Dunedin Services Directory

All services are free to access, self-referral, and are within Dunedin unless indicated otherwise. Please note this list is not exhaustive. It does not list resources exclusive to tertiary students. Please contact bella.pullon@wellsouth.org.nz with any updates, queries, or requests for services to be removed.

Disclaimer: These services/resources have not been vetted.

Contents

Domestic violence/abuse	3
Sexual Harm	
Employment support	<u>9</u>
Financial Support	14
Food and transport	16
Night Shelters	16
Information and Advice/Advocacy	17
Parent, Youth, and Whānau Support	20
Rainbow support	
Mens Shedz	33
Elderly Support	35
Cultural Support	
Māori Kaupapa Services	49
Health & Disability Support	56
GPs and Clinics	69
Mental Health	70
Alcohol and Other Drugs/Addictions Support	75

Reintegration and Justice Support	81
Counselling	84
Loss and Grief	87
Peer Support	
Community Services and Supports	91
Religion	99
Community Networks	99
Helplines	. 101
Online tools and websites	110

Domestic violence/abuse

Name	Information	Contact	Address
Dunedin Collaboration Against	Part of Stopping Violence Dunedin.	Phone 0800 474 1121	Level 4
Family Violence (DCAFV)	Our Vision: Families free from	Email	31 Stafford Street
	violence.	dcafvadmin@stoppingviolencedune	Dunedin
	Our Purpose: To effect the	din.org.nz	
	reduction of family violence in	https://www.stoppingviolencedune	
	Ōtepoti.	din.com/	
		https://www.facebook.com/Dunedi	
		nCollaborationAgainstFamilyViolenc	
		edcafv/	
In Your Hands	In Your Hands is for people using	Family Violence Support Line	Nationwide.
	violence and looking to change their	0800 456 450	
	behaviour, and the people	https://www.inyourhands.org.nz/	
	supporting them to do so. It has		
	been created alongside family		
	violence experts, frontline workers,		
	and people with lived experience.		
	Giving information to people who		
	use violence can help them		
	understand their experience and		
	how to change, helping lower the		
	barriers to them seeking help.		
Shakti Migrant Women's Refuge	Shakti Ethnic Women's Support	Phone (03) 477 1351	Dunedin Community House
	Group (Dunedin) is a non-profit	Crisis 0800 742 584	301 Moray Place
	organisation which was founded in	Email dunedin@shakti.org.nz	Dunedin
	2011 to assist ethnic women whose	https://shaktiinternational.org/	
	lives had been affected by domestic		
	violence. We are committed to help		
	ethnic women overcome the		
	barriers of migration and to break		
	the bonds of cultural oppression		
	imposed on them for generations.		

Shine	Shine provides a range of effective, practical and innovative services to achieve our mission to stop domestic violence in New Zealand. We directly help thousands of adult and child victims every year to become safe and stay safe through our frontline services, and we indirectly help thousands more through our professional training programmes; Shine RESPOND in communities, the DVFREE programme in workplaces, Shine in	Phone 0508 744 633 (24/7 helpline) https://www.2shine.org.nz/ Webchat also available	95 Great South Road Epsom Auckland 1051
	School, and our health sector partnerships.		
Stopping Violence Dunedin	Stopping Violence Dunedin is a not- for-profit organization based in Dunedin, New Zealand. Our focus is stopping family violence and other damaging conflicts in our communities. We provide individual and group programmes for people with violence issues and family/whanau support through our Kaiwhakaruruhau service. Free referral through family court/corrections or self-referral at a cost.	Phone 0800 474 1121 Email stopviolencedunedin@xtra.co.nz https://www.stoppingviolencedune din.com/	Level 4 31 Stafford Street Dunedin
Victim Support	Victim Support provides a free, nationwide support service for people affected by crime, trauma, and suicide in New Zealand. We help our clients to find safety,	Phone 0800 842 846 https://www.victimsupport.org.nz/	Dunedin Police Station 25 Great King Street Central Dunedin Dunedin

	healing, and justice after crime and other traumatic events.		
Women's Refuge	If you are living in fear in your relationship or in your family, or know someone who is, there are so many ways we can help you right now. We warmly welcome all women of New Zealand and their children to our free advice, emergency accommodation and confidential advocacy services provided by women.	Phone 0800 733 843 Email info@refuge.org.nz https://www.womensrefuge.org.nz	Nationwide. 15 Walter Street First Floor Te Aro Wellington

Sexual Harm

Name	Information	Contact	Address
Male Survivors Otago	Male Survivors Otago is a member	Phone (03) 425 8018	1/166 King Edward Street
	organisation of Male Survivors	Email <u>info@mso.nz</u>	South Dunedin
	Aotearoa- the national advocacy	https://www.malesurvivorsotago.nz	Dunedin
	and policy organisation for male	L	
	survivors in New Zealand.		
	We are committed to helping men		
	who have suffered sexual, physical,		
	or emotional abuse to discover and		
	sustain their own recovery pathway.		
	We work alongside men, sharing		
	our knowledge and experiences,		
	and moving towards a better future		
	together.		
Ōtepoti Communities Against Sexual	Based in Ōtepoti Dunedin, we are	Phone (03) 474 1592	Dunbar House
Abuse (OCASA)	the Ōtepoti Communities Against	Email support@ocasa.org.nz	21 Dunbar Street
	Sexual Abuse (ŌCASA). Until a	https://www.ocasa.org.nz/	Dunedin Central

	couple of years ago we were known as Rape Crisis Dunedin. We're a non-profit, community organisation run by a group of trained and dedicated professionals.		
	We are committed to providing free, confidential, trauma-informed and holistic supports to people of all		
	genders, on the journey towards healing. This can be for survivors of sexual violence, as well as whānau, friends, parents and communities.		
	We also provide community sexual violence prevention and education.		
Ōtepoti-Dunedin Whānau Refuge (Previously Te Whare Pounamu Dunedin Women's Refuge)	Ōtepoti-Dunedin Whānau Refuge advocates for women, whānau, tamariki (children) and rangatahi (youth) supporting a pathway to safety, regardless of ethnicity, gender identity, sexual orientation, or socio-economic circumstances. Our aim is to eliminate family violence in our community by providing support, advocacy, education, and awareness.	Phone (03) 466 3220 Crisis 027 213 6063 Email community@odwr.nz https://www.odwr.nz/	21A Grosvenor Street Kensington Dunedin
Shakti Migrant Women's Refuge	Shakti Ethnic Women's Support Group (Dunedin) is a non-profit organisation which was founded in 2011 to assist ethnic women whose lives had been affected by domestic violence. We are committed to help ethnic women overcome the barriers of migration and to break	Phone (03) 477 1351 Crisis 0800 742 584 Email dunedin@shakti.org.nz https://shaktiinternational.org/	Dunedin Community House 301 Moray Place Dunedin

	the bonds of cultural oppression		
	imposed on them for generations.		
Shama	Shama Ethnic Women's Trust	Phone 07 843 3810	Nationwide sexual harm support.
	(commonly known as Shama) is a	Email info@shama.org.nz	8 Liverpool Street
	charitable trust formed in 2002	https://shama.org.nz/	Hamilton Central
	after the identification of a gap in		Hamilton
	available services for ethnic women		
	and children that are run by ethnic		
	women. The founding members of		
	Shama recognised that the		
	challenges faced by ethnic women		
	are complex and unique, and their		
	needs often sit outside what is		
	catered for by mainstream social		
	services and support programmes.		
	If you have experienced sexual		
	harm, Shama can connect you with		
	a counsellor or therapist to provide		
	ongoing support through our ACC		
	service. We have therapists right		
	across the country who can work		
	with you.		
Survivors Network of those Abused	They are a charitable trust	Contact Christopher Longhurst	Nationwide.
by Priests (SNAP)	(50036443) based in Wellington,	(Otago/Southland)	
	with peer support groups in Hawkes	Phone 022 344 0496	
	Bay, Nelson/Marlborough,	Email <u>Aotearoa-</u>	
	Otago/Southland, Manawatu-	NewZealand@SNAPnetwork.org	
	Whanganui and Wellington. They	Email chris.nz@snapnetwork.org	
	also have peer support groups	https://www.snapnetwork.org/aote	
	specifically for youth and	aroa new zealand	
	transgender respectively. (see the		
	contact tab on their website for		
	contact details of these groups).		

	Support is available nationwide face to face (where possible), or by telephone, email and online		
Te Ohaakii a Hine – National Network Ending Sexual Violence Together (TOAH-NNEST)	meetings. Sexual violence should not be tolerated in any society. The vision of Te Ohaakii a Hine – National Network Ending Sexual Violence Together is for Aotearoa New Zealand to be free of sexual violence. This website is designed to provide you with information, research and gain access to sexual violence response and prevention	Phone (04) 385 9176 Email admin@toah-nnest.org.nz http://toah-nnest.org.nz/	Nationwide. Floor 3 29 Waterloo Road Hutt Central Lower Hutt
The Harbour	services, representing members all over the country. The Harbour is a New Zealand-based web-portal that hopes to address all community members affected by sexual abuse or offending, their families and whanau. Jointly developed by SAFE,	http://www.theharbour.org.nz/	Website only.
	HELP and Rape Prevention Education, funded by the Lottery Grants Board and supported by the FACS, The Harbour aims at becoming a trusted resource and a point of hope for people currently living the ripple effects of harmful sexual behaviour.		
Victim Support	Victim Support provides a free, nationwide support service for people affected by crime, trauma,	Phone 0800 842 846 https://www.victimsupport.org.nz/	Dunedin Police Station 25 Great King Street Central Dunedin

and suicide in New Zealand. We	Dunedin
help our clients to find safety,	
healing, and justice after crime and	
other traumatic events.	

Employment support

Name	Information	Contact	Address
Aotearoa Labour Hire Recruitment	ALH is a leading recruitment	Phone 021 240 8652	401 Moray Place
(ALH)	company dedicated to providing	Email charlesw@alhltd.co.nz	Dunedin
	Aotearoa with the most	https://alh.nz/	
	dependable and trustworthy		
	workforce. We specialise in		
	sourcing and supplying skilled and		
	experienced personnel to meet the		
	diverse labor needs of our clients.		
	Servicing many sectors, including		
	warehousing, civil, rail, and the		
	white-collar market.		
APM NZ	APM is a leading health and human	Phone 0800 967 522	Nationwide.
	services organisation.	Email <u>nzreferrals@apmworkcare.co.nz</u>	Ground Floor
	Our purpose is to enable better	https://apm-nz.co.nz/	Cargill House
	lives.		333 Princes Street
	We help people overcome barriers		Dunedin
	to employment, support them to		Otago
	return to work following an injury		
	or illness, provide health and		
	psychological services, and so		
	much more. Worldwide, we have		
	assisted over two million people.		
	We deliver a wide range of services		
	across New Zealand, including		
	allied health, psychological		

	intervention, employment support, physiotherapy, vocational rehabilitation, pain management, and community-based services.		
Careers NZ	Careers.govt.nz is owned and maintained by the Tertiary Education Commission. We're responsible for supporting New Zealanders to have the skills, knowledge and training opportunities for lifelong success. We have a responsibility from the Education and Training Act 2020 "to provide a publicly available careers information service that includes a database of information about occupations and tertiary education and training." So we provide tools and information to support people of all ages to make decisions about their career and education throughout life.	Phone 0800 601 301 Email customerservice@tec.govt.nz https://www.careers.govt.nz/	Nationwide. Level 9 44 The Terrace Wellington
Connected NZ	Connected makes it easier to explore jobs, study, training or business support. The service helps a wide range of New Zealanders find the advice and support they need, including businesses, people looking for help to find a job or who are worried about keeping the one they have, and those looking	Phone 0800 264 737 Email connecteddunedin@msd.govt.nz https://www.connected.govt.nz/	MSD/Work and Income Employment Centre John Wickliffe House in the Exchange 265 Princes Street Dunedin

	for study and training advice and opportunities.		
Employment New Zealand	Information on employment in New Zealand.	Phone 0800 20 90 20 Email info@employment.govt.nz https://www.employment.govt.nz	Nationwide. 15 Stout Street Wellington
Hays Dunedin	Hays helps thousands of job seekers find excellent employment across all major industries from technology and finance to construction and engineering. Our local team of recruitment experts can work with you to identify the best opportunities that suit your needs.	Phone (03) 669 5542 Email tl.dunedin@hays.net.nz https://www.hays.net.nz/	218 George Street Dunedin Central Dunedin
New Zealand Labour Hire Dunedin	NZ Labour Hire has been providing Industrial Personnel to manufacturing, logistics, and construction.	Phone 0800 MUSCLE Email construction@nzlabourhire.co.nz https://www.nzlabourhire.co.nz/	44B Filleul Street Dunedin Central
NZDF Defence Careers Recruiting Office Dunedin	As New Zealand's Defence Force, we run deep. Our shared purpose and experiences forge unbreakable bonds. When you run with us, you'll work as part of a tight-knit team within the Navy, Army or Air Force, protecting your people, your country and the environment. We work shoulder-to-shoulder, always backing each other and proudly representing Aotearoa wherever we go.	Phone 0800 1 FORCE (0800 136 723) https://www.defencecareers.mil.nz/	248 Cumberland Street Dunedin
Select Recruitment	At Select, we're passionate about what we do. Equipped with 40 years of experience partnering	Phone (03) 477 0873 Email info@select.co.nz https://www.select.co.nz/	Level 2 330 Moray Place Dunedin Central

