heritage, showcasing over 140 years of history. Visit the Coachhouse and a fascinating historical journey through the lives of early setters and the development of the region.

**VICTORIA ESPLANADE** Victoria Esplanade comprises of 19 hectares of stunning gardens and features including bird aviaries, nature trails and a number of walks and a large duck pond. The onsite cafe offers tasty treats, ice cream and drinks, while a miniature railway offers rides on weekends. Within the esplanade is the Dougal McKenzie rose garden which 5,500 varieties and incorporates the International Rose Trial Grounds.

**LOCAL WALKS** Palmerston North is surrounded by beautiful countryside. A great way to experience this is by trying one of our local walking trails. Manawatu Gorge, Manawatu River, Sledge Track Limestone Creek Reserve Glow Worm Caves Iron Gates Gorge

**RESTAURANTS AND SHOPPING** Palmerston North has a fantastic selection of shopping ranging from boutiques to malls and restaurants. We enjoy a culturally diverse city. This is reflected in our fantastic selection of local restaurants.





Nā āheitanga ā-mātauranga,  
ko angitū ā-ākonga  
Building educational capability  
for learner success

**Don't miss out on the Ako Aotearoa sponsored  
keynote from Professor George Siemens  
(University of Athabasca, Canada)**



*Machine and Human  
Intelligence: Implications  
for the future of higher  
education*

**Keynote 1**  
SSL 1  
Monday 9 April  
10:15-11:15am

**[www.ako.ac.nz](http://www.ako.ac.nz)**