	_	T	
	with local businesses, we are a market leader with a long-standing history of delivering a complete range of employment and HR solutions throughout the South Island and beyond.		
Skillsec	Skillsec provides fees free courses and training. We are here to help you to gain the skills, confidence and qualifications you need to pursue a career or go on to further training.	Phone (03) 455 2727 Email office@skillsec.co.nz https://skillsec.co.nz/	14 Bridgman Street Dunedin
Tradestaff Dunedin	At Tradestaff, we're here to help get work done, no matter how big or small your need is. We have a national presence with a local focus. Solving employers' problems throughout New Zealand, our database of temporary workers and employer client base is tough to rival.	Phone (03) 474 0655 Email otago@tradestaff.co.nz https://www.tradestaff.co.nz/	79 Princes Street Dunedin
Volunteer South	Kaitūao o te Taitonga Volunteer South is a charitable trust that engages and supports both tūao volunteers and volunteer involving organisations and community groups in the Southern region of Aotearoa New Zealand.	Phone (03) 471 6206 Email kiaora@volunteersouth.org.nz https://volunteersouth.org.nz/	Dunedin Community House 301 Moray Place Dunedin
Work Opportunities Trust	Work Opportunities is a Dunedin- based community trust that supports and explores employment opportunities for people who experience mental health	Phone 03 455 4357 Email admin@workopportunities.org.nz https://www.workopportunities.org.nz/	103 Melbourne Street South Dunedin

	anditions and mandatatain		
	conditions and psychiatric		
	disability. Our team of specialists		
	work one on one with individuals		
	for as long as required for no fee.		
	NOTE: Eligibility criteria apply.		
Workbridge	Workbridge helps Kiwi jobseekers	Phone 0508-858-858	155 Hillside Road
	who have disabilities or health	Email dunedin@workbridge.co.nz	South Dunedin
	conditions to connect with	https://workbridge.co.nz/	
	employers who value their		
	contributions.		
Workforce Central Dunedin	Workforce Central Dunedin is a	Phone 021 245 1562	168 Castle Street
	free service to help you find	Email kiaora@wfcd.co.nz	Dunedin
	employment and connect you to	https://www.wfcd.co.nz/	
	employers looking for work.		
Your People Recruitment	Based in Dunedin and provide	Phone (03) 471 7000	Level 2 Westpac House
	leading recruitment services	Email info@yourpeople.co.nz	Cnr George Street & Moray Place
	throughout New Zealand.	https://www.yourpeople.co.nz/	Dunedin
	We recruit the best talent available		
	for all levels of employment with		
	our speciality being mid and senior		
	level positions. We provide both		
	permanent and temporary		
	employment services in a wide		
	range of industries and job types.		
Youth Employment Success	Youth Employment Success is an	Phone (03) 477 3473	123 Vogel Street
, ,	online platform that launched in	Email dunedin@youthemployer.nz	Dunedin
	2016 with certified	https://youthemployer.nz/	
	kaiwhakawhiwhi mahi (employers)		
	from a variety of industries offering		
	,		
Youth Employment Success	Youth Employment Success is an online platform that launched in 2016 with certified kaiwhakawhiwhi mahi (employers)	Email dunedin@youthemployer.nz	123 Vogel Street Dunedin

with like-minded rangatahi who	
are looking for mahi.	

Financial Support

Name	Information	Contact	Address
Accident Compensation	Everyone in New Zealand is	Phone 0800 101 996 (Claims)	Cnr Maclaggan Street & Clark
Corporation (ACC)	covered by our no-fault scheme	Email claims@acc.co.nz	Street
	if they've been injured in an	https://www.acc.co.nz/	Dunedin Central
	accident. The cover we provide		
	helps pay for the costs of your		
	recovery.		
Christians Against Poverty (CAP)	Living with unmanageable debt	Phone 0508 227 111	Nationwide
	feels like being caught in a fast-	Email info@capnz.org	PO Box 12041
	flowing river. Families in poverty	https://www.capnz.org/	Penrose
	share that before coming to CAP		Auckland 1064
	they had the sense that they		
	were drowning.They swim		
	bravely but are soon		
	exhausted, isolated, losing hope		
	of rescue.		
	Together with the church, CAP		
	prevents New Zealanders being		
	swept away.		
	CAP's services are free – made		
	possible through our		
	partnerships with over 200 local		
	churches across Aotearoa. The		
	ministry is supported by donors,		
	who give what they can. Each		
	client has a support friend from a		
	church community to walk		
	alongside them, as well as		

Dunedin Budget Advisory Service Inc	experts who advocate for them every step of the way. A free and confidential service who work with families and individuals in the greater Ōtepoti area who are at risk of, or in financial hardship, to educate, support and	Phone (03) 4716 158 Email enquiries@budgetingdunedin.co.nz https://www.budgetingdunedin.co.nz/	Dunedin Community House 301 Moray Place Dunedin
Family Works – Presbyterian Support Otago	empower. We support both families and individuals (any age) offering help that ranges from food parcels, social work, financial mentoring to group programmes for both children and adults. We also support adults and youth	Phone (03) 477 7116 Email enquiries@psotago.org.nz https://familyworks.org.nz/	407 Moray Place Dunedin Central
FinCap	with mental health. FinCap is non-government organisation which supports 200 free financial mentoring services in their work. We advocate for change in the building financial capability sector to help prevent people from getting into financial hardship in Aotearoa. Financial mentoring services can help anybody who wants to gain control of their money — with FinCap, you've got it together.	Phone (04) 471 1420 Email kiaora@fincap.org.nz https://www.fincap.org.nz/	Nationwide. Level 4, 276 Lambton Quay Wellington Central Wellington
Good Shepherd NZ	We are a not-for-profit organisation working to improve	Phone 0800 466 370 Email <u>infonz@goodshepherd.org.nz</u>	National Office Good Shepherd NZ

	the financial and social wellbeing	https://goodshepherd.org.nz/	Level 14, 22-28 Willeston St
	of New Zealanders. Financial		Wellington 6011
	support, resources, Economic		
	Harm Support Service,		
	DEBTsolve, loans, and advice.		
Ngā tāngata microfinance	We're a small, non-profit	Email info@ntm.org.nz	Nationwide
	organisation focused on helping	https://www.ngatangatamicrofinance.org.nz/	PO Box 99-890
	financially vulnerable New		Newmarket
	Zealanders get ahead with		Auckland 1149
	money. We provide ethical,		
	interest-free loans that give Kiwis		
	a 'hand up', not a 'hand-out'.		
Sorted	For free trusted independent	Email info@sorted.org.nz	Nationwide.
	money guidance visit our website	https://sorted.org.nz/	
	& make tomorrow a better day.		
	We've got you covered, start		
	your plans with Sorted guides.		
	Sign up for free today!		
Work and Income (Ministry of	Get help finding work, see	Phone 0800 559 009	265 Princes Street
Social Development)	current job vacancies, and find	https://www.workandincome.govt.nz/	Dunedin
	out how we can support you if		Or
	you're on a low income or		127 Hillside Road
	unemployed.		South Dunedin

Food and transport

Please see https://wellsouth.nz/community/health-promotion/low-cost-food-and-transport-map/ for a map of affordable (free or lower cost) food (including community gardens) and transport options available.

The St John Health Shuttle is a koha based community service that transports people to health-related visits, and then brings them home again. https://www.stjohn.org.nz/what-we-do/community-programmes/health-shuttles-stjohn/ Call 0800 103 046 to book.

Night Shelters

Name	Information	Contact	Address

Dunedin Night Shelter Trust	The Night Shelter is located at 18	Phone 0800 745 569	18 Lees Street
	Lees Street, Dunedin. It offers free	Email	Dunedin
	emergency accommodation to	info@dunedinnightshelter.co.nz	
	anyone in need. The shelter is open	https://dunedinnightshelter.co.nz/	
	from 6pm-9am every day. Bookings		
	are not required.		

Information and Advice/Advocacy

Name	Information	Contact	Address
Acclaim Otago	Acclaim Otago (Inc) is a support	Phone (03) 455 4878	ACCLAIM Otago
	group for injured New Zealanders	Email acclaimotago@gmail.com	P.O Box 375
	and their families. We are an	https://acclaimotago.org/	Dunedin
	incorporated society based in		
	Dunedin with members		
	throughout New Zealand.		
	Established in 2003, we have been		
	advocating for systemic change to		
	improve the lives of injured people		
	ever since. We are active in the		
	area of human rights in New		
	Zealand.		
Citizens Advice Bureau Dunedin	Free, confidential, independent	Phone 0800 367 222	Rodgers House
	information and advice.	Dunedin Direct on 03 4716166	Ground Floor
		Email dunedin@cab.org.nz	155 Princes Street
		Online chat https://www.cab.org.nz/	Dunedin
Community Law Otago	We provide free legal information,	Phone 03 474 1922	Dunedin Dental Building
	assistance, representation and	Email reception@dclc.org.nz	Floor 1
	education to the people of Otago.	https://communitylawotago.com/	169 Princes Street
	Walk in Monday, Tuesday,		Dunedin
	Wednesday evenings 5.30-7.30pm;		
	Tuesdays, Thursdays, Fridays		
	12.30-2pm. Advisors		

	Help with traffic, employment, tenancy, police, consumer/debt, criminal, ACC, neighbours, government depts and family matters. Cannot help with wills, trusts and estates (other than general information), buying or selling property, business or commercial matters.		
Health & Disability Commissioner	The Health and Disability Commissioner promotes and protects people's rights as set out in the Code of Health and Disability Services Consumers' Rights. This includes resolving complaints in a fair, timely, and effective way.	Phone 0800 11 22 33 Email hdc@hdc.org.nz https://www.hdc.org.nz/	Nationwide. PO Box 1791, Auckland 1140
Nationwide Health & Disability Advocacy Service	The Nationwide Health and Disability Advocacy Service offers free, independent, and confidential advice and support to help you resolve issues with health and disability services. Our advocates are here to let you know about your rights, answer your questions and talk through your options for making a complaint. We will support you through the whole process.	Phone 0800 555 050 Phone (03) 479 0265 - Dunedin Email advocacy@advocacy.org.nz https://advocacy.org.nz/	Nationwide.
Netsafe	Netsafe is New Zealand's independent, non-profit online	Phone 0508 NETSAFE (0508 638 723) Text 'Netsafe' to 4282	Netsafe – PO Box 124 Shortland St

	safety charity. Taking a technology-positive approach to the challenges digital technology presents, we work to help people in New Zealand take advantage of the opportunities available through technology by providing practical tools, support and advice for managing online challenges.	Email help@netsafe.org.nz https://netsafe.org.nz/ Chatbot also available on the website.	Auckland 1140
Office of the Ombudsman	The Ombudsman helps the community in its dealings with government agencies. They handle complaints against government agencies and undertake investigations and inspections, where they see the need.	Phone 0800 802 602 Email info@ombudsman.parliament.nz https://www.ombudsman.parliament.nz	Nationwide. Level 7 70 The Terrace Wellington 6011
Te Kāhui Tika Tangata Human Rights Commission	Te Kāhui Tika Tangata Human Rights Commission and Office of Human Rights Proceedings offer free and confidential services for individuals, Tangata whenua, schools, employees, employers and the public sector. Dispute resolution, wayfinding, community peacebuilding, and legal representation.	Phone 0800 496 877 Email infoline@hrc.co.nz https://tikatangata.org.nz/	Nationwide. PO Box 10424 Wellington 6140
Tenancy Services	We provide information on your rights and responsibilities as a landlord, tenant or unit title owner.	Phone 0800 836 262 (0800 TENANCY) https://www.tenancy.govt.nz/	Nationwide. PO Box 76469 Manukau 2241
Victims Information	To provide support to help you or your family/ whanau to deal with the practical and emotional effects	Phone 0800 650 654 https://www.victimsinfo.govt.nz	Nationwide.

of the crime and information to	
help you understand the legal	
process.	

Parent, Youth, and Whānau Support

Name	Information	Contact	Address
ADL	ADL is a not-for-profit youth	Phone 0800 292 988	599 Princes Street
	services provider working with	Email admin@adlnz.org.nz	Dunedin
	young people and their whānau	https://www.adlnz.org.nz/	
	across the lower South Island.		
	We see clients either in person		
	(face-to-face) as well as online		
	(video) or by phone – and can work		
	with you at one of our service		
	delivery sites, or at your school, in		
	the community or at home.		
Thrive Services	Thrive is a free professional		
	counselling service for young people		
	aged 12 to 24 and their whānau		
	living in the lower South Island. It's		
	a safe, non-judgmental and		
	completely confidential service		
	offering between one to six sessions		
	of coaching, talking and problem		
	solving to help you cope with life's		
	ups and downs. Self-referral		
	available.		
Barnardos New Zealand	As New Zealand's largest children's	Phone (03) 214 7751 (Dunedin)	8 Jones Street
	charity, we offer a broad range of	Phone 0800 227 627 (General	Dunedin
	services for children, families and	Enquiries)	
	whānau throughout Aotearoa.	Email invercargill@barnardos.org.nz	
		https://barnardos.org.nz/	

Breastfeeding Support Otago &	Breastfeeding Support Otago and	https://www.breastfeedingsos.co.nz	Otago and Southland.
Southland	Southland (BFSOS) is a Peer Support	L	
	programme created by WellSouth	_	
	Primary Health Network. This		
	programme aims to help women in		
	our Southern communities to access		
	FREE, friendly, and non-judgemental		
	support to establish, maintain and		
	continue breastfeeding and help		
	with common feeding challenges.		
	All Peer Supporters have completed		
	accredited training and have been		
	police vetted.		
CanTeen Otago	Cancer affects everyone differently.	Phone 0800 Canteen (2268 336)	218 George Street
	That's why Canteen provides a wide	Email info@canteen.org.nz	Dunedin Central
	range of free support services to	https://www.canteen.org.nz/	
	help rangatahi manage the specific		
	challenges they're dealing with.		
Child, Adolescent and Family Mental	CAFMHS is a specialised service	Phone (03) 471 7105	9 Moray Place
Health Service (CAFMHS) Te Whatu	providing assessment and	Phone 0800 44 33 66	Dunedin
Ora Southern	treatment to children and young	https://www.southernhealth.nz/ser	
	people aged 0 to 14 years and their	vices/child-and-youth-mental-	
	families. Our CAFMHS services in	health-services-southern-te-whatu-	
	Waitaki, Balclutha and Dunstan can	<u>ora</u>	
	see young people up to the age of		
	18 years. For Dunedin youth over 14		
	years we will refer to our Southern		
	DHB Youth Specialty Service. Our		
	service caters for children, young		
	people, and their families in the		
	Southern DHB district of Otago who		
	are experiencing moderate to		
	severe mental health difficulties,		

	suspected psychiatric disorders, or		
	severe emotional and behavioural		
	disturbance. Our service is free of		
	charge for New Zealand citizens and		
	permanent residents, and is		
	voluntary. Referral required from		
	community professional.		
Dunedin Parents Centre	Dunedin Parents Centre is part of a	Email	155 Kenmure Road
	nationwide voluntary organisation	dunedin@parentscentre.org.nz	Mornington
	set up by parents for parents.	https://dunedin.parentscentre.org.n	Dunedin
	Parents Centre are a not-for-profit	<u>z/</u>	
	organisation who supports parents		
	with knowledge and skills to better		
	prepare them for birthing and		
	parenting. Dunedin Parents Centre		
	is one of 52 Parents Centres across		
	the country.		
	We are a friendly group whose aim		
	is to support parents in the		
	community and offer fun learning		
	and social activities for them and		
	their children to enjoy. Parents join		
	for a coffee group or antenatal class		
	and leave feeling rejuvenated,		
	supported and understood.		
Family Dispute Support Services	FDSS – Family Dispute Support	Phone 028 8515 4259 by	Nationwide.
,	Services provides separated whānau	appointment	
	with tailored support services using	Email admin@fdss.org.nz	
	a community-centred holistic	https://www.fdss.org.nz/	
	approach. FDSS work is focused on	1100001 1 11 11 11 10 10 15 11 12 1	
	empowering whānau to resolve		
	their parental disputes amicably on		
	Their parental disputes affileably off		

	their own out of the court, if possible.		
Family Mental Health Service	Based in Mosgiel, Family Mental Health Service is WellSouth's community mental health service for individuals of all ages and families experiencing moderate to severe mental health difficulties. FMHS clinicians work with people and families with for a period of up to six to eight months – along with their GPs and other health professionals. Māori, Pacific Island and high-needs populations are prioritised for the service. Accessing FMHS is principally by GP referral, but other community agencies, schools or, in some instances, self-referrals are accepted as well.	Phone 03 489 3728 Email fmhsadmin@wellsouth.org.nz https://wellsouth.nz/community/m h-concerns/family-mental-health- service-fmhs/	3 Wickliffe Street Mosgiel
Heart Kids NZ	Heart Kids Otago is one of the affiliated branches of Heart Kids NZ and we support 476 heart members in the greater Otago region. We are a small and passionate team that works together to support our heart families by offering emotional, educational and practical support. We are fully committed to helping all heart families on their journey throughout life and to empower our heart members. We love hearing	Phone 021 848 743 Email otago.ssc@heartkids.org.nz https://www.heartkids.org.nz/	Nationwide.

	from you and hearing your ideas for how to improve our services, so please feel free to get in touch.		
Kidz Need Dadz	Kidz Need Dadz' mission is to help New Zealand men be the best fathers they can be. Through education and support we help dads to play an active part in their children's lives. As well as supporting fathers, we educate the broader community about the need for dads to be involved with their children. We can help with parenting, relationship separation, assistance with legal guidance and mentoring, information on health and wellbeing services for men, and events for dads (and families) to meet up. Note services not available in Dunedin.	Phone 0800 563 123 Email christchurch@kidzneeddadz.org.nz https://www.kidzneeddadz.org.nz/	Risingholme Community Centre 22 Cholmondeley Avenue Opawa Christchurch 8023
La Leche League NZ	Questions or worries about breastfeeding? Our accredited La Leche League Leaders are parents like you, who have been trained to provide lactation information and support. We can help over the phone, you can come along to our informal meetings, or ask a question via email and on social media. All of this is free and confidential.	Email help@lalecheleague.org.nz Email LLL.dunedinwest@gmail.com (Dunedin) https://lalecheleague.org.nz/	Meetings are held monthly in Dunedin and nationwide. See website for locations.
Mirror Services	Mirror Services is an Otago based organisation that delivers	Phone (03) 479 2970	7th & 8th Floor Evan Parry House

	counselling and treatment	Email	43 Princes St
	programmes for children, young	reception@mirrorservices.org.nz	Dunedin Central
	people and their whānau in the	https://www.mirrorservices.org.nz/	
	Otago/Southland region. Mirror		
	offers counselling services and a		
	youth day programme, and consists		
	of a primary care team and youth		
	addiction service.		
Mothers Helpers	Mothers Helpers can support you.	Email info@mothershelpers.co.nz	Nationwide.
	Whether you are a mum of young	https://www.mothershelpers.co.nz/	
	children or expecting a baby, we can		
	help you find hope and joy in your		
	family life again. Talk to one of our		
	clinicians. All our initial assessments		
	are free and we endeavour to keep		
	our other services as low-cost and in		
	some cases, free of charge.		
Oranga Tamariki	We are dedicated to supporting any	Phone 0508 326 459 (to make a	Level 1
	child in New Zealand whose	report of concern)	Philip Laing Building
	wellbeing is at significant risk of	Phone 0508 326 459 (General	144 Rattray Street
	harm now, or in the future.	enquiries)	Dunedin
	We also work with young people	Email contact@ot.govt.nz	
	who may have offended, or are	https://www.orangatamariki.govt.n	
	likely to offend. Anyone who is	<u>z/</u>	
	worried about a child or young		
	person can make a report of		
	concern to us or the Police. You can		
	also contact us for enquiries about		
	our services, or to contact a site or		
	social worker.		
Otago Youth Wellness Trust	The Otago Youth Wellness Trust is a	Phone (03) 474 9547	20 Parry Street West
	free, not-for-profit community-	https://www.oywt.org.nz/	Dunedin
	based service that works alongside		

	rangatahi aged 11 to 18 with multiple needs to create positive change in their lives and that of their family/whānau. These can include health, education, welfare and justice. Their case workers and mentors employ an intense wraparound service to improve educational outcomes, strengthen family/whanau relationships and improve well-being.		
Parent to Parent	We are a nationwide not-for-profit organisation formed in 1983 by parents and professionals to support the families of babies, children, teens and adults with any type of disability or health impairment.	Phone 0508 236 236 Phone 027 808 3949 (Otago) Email otago@parent2parent.org.nz https://parent2parent.org.nz/	30 Portsmouth Drive Dunedin
Plunket Clinics and Dunedin Pregnancy and Parenting Education (PPE)	Tamariki and whānau are at the heart of everything we do at Whānau Āwhina Plunket. We're dedicated to helping all children in Aotearoa New Zealand have the best possible start to life.	Phone 0800 184 803 Email southern.region@plunket.org.nz https://www.plunket.org.nz/	Visit https://www.plunket.org.nz/plunke t-near-me for the closest centre to you.
Pregnancy Help Ōtepoti Dunedin	Information, advice, and practical support including baby baths, baby clothing, bassinets, bedding, pregnancy clothing, and pēpi-pods. All services are free. Pregnancy Help information is available in Arabic, English, and Te reo Māori.	Phone (03) 455 5892 Email otago@pregnancyhelp.org.nz https://pregnancyhelp.org.nz/dune din/	Shop 2a Ground Floor South City Mall Hillside Road South Dunedin Dunedin
Sands NZ	We are a voluntary, parent-run, non-profit organisation set up to	Email info@sands.org.nz http://sands.org.nz/	Nationwide. No meetings in Dunedin currently.

	support parents and families who		Sands NZ
	have experienced the death of a		PO Box 136
	•		
	baby at any stage during pregnancy,		Hamilton 3240
	as a baby or infant. We offer		
	empathy and understanding. We		
	are not counsellors and do not give		
	professional advice but we do offer		
	an opportunity and environment to		
	share experiences, to talk and to		
	listen. We promote awareness,		
	understanding and support for		
	those dealing with the death of a		
	baby in pregnancy, birth or as a		
	newborn, and due to medical		
	termination or other forms of		
	reproductive loss.		
SIDS and Kids	SIDS and Kids is dedicated to saving	Phone 0800 164 455 (24-hour	Nationwide.
	the lives of babies and children	Sudden Infant Death Helpline)	SIDS and Kids
	during pregnancy, birth, infancy and	http://www.sidsandkids.org.nz/	PO Box 350
	childhood and supporting bereaved		Waiuku 2681
	families.		
	We deliver on our vision through		
	world class research; evidence		
	based education and bereavement		
	support; and advocacy.		
Southern Youth Development	Founded in 1987 by Malcolm	Phone (03) 477 4175	45 Māori Road
	Cameron on the premise that young	Phone 027 431 0252	Mornington
	people can and do 'make a	Email info@syd.org.nz	Jubilee Park
	difference', the Southern Youth	https://syd.org.nz/	
	Development believes that		
	resilience in young people is built		
	through positive life experiences.		
	We work to empower youth to		

	realise their potential and achieve		
	stronger communities. We work		
	alongside our young people and role		
	model quality work ethics in a		
	supportive environment assisting		
	young people to make successful		
	transitions.		
Space for You and Your Baby	At Space, you and your baby will	Phone (03) 473 0014	270 North Road
	connect with other new parents and	Email	North East Valley
	their babies as you explore	trust.valleybaptist@gmail.com	Dunedin
	parenting and children's	https://valleyspace.wordpress.com/	
	development in a safe, facilitated		
	environment. NOTE: Costs may		
	apply.		
Taieri Parents Centre	Taieri Parents Centre is a volunteer	Phone (03) 489 3075	17 Green Street
	organisation run by parents for	Email	Mosgiel
	parents. We are part of Parents	parentscentretaieri@gmail.com	Dunedin
	Centre New Zealand and are one of	https://taieri.parentscentre.org.nz/	
	52 Centres nationwide.		
	Parents Centre are a not-for-profit		
	organisation who supports parents		
	with knowledge and skills to better		
	prepare them for birthing and		
	parenting.		
	At Taieri Parents Centre, we offer:		
	Childbirth Education & Early		
	Parenting Classes		
	 Playgroups and coffee 		
	groups		
	Music & Movement		
	sessions		
	Parent Support		
	Parent Education		

• Venue Hire YSS is a specialised adolescent and family mental health service providing assessment and treatment for young people 14 years up to 19 years. Our service caters for young people, and their families who live in the Southern DHB Otago district, who are experiencing moderate to severe mental health problems, suspected psychiatric disorders, or severe emotional and behavioural disturbance. Our service is voluntary and free of charge for New Zealand citizens and permanent residents. Some charges can apply to people from other countries. Family and self-referral or referral from	Phone (03) 474 5601 Phone 0800 44 33 66 https://www.southernhealth.nz/ser vices/child-and-youth-mental- health-services-southern-te-whatu- ora	Level 3 8 Moray Place Savoy Building Dunedin
	YSS is a specialised adolescent and family mental health service providing assessment and treatment for young people 14 years up to 19 years. Our service caters for young people, and their families who live in the Southern DHB Otago district, who are experiencing moderate to severe mental health problems, suspected psychiatric disorders, or severe emotional and behavioural disturbance. Our service is voluntary and free of charge for New Zealand citizens and permanent residents. Some charges can apply to people from other countries. Family and	◆ Venue Hire YSS is a specialised adolescent and family mental health service providing assessment and treatment for young people 14 years up to 19 years. Our service caters for young people, and their families who live in the Southern DHB Otago district, who are experiencing moderate to severe mental health problems, suspected psychiatric disorders, or severe emotional and behavioural disturbance. Our service is voluntary and free of charge for New Zealand citizens and permanent residents. Some charges can apply to people from other countries. Family and self-referral or referral from

Rainbow support

Name	Information	Contact	Location
Adhikaar Aotearoa	Adhikaar Aotearoa is a charity that	https://www.adhikaaraotearoa.co.n	Nationwide.
	provides education, support and	<u>z/</u>	
	advocacy services for and on behalf		
	of queer and trans people of colour,		
	especially South Asians.		
Burnett Foundation Aotearoa	With the same passion and	Phone 0800 802 437	Nationwide.
(formerly New Zealand AIDS	commitment as those who came	Email	31 Hargreaves Street
Foundation & Ending HIV NZ)	before us, Burnett Foundation	<pre>contact@burnettfoundation.org.nz</pre>	St Marys Bay

	Actorros continuos to provent UN/	https://www.burnettfoundation.org	Auckland
	Aotearoa continues to prevent HIV transmission, combat stigma and	.nz/	Auckialiu
	maximise the wellbeing of those	.112/	
	most affected by HIV.		
	We have centres in Tāmaki		
	Makaurau Auckland, Whanganui-a-		
	Tara Wellington and Ōtautahi		
	Christchurch. We provide HIV and		
	STI testing, counselling, group		
	support and other services at these		
	centres as well as remotely for		
	people anywhere in New Zealand.		
Dunedin Pride	We're a volunteer-run organisation	Email contact@dunedinpride.org.nz	Dunedin-wide.
	that's all about connecting and	https://dunedinpride.org.nz/	
	supporting Ōtepoti's local takatāpui		
	and rainbow community 🌈		
	To connect with Dunedin Pride, we		
	invite you to join us at Pride Night,		
	held on the last Friday of every		
	month, from 4-7pm		
	Pride Night is always free, all ages		
	and kai is provided for free too. It's		
	family friendly and welcomes all our		
	community and allies, young and		
	old		
Gender Minorities Aotearoa	Gender Minorities Aotearoa is a	Phone (04) 385 0611	Nationwide.
	nationwide transgender	Phone 020 404 92568	Level 1
	organisation. It is run by and for	Email	130 Riddiford Street
	transgender people; including	support@genderminorities.com	Newtown
	binary and non-binary, intersex, and	https://genderminorities.com/	Wellington
	irawhiti takatāpui.		
	We support transgender people of		
	all ages, cultures, and backgrounds,		

	and provide one-to-one peer support and information nationwide. Our vision is for all takatāpui, transgender, and intersex people to be empowered by a full range of choices across all aspects of their lives, and to be able to participate fully in society.		
Hohou Te Rongo Kahukura – Outing Violence	We are dedicated to building Rainbow communities in Aotearoa New Zealand free of family, partner and sexual violence. Our work is underpinned by an acknowledgment of Te Tiriti o Waitangi and the impact of colonisation on understandings of sex, sexuality and gender diversity in Aotearoa New Zealand.	Email lovingrainbowlove@gmail.com https://www.kahukura.co.nz/	Nationwide. Based in Waikato.
I'm Local	The I'm Local Project aims to help queer & gender diverse youth all over Aotearoa to feel valued, recognised and supported in their local communities. We also have an awesome region-by-region map of all the queer and gender diverse support groups for young people in Aotearoa. Pick your region and find your whānau!	https://www.imlocal.co.nz/	Nationwide. Run by Rainbow Youth.
Indian Origin Pride	Indian Origin Pride New Zealand works with Indian community leaders and organisations to ensure the community is inclusive of	Email info@iopnz.org https://iopnz.org/	Nationwide.

	diversity and is safe for Indians who		
	are part of the rainbow community.		
Inside Out	InsideOUT Kōaro is a national	Phone 027 331 4507	Nationwide.
	charity providing education,	Email hello@insideout.org.nz	Level 3, Anvil House
	resources, consultation and support	https://insideout.org.nz/	138-140 Wakefield Street
	for anything concerning rainbow		Wellington
	and takatāpui communities. We		
	offer guidance, professional		
	development and workshops for		
	schools, workplaces and community		
	organisations across Aotearoa.		
Intersex Aotearoa	Intersex Aotearoa is an intersex-led	Phone	Nationwide.
	non-profit organisation that	Email info@intersexaotearoa.org	P.O. BOX 9196
	provides affirmation, advocacy and	https://www.intersexaotearoa.org/	Wellington
	referral for intersex people and		New Zealand
	their whānau.		
	Our advocacy means we work		
	alongside peer human rights and		
	health organisations, with		
	government legislative bodies,		
	researchers, academics and		
	healthcare professionals to create		
	the change we want to see for ira		
	tāngata/intersex communities.		
NZ Parents of Transgender and	A parent-led group where you can	Email	Nationwide.
Gender Diverse Children (NZPOTC)	find the information, guidance,	nzparentsoftransgenderchildren@g	
	advice and companionship to help	<u>mail.com</u>	
	you and your family safely and	https://transgenderchildren.nz/	
	happily navigate your journey,		
	knowing you are never alone.		
OutLine	OutLine is an all-ages rainbow		
	mental health organisation		
	providing support to the rainbow		

	community, their friends, whānau, and those questioning. We provide a nationwide, free and confidential 0800 support line for people who want to speak to a trained volunteer from the rainbow community. We also provide specialist rainbow counselling and an Auckland based trans and non-binary peer support		
Patrick Patrick	service.	E	Brooding And Income
Rainbow Path	Rainbow Path is an advocacy and	Email	Based in Auckland.
	peer support group for the rights of	rainbowpath@protonmail.com	
	Rainbow refugees and asylum	https://rainbowpathnz.com/	
	seekers living in Aotearoa New		
	Zealand.		
Rainbow Violence Prevention	RVPN is a Nationwide collective of	Email camellia@insideout.org.nz	Nationwide.
Network	organisations and individuals who	https://rvpn.nz/	
	work in various stages of Violence		
	prevention. Our membership		
	includes not for profit social services		
	that work directly with and for the		
	Rainbow community and		
	mainstream organisations.		
Rainbow Youth	We work towards creating social	Phone 09 376 4155	Nationwide.
	change by providing support,	Email info@ry.org.nz	10 Abbey Street
	information, resources and	https://ry.org.nz/	Auckland
	advocacy for queer, gender diverse,		
	takatāpui and intersex young people		
	across Aotearoa.		

Mens Shedz

For more information about Mens Shedz, please visit https://menzshed.org.nz/

Name	Information	Contact	Location of shed
East Otago Blokes Shed	We have 25 members. New	Chris Watson Treasurer/Secretary	10 Duncan Ave
	Members especially welcome.	021 2461946	Karitane
		eoblokesshed@gmail.com	
Green Island Shed	 Aims and Objectives To have a safe environment for men and women to meet To provide tuition for people to learn new skills or improve their skills Ability to mentor younger people in older skills, wood working, construction, tool handling, etc (all young people and children require a caregiver to attend with 		End of Shand St behind St Peter Chanel School 242 Main South Road Green Island
	 them please). Ability to do community projects to enhance Greater Green Island To contribute to the continuation of Greater Green Island Community Network. Foster understanding between and including the community To assist building a more connected community To provide a safe place to develop own home projects 		

North Dunedin Shed	and also to contribute to community projects. • Open Saturday 10am – 1pm We meet on Wednesday and	Scott Muir (President) 021 440 160	35 Bonnington Street
North Buildin Sheu	Saturday mornings from around 9.30 am until 1.30 pm and visitors are very welcome. We are a Shed open to men and women with a focus on the retired or the near retired.	or Marc Schallenberg (Secretary) 027 712 4400 Email northdunedinshedsoc@gmail.com https://www.facebook.com/NorthDunedinShed/	North East Valley North Dunedin
South Dunedin Blokes Shed	Opened 2009.	Lloyd Rowley, President Phone 03 455 8140 Email sdbsnz@gmail.com Email lrowley@hotmail.co.nz George Munro, Project Manager Phone 03 455 8670 Email patgeorgemunro@gmail.com	King's High School 270 Bay View Road South Dunedin
Taieri Blokes Shed	The Taieri Blokes Shed is located at the Taieri Aerodrome in Mosgiel, Dunedin. The shed brings men (commonly retired) together to provide opportunities for practical community or personal projects, mahi, the sharing of knowledge, laughter and friendships. Overall, creating a community that supports men's health and well-being. NOTE: Membership fee applies.	Email taieriblokesshed@gmail.com https://taieriblokesshed235004615. wordpress.com/	Taieri Aerodrome Stedman Road Mosgiel North Taieri Dunedin

Elderly Support

	_		
l Name	Information	Contact	Addross
I Name	Information	Contact	Address
Name	IIIIOIIIIatioii	Contact	Auuress

Age Concern Otago	Age Concern Otago began as a	Phone (03) 477 1040	Age Concern Otago
	community-based organisation	Email	9 The Octagon
	founded in 1948 by the then Mayor	agecon@ageconcernotago.co.nz	Dunedin Central
	of Dunedin and a number of public-	https://ageconcernotago.com/	
	spirited people to promote the well-		
	being and to serve the needs of		
	older people in Otago. Age Concern		
	Otago promotes well-being, rights,		
	respect and dignity for older people.		
	Age Concern Otago offers a wide		
	range of services that are available		
	to all of its members. These services		
	include; Falls Prevention Classes -		
	Steady as you Go, Tai Chi, and		
	Aligned to Go.		
Club Enliven	Club Enliven meets three times a	Club Enliven Dunedin	Club Enliven Dunedin
	week at The Manse in Dunedin and	Phone (03) 477 7115	The Manse
	five days a week in Mosgiel;	Email enliven@psotago.org.nz	415 Moray Place
	connecting older people in a		Tue, Wed and Fri 10am-3pm
	friendly and fun environment.	Club Enliven Taieri	Dunedin
	Run by trained staff and volunteers,	Phone (03) 489 0075	Or
	Club Enliven offers a varied	Email	Club Enliven Taieri
	programme of activities which	taieri.clubenliven@psotago.org.nz	171 Gordon Road
	includes baking, crafts, gentle		Mosgiel
	exercise, music, indoor games, as	https://psotago.org.nz/services/in-	Monday - Friday
	well as guest entertainers and	your-community/club-enliven/	
	outings. Each session includes a two		
	course lunch, and morning and		
	afternoon tea.		
Dunedin Sixties Plus	The Dunedin 60+ Club is a voluntary,	Phone 027 330 1696	Meetings held at
	not-for-profit organisation with	Email	Blind Low Vision Social Hall
	membership open to retired or	secretary@dunedin60plus.co.nz	458 Hillside Road
	semi-retired people. Most of the	https://www.dunedin60plus.co.nz	Enter via Law Street

	club's activities are during the daytime. The role of the Club is to promote friendship, fellowship and fun, and to encourage members to remain active and contributing members of the whole community. Dunedin 60+ is independent of any political party, trade union, religion, or other retired person organisation. NOTE: Membership fee may apply.		South Dunedin
Eldernet	The Eldernet Group is New Zealand's most trusted provider of information for older people and their support networks. Our aim is to empower older kiwis to make decisions that are right for them, by allowing them to access a wealth of information for free via our suite of online services and our hardcopy Where from here He ara whakamua handbook. As we are entirely independent, the information we offer is unbiased and impartial.	Phone 0800 162 706 Email team@eldernet.co.nz https://www.eldernet.co.nz/	Nationwide. 175 Shaw Avenue New Brighton Christchurch 8083
GreyPower Otago	Grey Power is an advocacy organisation promoting the welfare and well-being of all those citizens in the 50 plus age group. We monitor what the government is doing and how that will affect our members – meeting with influential people including politicians, to make our views known.	Phone 0800 473 979 Phone (03) 456 1685 - Otago Email greypowerotago@gmail.com https://greypower.co.nz/	211A King Edward Street South Dunedin

Needs Assessment and Service Co-	Health of Older Persons Needs	Phone 0800 627 236	201 Great King Street
ordination Te Whatu Ora Southern	Assessment and Service	Phone (03) 470 9300	Dunedin
·	Coordination is a district-wide	https://www.southernhealth.nz/ser	
	service that is based in Dunedin,	vices/needs-assessment-service-	
	Invercargill and the Rural Hospitals.	coordination-dunedin-southern-te-	
	The service provides assessment to	whatu-ora	
	identify the level of need for		
	ongoing support in the home and		
	community settings. Services are		
	allocated based on this identified		
	need.		
	The service provides support for		
	elderly people with an ongoing		
	disability.		
Older Persons Mental Health	The Mental Health for Older	Phone (03) 470 9867 (Ward 6C)	Dunedin Hospital
Services Te Whatu Ora Southern	Person's service provides	Phone (03) 470 9876 (Gibson Day	201 Great King Street
	assessment and treatment for those	Unit)	Dunedin
	aged 65 and over, in the Southern	https://www.southernhealth.nz/ser	
	DHB region, who have an identified	vices/older-persons-mental-health-	
	moderate to severe mental illness	services-southern-te-whatu-ora	
	(including Dementia with		
	behavioural and psychological		
	disturbance) which is causing		
	significant dysfunction and / or		
	enduring disability. Dunedin		
	Hospital provides inpatient services		
	for older people at Ward 6C and a		
	day-based service at the Gibson Day		
	Unit. Community Psychiatric Nurses		
	and Nurse Practitioners also support		
	Older Persons' Mental Health		
	Services in the community. Referral		

	required from GP or other health		
	professional.		
Seniorline	Seniorline is a national information	Phone 0800 725 463	Nationwide.
	service to help older people and	Email seniorline@adhb.govt.nz	Greenlane Clinical Centre
	their whanau navigate the health	https://www.seniorline.org.nz/	Building 17
	system. It is funded by all 20 District		PO Box 92 189
	Health Boards in New Zealand.		Auckland Mail Centre 1142
	Seniorline provides information to		
	assist older people to make		
	decisions about staying at home,		
	support for carers and residential		
	care.		
Taieri Age Connect	Run by Aged Concern.	https://ageconcernotago.com/mosg	Senior Citizens Hall
	Taieri Age Connect (previously	<u>iel-seniors</u>	5A Hartstonge Avenue
	known as Mosgiel Seniors) is an		Mosgiel
	information and social hub designed		
	to bring together the senior citizens		
	of Mosgiel and Taeri in a fun and		
	social setting.		

Cultural Support

Name	Information	Contact	Address
Asian Family Services	AFS provides free, professional,	Phone 0800 862 342 (Monday –	Nationwide.
	confidential, nationwide face-to-	Friday 9am – 8pm) to speak with a	1 st Floor
	face or telephone support to Asians	counsellor.	128 Khyber Pass Road
	living in New Zealand.	Text 832 for confidential advice and	Grafton
	For clients with gambling issues	emotional support (Monday –	Auckland
	AFS is contracted by the Ministry of	Friday 9am – 5pm).	
	Health to only provide support for	Email help@asianfamilyservices.nz	
	gamblers, family members and	https://www.asianfamilyservices.nz	
	anybody else who are negatively	<u> </u>	
	affected by someone's problem		

	gambling in the past or present. These services include one-on-one		
	counselling services, couple		
	counselling, group counselling and		
	other social work services. These		
	services are free for those who have		
	been affected by gambling harm.		
	For clients with non-gambling		
	issues		
	AFS understands that most migrant		
	families experience high levels of		
	stress as they settle into New		
	Zealand. This can lead to a wide		
	range of issues, including anxiety,		
	depression and conflict within		
	family relationships. AFS provides		
	three free counselling sessions for		
	those who experience such issues to		
	help them to manage their		
	difficulties and to succeed in their		
	migration.		
Cedars of Lebanon Club Inc	Ahlan Wa Sahlan Bekum! Welcome	Phone (03) 477 5557	PO Box 998
	to the world's southernmost	Email vixjoseph@gmail.com	Dunedin
	Lebanese community.	https://www.cedarsoflebanon.org.n	
	Between 1860 and 1900 thousands	<u>z/</u>	
	of hardy young Lebanese left their		
	homes to travel to the furthest		
	reaches of the world seeking fame		
	and fortune.		
	This site has been developed as a		
	resource to retain these links, to		
	provide backgrounds to the families		
	that have made the journey, and to		

	nourish a greater awareness of the		
	New Zealand Lebanese, and their		
	proud Lebanese heritage. NOTE:		
	Membership fee may apply.		
Dunedin Korean Language & Culture	We are a Korean culture - centered	Email dkscommittee@gmail.com	Dunedin
Society	community organization. Our	https://www.facebook.com/dunedi	Bulleani
Jociety	purpose is to provide Korean	nkoreanlanguageculture	
	migrants with a platform of learning	<u>Intoreamanguagecurture</u>	
	English and Kiwi culture along with		
	creating new style of Korean culture		
	adapted to Kiwi life style in NZ. This		
	platform also serve for Kiwis who		
	are interested in Korean drama,		
	music, foods to learn Korean culture		
	and language. Membership not		
	limited to Koreans. We are inclusive.		
D 1: 1/ C :	All welcome.	DI 024 020 440	5 II
Dunedin Korean Society Inc	The purpose of the Dunedin Korean	Phone 021 938 118	Dunedin
	Society Inc is: to facilitate meetings	Email koreansociety@gmail.com	
	and strengthen the bonds between	http://dunedin.korean.net/	
	the Society's members; support the	https://www.facebook.com/dunedi	
	members' rights; to promote	nkorean/	
	cooperation and friendship between		
	the Republic of Korea and New		
	Zealand; to assist settlement and		
	assimilation of the Korean		
	immigrants in New Zealand society;		
	to help Korean immigrants to		
	become contributing members of		
	New Zealand society.		
Dunedin Multi-Ethnic Council	The Dunedin Multicultural Council	Phone 021 727 473	135 Frederick Street
	(DMCC) is a non-profit organisation	Email president@dmec.org.nz	Dunedin
	that works to support the multi-	https://dmec.org.nz/	

	ethnic communities in Dunedin. Supports the multi-ethnic communities by enabling people to openly express their commitment and pride in New Zealand while at the same time protecting and sharing their national heritage and identity.		
Dunedin Pakistan Society	The mission of our society is to foster collective resilience between New Zealand and Pakistan community by promoting social and community services. Our aim is to contribute towards an inclusive, diverse, multicultural and resilient Aotearoa New Zealand. We look forward to working with multicultural communities in Dunedin.	Phone 021 0299 3353 Email dunedinpakistansociety@gmail.com https://dunpak-society.org.nz	North Dunedin 9016
Dunedin Senior Chinese Association	The purpose of the Otago & Southland Chinese Association (OSCA) is to support Chinese living in NZ and in particular, Otago and Southland. This includes organising and participating in events that develop friendships and promote goodwill with the Chinese community and the wider community in Otago, NZ and overseas. We are part of the New Zealand Chinese Association ("NZCA"), the largest Chinese	https://www.facebook.com/DunedinSCA	Dunedin

	association in NZ, both in members		
	and geographically.		
Dunedin Swiss Committee	Aims to keep in touch with the	Phone (03) 473 0037	14 Northfield Avenue
	various Swiss families in the Otago	Email helmfamily@actrix.co.nz	Opoho
	area. Swiss National Day (1st Aug) is		Dunedin
	celebrated.		
Dunedin Tamil Society Inc	Dunedin Tamil Society (DTS) is a	Email	Dunedin
	community organisation to foster	vanakkam@dunedintamilsociety.or	
	understanding, friendship and	g.nz	
	goodwill among the Tamil speaking	https://dunedintamilsociety.org.nz/	
	community in Dunedin. Built on the		
	three pillars of Tamil Language:		
	Literature (Iyal), Music (Isai) and		
	Drama (Nadagam).		
Ministry for Ethnic Communities	The Ministry for Ethnic	Phone 0800 656 656	Nationwide.
	Communities is the chief advisor to	Email	Ministry for Ethnic Communities
	the government on ethnic diversity	info@ethniccommunities.govt.nz	PO Box 805
	and inclusion in New Zealand	https://www.ethniccommunities.go	Grant Thornton Building
	society. We provide information,	vt.nz/	215 Lambton Quay
	advice and services to ethnic		Wellington Central
	communities, and give out funds to		Wellington 6011
	support community development		
	and social cohesion.		
	The website also has a directory for		
	ethnic groups/organisations.		
Otago & Southland Chinese	The purpose of the Otago &	Email president@osca.org.nz	279 King Edward Street
Association	Southland Chinese Association	https://otago.nzchinese.org.nz/	South Dunedin
	(OSCA) is to support Chinese living		Dunedin
	in NZ and in particular, Otago and		
	Southland. This includes organising		
	and participating in events that		
	develop friendships and promote		
	goodwill with the Chinese		

	community and the wider		
	community in Otago, NZ and		
	overseas. We are part of the New		
	Zealand Chinese Association		
	("NZCA"), the largest Chinese		
	association in NZ, both in members		
	and geographically. NOTE:		
	Membership fee may apply.		
Otago Muslim Association	By 1995, the number of Muslim	Email shura.otago@gmail.com	21 Clyde Street
	families permanently residing in	https://www.otagomuslim.com/	Dunedin
	Dunedin and the number of		
	overseas students had grown		
	rapidly and there was a need to		
	establish a mosque in Dunedin. The		
	Otago Muslim Association		
	Incorporated (OMA) was thus		
	established in that year with the aim		
	of catering for the needs of Muslims		
	in the city of Dunedin and the		
	provincial regions of Otago and		
	Southland. NOTE: Membership fee		
	may apply.		
Otago Scottish Heritage Council	The aim of the Otago Scottish	Phone (03) 454 5510	Spencer Street
	Heritage Council was to bring	http://oshc.org.nz/	Andersons Bay
	together all of the Scottish Societies		Dunedin
	of Dunedin under one banner to		
	represent their interests at a		
	regional level. This remains the aim.		
	Membership has increased		
	markedly and in 2021 there are		
	more than 20 affiliated Scottish		
	groups within the Council.		
	Membership ranges from		

	representatives of local clans,		
	dancing and piping organisations to		
	the Dunedin-Edinburgh Sister City		
	Society.		
Pacific Trust Otago	Pacific Trust Otago (PTO) is a	Phone (03) 455 1722	350 South Road
	charitable organisation based in	Email office@pto.nz	Caversham
	Dunedin that provides support to	https://www.pto.nz	Or
	Pacific communities in the Otago		16 McBride Street
	region. Our support services		South Dunedin
	include: health, social, education		
	and cultural which are available for		
	our Pacific communities.		
PACIFICA Inc	A National organisation for Pacific	Email info@pacifica.org.nz	Nationwide. Branches in Dunedin
	Island Women but open to all.	https://www.pacifica.org.nz/	and Dunedin Central.
	Counselling, budgeting, moral		
	support, advice, encouragement.		
Pakistan Association of Otago	The Pakistan Association of	Email pa.otagonz@gmail.com	Otago
	Otago(PAO) is a community	https://www.pao.co.nz/	
	organization based in the Otago		
	region of New Zealand. The		
	organization was founded to		
	promote cultural awareness and		
	understanding between the		
	Pakistani community and other		
	communities in the area. PAO aims		
	to support the settlement and		
	integration of Pakistani migrants in		
	Otago by providing information,		
	advice, and support services.		
Red Cross	Each year we help hundreds of	Phone 0800 RED CROSS (0800 733	31 York Place
	former refugees settle into their	27677)	Dunedin
	new lives in Aotearoa New Zealand.	https://www.redcross.org.nz/	
	Find out about refugee resettlement		

	and the role of New Zealand Red		
	Cross.		
	Aotearoa New Zealand now		
	welcomes refugees from more than		
	20 different countries. In the last		
	two decades, New Zealand Red		
	Cross has helped more than 7,500		
	people to rebuild their lives here.		
Shakti New Zealand	Shakti provides immediate support	Phone (03) 477 1351	Dunedin Community House
	to women, children and youth of	Crisis 0800 742 584	301 Moray Place
	Asian, African and Middle Eastern	Email dunedin@shakti.org.nz	Dunedin
	origin who have experienced sexual	https://shaktiinternational.org/	
	abuse, family/domestic violence and		
	discrimination.		
SIAOLA	Vahefonua Tonga Methodist	Phone 0800 742 652	Nationwide.
	Mission Charitable Trust, SIAOLA is	Email info@siaola.org.nz	636 Great South Road
	the Mission arm of the Vahefonua	https://siaola.org.nz/	Ellerslie
	Tonga O Aotearoa, Methodist		Auckland 1051
	Church of NZ. It is a Social Service		
	Provider providing educational,		
	social service, financial wellbeing,		
	cultural services to Pacific families		
	nationally to thrive and be		
	successful and safe.		
Te Kāika Migrant Support Services	This service works to reduce the	Phone (03) 471 9960	25 College Street
	number of migrant families that	Email reception@tekaika.nz	Caversham
	experience hardship and adverse	https://www.tekaika.nz/services/mi	Dunedin
	life outcomes while preventing	grant-support-services	
	vulnerability and harm. We focus on		
	mental health and emotional		
	wellbeing, connectedness with the		
	community, celebration of diversity,		
	independence, and the ability to		

		T	
	earn an income. Our team support		
	you with facilitation and		
	coordination of social services, and		
	to build relationships that enable		
	families to adapt to New Zealand		
	life and become active citizens		
	involved in their local communities.		
	Participants may self-refer and/or		
	be referred to this service. NOTE:		
	Charges may apply.		
The Asian Network Incorporated	TANI supports Asian New	Phone (09) 815 2338	Nationwide (online workshops
(TANI)	Zealanders enjoy optimal quality of	Phone 021 274 7448	available).
	life and well being and develop	Email info@asiannetwork.org.nz	101 Church Street
	strong and healthy Asian	https://www.asiannetwork.org.nz/	Onehunga
	communities in Aotearoa New		Auckland
	Zealand by:		
	 Networking and creating 		
	connections between		
	diverse Asian communities		
	 Advocating for, and 		
	promoting the welfare of		
	these communities		
	 Ensuring their active 		
	participation in policy		
	making		
	Liaising with local and		
	central government entities,		
	as well as other		
	stakeholders		
	Identifying further		
	opportunities for		
	collaboration		
	Collaboration		

	Danish distributed		
	Responding to the changing		
	needs of Asian communities		
	and stakeholders		
	Being a credible national		
	voice for Asian communities		
The Polish Heritage of Otago and	POHOS was formed by the	Phone (03) 477 5552	Dunedin-based
Southland Charitable Trust (POHOS)	descendants of Polish Settlers into	Email info@polesdownsouth.org.nz	
	NZ (the first substantial, in numbers,	https://polesdownsouth.org.nz/	
	group arrived on "Palmerston" into		
	Port Chalmers, Dunedin in 1872),		
	descendants of 1st & 2nd World		
	War refugees, Polish born emigrants		
	arriving in NZ in 1970th and 1980th		
	and Polish born young generation of		
	people working and/or studying in		
	Dunedin and Otago Region.		
Threading Whare Charitable Trust	We have a safe equipped craft	Phone 021 102 6854	270 North Road
	workspace for adult women	Email	North East Valley
	migrants who already have a craft	threadingwhare42@gmail.com	Dunedin
	skill but lack space, equipment, and		
	materials to create. Plus we are a		
	place for community based social		
	connection between non-refugees		
	and non-migrants (our Workspace		
	Supporters) and our 'new' New		
	Zealanders. Monday, Friday,		
	Saturday from 10am to 4pm and		
	Thursday from 10.00am to 1pm.		
Vaka Tautua Limited	Vaka Tautua provides information	Phone 0800 825 282	83 Moray Place
	and support for Pacific families in	Email enquiries@vakatautua.co.nz	Dunedin Central
	the areas of disability, older people,	https://www.vakatautua.co.nz	
	mental health and financial		
	capability. Please get in touch if you		
	1 1/		

would like more information on our	
services.	

Māori Kaupapa Services

Name	Contact	Information	Further details
A3 Kaitiaki Ltd	https://www.a3k.co.nz/	Specialising in people involved with	For organisations that have Maori
	03 471 5485	corrections.	clients, we offer a variety of
	77 Macandrew Road, South		professional training courses that
	Dunedin, Dunedin		give the participants relevant
			information and teachings to
			increase engagement and produce
			more effective results.
Aukaha (East and North Otago inc	https://www.aukaha.co.nz	Aukaha provides a range of whānau	The Aukaha team works with people
Oamaru)	(03) 477 0071	health services and clinics to the	across Otago providing a range of
	Level 2,	greater Otago community.	services that will help make ours a
Also known as Kai Tahu ki Otago	266 Hanover Street,		better place to be. This includes a
(KTKO Ltd)	Dunedin Central		range of initiatives that will link our
			communities together, providing
			shared understanding and
			enhanced benefits for us all.
			These include: trade training for
			Māori and Pasifika, social
			procurement, health services,
			resource management and planning
			on behalf of Kāi Tahu as a Treaty
			Partner, translation services,
			cultural workshops, public art and
			cultural narratives.
Hokonui Rūnaka (Gore)	https://www.hokonuirunanga.org.n	Hokonui Rūnaka Health and Social	Services include:
	<u>z</u>	Services provide support and run	COVID-19
	hokonui.office@ngaitahu.iwi.nz	projects that benefit the health,	 Whānau Ora Navigators
	(03) 208 7954	social, spiritual, cultural,	
	140 Charlton Road		

	DO D	Land and the second of the sec	NA . 11 1.1
	PO Box 114	educational, moral and economic	 Mental health
	Gore 9740	well-being of our members.	education and
			support
			 Health and fitness
			activities and
			education
			 Wae wae clinics
			Mirimiri
			 Smoking cessation
			 Crisis intervention
			 Advocacy and
			referrals
			Transport and
			mobility services
			 Cultural support
			Community youth worker
			and advocacy service
			 Kaumatua Health Day
			 Te Kakano - Nurse-led
			Clinics
Ngā Kete Pounamu Charitable Trust	https://www.kaitahu.maori.nz	Community Health & Social	Services in Ōtepoti include:
	Level 4, 333 Princes Street, Dunedin	Services, We are a not-for-profit	 COVID Community
	(03) 244 8209	organisation providing health and	Connection
	Free Phone: (0800) 925 242	social services in Southland. Mon –	 Mahana Southern Māori
	admin@kaitahu.maori.nz	Fri 9am – 5pm.	Mental Health & Addiction
			Service:
			○ One-on-one
			counselling support
			•
			 Peer support groups
			(information below)
			Cultural wellbeing
			activities that focus

			on building cultural resilience, connections and inclusion - site/community based, Creative arts, Wananga-based interventions Pou Whirinaki cultural advisor support Mobile service options - Clinics in Te Anau, Queenstown, Oamaru, Milton Addiction Services: Gambling Harm Support Southern Stop Smoking Service Disability Information and Advice Māori Cancer Kaiarahi Service
			Service • Restorative Justice
Southern DHB - Te Ara Hauora (Māori Liaison Services) / Physical Care	Te Ara Hauora is situated in the Whānau Room on the ground floor of Dunedin Hospital. Open 8:00am - 4:30pm Monday to Friday, phone 03 4740999 ext 8649 pager 6691 to make an appointment or speak to Te Ara Hauora.	The Māori Health Unit provides nursing and social support services to Māori and non-Māori patients and their whānau/family. Whānau accommodation is provided at Flat 3, Helensburgh Flats, Wakari Hospital, Helensburgh	

		Rd. Contact the kaiawhina for	
		further information.	
Southern DHB - Te Oranga Tonu	Te Oranga Tonu Tanga is situated at	Te Oranga Tonu Tanga (a pathway	
Tanga / Māori Mental Health	Te Taiahoaho on the Wakari	to healing) is a free kaupapa driven	
	hospital site. Open 8.00am to	Maori service for adults and	
	4.30pm, Monday to Friday, phone	children providing awhi, manaaki	
	03 474 0999 extn. 5510 to make an	and tautoko to those individuals and	
	appointment or speak to Te Oranga	whanau who are experiencing a	
	Tonu Tanga.	significant mental health issue. A	
		range of services are provided by	
		the Kaioranga Hauora Maori to	
		tangata whaiora (clients). Services	
		are provided for both hospital (for	
		all tangata whaiora who are	
		receiving clinical mental health	
		services within the Southern DHB)	
		and community.	
Te Hou Ora Whānau Services	https://www.thows.org.nz	Te Hou Ora Whānau Services is a	Services are free to New Zealand
	(03) 474 0266	community-based whānau driven	citizens.
	78 Carroll Street, Dunedin	Kaupapa Māori service provider. We	Parenting programmes, rangatahi
	info@thows.org.nz	provide services that will equip and	programmes, youth justice services,
		empower young people and their	Mauri Mahi, Mauri Ora, Whānau
		whānau to fufill their potential in	Ora navigation, whānau tautoko,
		the context of their cultural	wellbeing for tamariki, Oranga
		heritage, their whānau, and their	Tamariki transition services,
		community. Open Mon – Fri, 9-5.	resilience programmes and more.
Te Kāika (Arai Te Uru Whare	https://www.araiteuru.co.nz	Arai Te Uru Whare Hauora support	Note that this is run through Te
Hauora)	03 471 9960	whānau to access health, social and	Kaika.
	reception@araiteuru.co.nz	education services with a focus on	Services include Mauri Ora –
	60–66 Tennyson Street, Dunedin	wellbeing, health and healthy living.	Community Health gym, Tamariki
		Arai Te Uru Whare Hauora have a	Ora/Well Child, Manaaki Ora
		team of well trained and qualified	Nursing Service, Māori & Pacific
		workers including nurses, social	Cancer Pathways Kaiārahi, and

Te Kāika (Dunedin)	https://www.tekaika.nz 03 471 9960 25 College Street, Caversham	workers, teachers, herbalist and antenatal and breastfeeding facilitator. Monday – Friday: 9am – 5pm. Te Kāika provides high-quality, low-cost healthcare and social services for all Māori, Pasifika and low-income communities across the Otago region. 9AM - 5PM, Mon – Fri.	Health Coach/Community Support. Also Family Harm services, whānau ora navigation, Tū Pono Connect, Mokopuna Ora, migration sevices, whānau resilience, and Middle Eastern Integrated Support Services. See Arai Te Uru Whare Hauora
Te Roopu Tautoko Ki Te Tonga	https://www.facebook.com/TeRoop uTautokoKiTeTongaInc 03 477 4670 6 Wolseley Street, Dunedin admin@tautoko.maori.nz	Community Health & Social Services. Empowering and strengthening whānau within our community. Open Monday to Thursday 9:00am - 5:00pm.	We are community health organization, who work in collaboration with specific community providers and agencies to ensure you receive relevant services for the needs of your child and family / whanau. All our services are FREE as well as mobile, which means we can come to you PROBLEM GAMBLING A support service to help those who are struggling with gambling WHANAU ORA We offer support for whanau/families, and tailor a plan to address the specific needs of the whanau. RONGOA/MAORI MASSAGE

Tokomairiro Waiora (Lawrence/Milton)	https://www.tokowaiora.co.nz 03 417 7430 or freephone 0800 769 648 4 Shakespeare Street, Milton 9220 office@tokowaiora.co.nz	Tokomairiro Waiora Incorporated is a Kaupapa Māori Health Service providing Whānau Ora services in the South Otago rohe. We support whānau to achieve healthy, safe and independent living by providing a holistic service using tikanga Māori practices to address health and social needs. Open Monday to Thursday 9:00am - 3:30pm.	Mirimiri/Maori Massage is a healing process which clears, releases and energizes ones entire being. It is in short the deep manipulation of muscle, tissue, blood, bones, skin. Whānau Ora Workers One on one sessions with whānau to discuss and develop health plans to address needs. Planned approach to achieve steps to a healthier lifestyle. Information and resources. Co-ordinating community services and agencies. Te Kakano Nurse led clinics. Links to Drug and Alcohol Counselling and Mental Health practices. Links to Social Service Agencies. Links to Smoking Cessation. Assistance and Support Advocacy and support attending hospital or doctor or providers, to support you and your whānau. Assist and work with you to
			•

Tumai Ora Whānau Services	https://www.ktkoltd.co.nz	Tumai Ora Whanau Services ensure	In collaboration with KTKO Ltd, A3K
(Waikouaiti)	03 465 7651	existing health professionals and	and Te Kakano, we also provide:
	TeAomihia@tumaiora.co.nz	providers are coordinated and that	
		Māori are assisted to better utilise	 Te Ara Hou Navigation
		the services that are available.	Te Kakano Monthly "free"
		Health and disability services	Nurse clinics @ Puketeraki
		include one-on-one sessions with	Marae & Te Whare Koa.
		whānau to discuss and develop	Building Awesome Whanau
		health plans to address needs,	Parenting Programme.
		support to attend appointments and	 Smoking Cessation support
		coordinate community services,	Breastfeeding Peer
		supply health education and	Counsellor support
		information, and promote an	Mirimiri & koreorero
		understanding of the Māori view of	
		health.	
		Our office is based in the Waikouaiti	
		Event Centre, Waikouaiti. We are	
		largely community based. The	
		premises are generally staffed from	
		9am on Mondays, Tuesdays,	
		Wednesdays & Fridays. Thursdays	
		we are based at Te Whare Koa	
		Marae, 19 France Street, Oamaru. If	
		we are not in the office to receive	
		your call, you will be redirected to	
		Kai Tahu ki Otago Limited, Dunedin.	
Whakaruruhau	https://www.whakaruruhau.com/	Our mission statement is to support	Programmes are free to join and
	022 046 4707	the intellectual, emotional, and	open to everyone.
	whakaruruhaultd@gmail.com	social development of our whānau	Guitar/ukulele lessons, waiata/kapa
	56A Cutten Street, South Dunedin	based on the values of	haka, Te Reo Māori classes,
		Manaakitanga, Whanaungatanga,	swimming lessons, Mau Rākau,
		Wairuatanga.	Junior youth spiritual
			empowerment programme, Kōanga

	kai, boxing classes, Na rau o te
	nahere, and more.

Health & Disability Support

Name	Information	Contact	Address
ADHD Association Inc	Formed in 1979, we are the largest	Phone (03) 625 1754	Nationwide.
	and longest-standing non-profit	Email info@adhd.org.nz	ADHD New Zealand
	organisation committed to	https://www.adhd.org.nz/	PO Box 9063
	supporting those living with ADHD		Newmarket
	in New Zealand. We connect people		Auckland 1149
	and organisations, enabling our		
	members to collaborate on		
	solutions and successfully live with		
	ADHD. We inspire our members to		
	succeed through learning events		
	and sharing their stories. And we		
	help them act through expert advice		
	and support.		
Allergy Awareness	Allergy New Zealand is a national	Phone 0800 34 9899	Nationwide.
	membership-based, not-for-profit	Email allergy@allergy.org.nz	
	society whose primary role is to	https://www.allergy.org.nz/	
	provide information, education, and		
	support to the many thousands of		
	New Zealanders living with allergies,		
	including those at risk of		
	anaphylaxis.		
	We also represent their interests		
	particularly to government, policy		
	makers and the media, provide		
	information and guidance to the		
	health, education and food sectors,		
	and support research.		

Altogether Autism	Altogether Autism is a free,	Phone 0800 273 463	Nationwide.
Attogether Autism	nationwide autism information and	https://www.altogetherautism.org.	20 Palmerston Street
	advisory service. We're funded by	nz/	Hamilton 3204
	Whaikaha Ministry of Disabled	112/	11011111011 3204
	People in partnership between Your		
	Way Kia Roha and Parent to		
	Parent New Zealand. With the vast		
	amount of information available		
	online, finding credible information		
	on autism is a challenge. Altogether		
	Autism can provide you with the		
	information you need.		
	We strive to provide information		
	that meets the needs of each		
	specific request and is informed by		
	1 '		
	lived experience, professional best practice and trusted research.		
Alzheimers Otago	Alzheimers Otago delivers a range	Phone (03) 471 6154	Dunedin Community House
Aizheimers Otago	9	Email	301 Moray Place
	of programmes and services for		· · · · · · · · · · · · · · · · · · ·
	people with dementia and their	still.me@alzheimersotago.org.nz	Dunedin
	carers across all of Otago, including	https://alzheimersotago.org.nz/	
	Central Otago, Queenstown and		
	Wanaka, North Otago, Dunedin and		
	South Otago.	DI (02) 455 6247	2424 5 15 5
Amputee Society of Otago &	The Otago/Southland Society was	Phone (03) 455-6347	213A Bay View Road
Southland Inc	established in 1944 - one of the first	Email lorrstan@xtra.co.nz	St Clair
	of the current eight affiliated	https://www.amputee.co.nz/	Dunedin
	Societies of the Amputees		
	Federation of New Zealand Inc.		
	Provides hospital and home visits,		
	quarterly newsletter and national		
	magazine, Purpose, information on		
	support available, some financial		

	assistance to members in need, social functions. NOTE: Annual fee.		
Arthritis NZ	We are a national charity that provides information, advice and support to people diagnosed with any of the more than 140 forms of arthritis. Arthritis affects more than 700,000 New Zealanders and is a leading cause of disability. There is no cure, but the condition can usually be managed effectively. Most people with arthritis continue to lead productive and fulfilling lives.	Phone 0800 663 463 Email info@arthritis.org.nz https://www.arthritis.org.nz/	Nationwide.
Asthma Society Otago	The Asthma and Respiratory Foundation NZ is New Zealand's not-for-profit sector authority on all respiratory conditions including asthma, bronchiectasis, childhood bronchiolitis, childhood pneumonia, chronic obstructive pulmonary disease (COPD), lung cancer and obstructive sleep apnoea.	Phone 03 471 6167 Phone 027 471 6162 (After Hours) Email otagoasthma@xtra.co.nz https://www.asthmafoundation.org .nz/	Dunedin Community House 1st Floor 301 Moray Place Dunedin
Autism New Zealanad	Autism is a neurodevelopmental condition that affects approximately 93,000* New Zealanders. The traits associated with autism span a wide spectrum and lead to a different way of seeing the world and interacting with others. Autism New Zealand has worked continuously with the community to deliver thousands of educational	Phone 0800 AUTISM or 0800 288 476 Email info@autismnz.org.nz https://autismnz.org.nz/	Nationwide. 20 Sydney Street Petone Lower Hutt 5012

	programmes that increase public understanding of autism. We assist autistic people and those who make up their support network to learn about autism and find the supports and services they would like to access.		
Blind Low Vision NZ	Blind Low Vision NZ provides support and services to people throughout New Zealand, from infancy to old age. Our clients have a range of visual impairments from low vision to blindness.	Phone 0800 24 33 33 Phone (03) 466 4230 Email generalenquiries@blindlowvision.or g.nz https://blindlowvision.org.nz/	Hillside Road & Law Street Caversham Dunedin
Brain Injury Association Otago	At Brain Injury Otago we understand that a brain injury affects not only the injured person but the whole family – from financial challenges, to social upheaval, isolation and job loss. It creates stress and pressure on those with the injury and their loved ones. Brain Injury Otago is the only community based organisation who is independent, available and keen to support individuals and families.	Phone (03) 471 6156 Email admin.dunedin@brain- injury.org.nz https://braininjuryotagocanterbury. org.nz/	10 George Street Cnr George & Nath Street (Upstairs at Livingwell) Dunedin
Cancer Society Otago and Southland	Our services are available to anyone diagnosed with cancer and their family / whānau. We're here to help, so please make contact so we can discuss what is right for you and your whānau.	Phone (03) 477 7447 Email supportivecare@cansoc.org.nz Email admin@cansoc.org.nz https://www.cancer.org.nz/	283 Great King Street Dunedin North

CCS Disability Action	CCS Disability Action is the largest	Phone (03) 477 4117	30 Portsmouth Drive
	pan-disability support and advocacy	Phone 0800 227 2255	Dunedin
	organisation in Aotearoa New	Email	2 dilicaiii
	Zealand.	otago@ccsDisabilityAction.org.nz	
	We have been working alongside	https://www.ccsdisabilityaction.org.	
	disabled people since 1935 and are	nz/	
	now at the forefront of service		
	provision, advocacy and information		
	sharing in the disability sector. We		
	partner with disabled people, their		
	families and whānau to enable them		
	to have choice and control in their		
	lives. Our vision means that every		
	disabled person will be included and		
	participates in the life of their family		
	and community.		
Choices NZ (IHC)	At Choices NZ, we are dedicated to	Phone 0800 723 154	42 King Edward Street
	ensuring people with disabilities and	Email talktous@choicesnz.org.nz	Kensington
	health needs enjoy fulfilling and	https://www.choicesnz.org.nz/	Dunedin
	independent lives.		
	Choices NZ is all about choosing the		
	assistance you want and the		
	flexibility to control and change that		
	assistance when you want to.		
Cleft NZ	If you are a young person born with	Phone (03) 470 9871 (Dunedin)	ENT Department
	cleft, an adult, a parent or family	Phone 0800 425 338	Dunedin Hospital
	member or a professional working	Email info@cleft.org.nz	Dunedin
	in the field – Cleft NZ is for you.	https://www.cleft.org.nz/	
	You'll find all the practical		
	information you need as new		
	parents, children, teens, adults or		
	professionals on this website, but		
	most importantly you'll feel that		

	sense of belonging, of being part of a larger community who cares about you and your family.		
Cystic Fibrosis Association of NZ Otago Branch	The Otago Branch is here to help individuals and families living with cystic fibrosis. Whether you need a new nebuliser, a listening ear, information or help with understanding an aspect of CF, welfare or financial assistance — we're here for you. Personal or family support: Provide personalised support, including emotional guidance, practical advice or financial assistance, to individuals and their families with cystic fibrosis.	Phone 0800 651 122 Email otago@cfnz.org.nz https://www.cfnz.org.nz	Nationwide. 64 Grafton Road Grafton Auckland 1010
Deaf Aotearoa	Deaf Aotearoa is a national organisation representing the voice of Deaf people, and the national service provider for Deaf people in New Zealand. Deaf Aotearoa also works closely with Deaf communities, government agencies and other organisations to increase awareness, promote New Zealand Sign Language and strengthen the rights of Deaf people.	Phone 0800 33 23 22 Email hello@deaf.org.nz https://www.deaf.org.nz/	Ground Floor, Investment House 462 Moray Place Dunedin
Diabetes NZ Otago Branch	If you're looking for information on diabetes and likely symptoms, you've come to the right place.	Phone (03) 474 0240 Phone 0800 342 238 Email otago@diabetes.org.nz https://www.diabetes.org.nz/	135 Frederick Street North Dunedin

	Diabetes New Zealand is a Charitable Trust that represents and supports people with diabetes.		
	We've been supporting Kiwis with information and resources to help		
	identify and manage diabetes symptoms for more than 50 years.		
Eating Disorder Carer Support NZ	EDCS supports and represents	Email edcs.nz@gmail.com	Nationwide.
(EDCS)	parents/whanau and carers of people who have eating disorders.	https://www.facebook.com/EDCSN Z	
Eating Disorders Association of New	The Eating Disorders Association of	Phone 0800 233 269	Nationwide.
Zealand (EDANZ)	New Zealand (EDANZ) is a non-profit	Phone 09 5222 679	P.O Box 128 020
	organisation dedicated to	Email info@ed.org.nz	Remuera,
	supporting people caring for a	https://www.ed.org.nz/	Auckland 1541
	person with an eating disorder.		
	EDANZ provides support,		
	information and education as well		
	as awareness raising and advocacy		
Failanay Nayy Zaaland	for better access to quality care.	Phone 0800 37 45 37	Nationwide.
Epilepsy New Zealand	Epilepsy New Zealand is committed		
	to reaching and supporting people who live with epilepsy. We are also	Email national@epilepsy.org.nz https://epilepsy.org.nz/	Epilepsy New Zealand Epilepsy House
	here to assist individuals and	https://epiiepsy.org.nz/	6 Vialou Street
	organisations who support, care for		Hamilton Central
	or work with people who live with		Hamilton 3204
	epilepsy.		Trainiton 3204
	NOTE: Membership fee may apply.		
Family Planning	We provide a range of services	Phone (03) 477 5850	96 Hanover Street
, - 0	including sexual and reproductive	https://www.familyplanning.org.nz/	Dunedin
	health information, clinical services,		
	education and training and		
	research.		

Food Addicts in Recovery	Food Addicts in Recovery	Email fa@foodaddicts.org	International.
Anonymous	Anonymous (FA) is a program based	https://www.foodaddicts.org/	400 West Cummings Park
,	on the Twelve Steps of Alcoholics		Suite 1350
	Anonymous (AA). There are no		Woburn MA 01801
	dues, fees, or weigh-ins at FA		
	meetings. FA is a fellowship of		
	individuals who, through shared		
	experience and mutual support, are		
	recovering from the disease of food		
	addiction.		
Green Prescription – Otago &	Green Prescription is a free	Phone (03) 474 6350	40 Logan Park Drive
Southland	intervention programme aimed at	Email grx@sportotago.co.nz	Dunedin
	those aged 17 and above. Our	https://www.sportotago.co.nz/healt	
	trained Green Prescription (GRx)	h/green-prescription-1	
	staff provide free personalised		
	support for you to begin your		
	journey to a healthier, more active		
	you. The programme is designed to		
	enhance physical, mental and social		
	wellbeing through free physical		
	activity and healthy eating support.		
	We will work with you to find the		
	best solution for your		
	circumstances, whether you are		
	new or returning to physical activity.		
	Self-referral available.		
Hearing Support Otago	Hearing loss is a hidden disability	Phone (03) 487 7641	2 Playfair Street
	that affects all age groups. It affects	Email <u>hear.dn@xtra.co.nz</u>	Caversham
	not just those with hearing loss but	https://www.hearing.org.nz	Dunedin
	those around them. At Hearing		
	Support Otago, we seek to support		
	those who are experiencing		

IDEA Services – Otago (IHC)	difficulties in their everyday life as a result of hearing loss. Come along, have a chat and see how we can help. We also offer FREE hearing tests IDEA Services is New Zealand's largest provider of services for more than 3,000 people with intellectual disabilities.	Phone (03) 341 9299 Email southern@idea.org.nz https://www.idea.org.nz/	42 King Edward Street Kensington Dunedin
	At IDEA Services we will support you to: Set goals and achieve them Have great experiences and take advantage of opportunities Have as much independence as possible, balanced with the right support Make meaningful connections with others Live the life you want		
Livingwell Disability Resource Centre	We are here for people with disability, older people, their family/whanau and the community. We enable access to disability and health related information, advice and resources.	Phone 0800 115 891 or (03) 471 6152 Email info@livingwellcentre.nz https://www.livingwellcentre.nz/	10 George Street Cnr Goerge & Bath Streets Dunedin
ME Information and Support Services (Otago) - MEISS	Myalgic Encephalomyelitis Information Support Service (MEISS) is an ME/CFS information and support service. They have monthly support groups, a library, coffee	Phone (03) 471 6169 Email meiss.support@gmail.com https://sites.google.com/site/meiss 2inc	Dunedin Community House 301 Moray Place Dunedin Central

	mornings, and newsletters and provide information and advocacy for our members. Information sheets and doctors' booklets are available.		
Mosgiel Abilities Resource Centre (MARC)	MARC aims to empower people with disabilities and their families to maximise the opportunities that exist in the community, by fostering the development of skills, so that people can actively participate in their community in ways that are meaningful to them.	Phone (03) 489 0029 https://marc.org.nz/	16 Green Street Mosgiel
Muscular Dystrophy Association	The Muscular Dystrophy Association of New Zealand Inc. (MDANZ) is a member-led organisation established by New Zealanders with lived experience of neuromuscular conditions.	Phone 0800 800 337 Email info@mda.org.nz https://www.mda.org.nz/	Muscular Dystrophy New Zealand 419 Church Street East Penrose Auckland 1061
	We began in the late 1950's as a support group for families affected by muscular dystrophy. Since then, we have broadened our scope to include many other neuromuscular conditions and have become a leading source of information and support to our community.		
National Heart Foundation	The Heart Foundation is New Zealand's heart charity, leading the fight against our country's single biggest killer – heart disease.	Phone (03) 477 3999 Email dunedinoffice@heartfoundation.org .nz	206 Hanover Street Dunedin Central

		https://www.heartfoundation.org.n	
		<u>z/</u>	
New Zealand Needle Exchange	The New Zealand Needle Exchange	Phone (03) 366 9403	Nationwide.
Programme	Programme is a nationwide	Email info@nznep.org.nz	PO Box 22-176
	programme, where people who are	https://www.nznep.org.nz/	Christchurch
	injecting drugs can access needles,		
	syringes and other equipment to		
	support safe injecting practice. We		
	are funded by the Ministry of		
	Health.		
	We are a peer-based organisation,		
	and committed to a health and		
	human rights based service		
	approach for people who use drugs.		
Otago Multiple Sclerosis Society	MS Otago Mission's mission is to	Phone (03) 455 5894	Dunedin Community House
	empower people and their whānau	Phone 027 88 99 035	301 Moray Place
	living with MSRC to participate	Email info@msotago.org.nz	Dunedin
	actively in their community in ways	https://msotago.org.nz/	
	that are meaningful to them. No		
	charge to join.		
Overeaters Anonymous South Island	Overeaters Anonymous (OA) is a	Phone 027 389 2644 (Tracy –	Face to face meetings:
	fellowship of individuals who,	Dunedin)	Knox Church Annex, Room 4
	through shared experience, strength	Email oa.dunedin@gmail.com	449 George Street
	and hope, are recovering from	https://oasouthisland.nz/	Dunedin
	compulsive overeating. We		
	welcome everyone who wants to		
	stop eating compulsively.		
	We have face to face OA meetings		
	in Christchurch, Dunedin, and		
	Nelson – and many on Zoom.		
ParaFed Otago	ParaFed Otago is the leading sport	Phone 022 043 3768	Sargood Centre
	and recreation organisation in the	Email sdo@parafedotago.co.nz	40 Logan Park Drive
	Otago region for those with a	https://www.parafedotago.com/	Logan Park

	physical disability. We offer quality sport and recreation services, facilities and equipment for people with physical disabilities (including visual impairments). NOTE: Membership fees may apply.		Dunedin
Polio NZ	Polio NZ Inc is an Incorporated Society dedicated to supporting people who have had poliomyelitis. The society seeks to provide information relating to various aspects of polio and its late effects, it looks for collaborative relationships with organisations and professionals with like interests, it advocates for the betterment of New Zealanders who had polio and works to improve or develop services and opportunities that would be of assistance.	Phone 0800 4 POLIO or 0800 476 546 Email secretary@polio.org.nz https://polio.org.nz/	Nationwide. PO Box 20 New Plymouth 4340
Prostate Cancer Foundation Dunedin Support Group	Provides support and education for men with prostate cancer. The Prostate Cancer Foundation has a significant role in promoting public awareness of this disease. With over 3000 New Zealander men being diagnosed each year, and with early detection leading to better outcomes, it is important that men are aware of the signs of potential disease and also of the checking and screening tests that are available from their doctor.	Phone 0800 477 678 (Helpline) Email dunedin@prostate.org.nz prostate.org.nz/	Nationwide.

Sexual Health Clinic Dunedin	We provide a confidential service for people of all ages, cultures, gender and sexual orientation. The service is free of charge to New Zealand residents. Non-Residents can also access the service free of charge for STI testing and treatment.	Phone 0800 742 546 ext 1 https://www.southernhealth.nz/get ting-help-you-need/sexual-health	201 Great King Street Dunedin
Southern Support Eating Disorders	The SSED Service in the community	Phone 0800 328 744	496 Taieri Road
(SSED) Service Otago	and primary health sector is a free	Phone 03 476 2092	Dunedin
<u>-</u>	service that provides early	Email	
	identification, assessment,	southernsupport@ashburn.co.nz	
	treatment and referral for people		
	with symptoms and / or behaviours		
	consistent with an eating disorder.		
	The service also provides advice for		
	families/whanau to access support		
	networks. Education, training and		
	information for a range of		
	professionals, about eating		
	disorders is a key focus.		
SPELD NZ Inc	SPELD NZ is a not-for-profit	Phone 0800 773 536 (Ext 1 then Ext	PO Box 27
	organisation that specialises in	3 for Southern)	253 Shirley Box Lobby
	assisting people with dyslexia and	Email southern@speld.org.nz	Christchurch 8640
	other specific learning disabilities.	https://www.speld.org.nz/	
	For more than 50 years, we've		
	helped many thousands of New Zealand children and adults		
	nationwide. NOTE: Membership fee may apply.		
Sport Otago	Love sport and recreation? So do	Phone (03) 474 6350	Sargood Centre
-1	we! Join us on our journey to make	Email sporto@sportotago.co.nz	40 Logan Park Drive
		https://www.sportotago.co.nz/	Dunedin

	every Otago whānau active every		
	day.		
Stroke Foundation Community	Community stroke advisors provide	Phone 0800 787 653	Dunedin Community House
Stroke Advisor – Otago Dunedin	information and educate people	Email otago@stroke.org.nz	301 Moray Place
	that have experienced a stroke	https://www.stroke.org.nz/	Dunedin Central
	and/or their whānau.		
Sweet Louise	Sweet Louise is the only charity in	Phone 0800 11 22 77 (Support Line)	Sweet Louise
	New Zealand that solely focuses on	Email members@sweetlouise.co.nz	PO Box 137 343
	improving the quality of life for	sweetlouise.co.nz/	Parnell
	hundreds of women and men living		Auckland 1151
	with advanced breast cancer. We		(Support Coordinators Nationwide)
	offer information, advice, support		
	and access to a range of practical		
	and therapeutic services free of		
	charge.		
Your Way Kia Roha – Connections	Your Way Kia Roha Connections &	Phone 0800 758 700	Ground Floor, Burns House
& Funding	Funding provides Needs Assessment	Email otago@yourwaykiaroha.nz	10 George Street
	Service Coordination (NASC) for	https://www.yourwaykiaroha.nz/	Dunedin
	people under 65 years old with a		
	long-term physical, intellectual or		
	sensory disability.		

GPs and Clinics

Visit https://www.healthpoint.co.nz/ for up-to-date information about healthcare providers, referral expectations, services offered and common treatments in your area.

Some GPs offer Access & Choice Services (Health Improvement Practitioners, Health Coaches, and Community Support Workers).

- Health Improvement Practitioners (HIPs) are registered health professionals who specialise in behavioural health. They assist people, of all ages, to take positive steps in improving their physical, social, and mental wellbeing.
- Health Coaches (HCs) work alongside people to support understanding of their health and help set goals for leading a healthy lifestyle.
- Community Support Workers walk alongside peoplein the community offering practical support for leading a healthy lifestyle, connecting with services, social engagement and achieving goals.

Visit https://www.wellbeingsupport.health.nz/ for a list of GPs with these services.

Your GP can also refer you to Brief Intervention Services, which provide up to five 1-hour sessions with a registered health professional. BIS assists with mild to moderate health needs, including stress, anxiety, low mood and depression. This is a free service. Both adult and youth services are available.

Mental Health

Name	Information	Contact	Address
Adult Community Mental Health	The Community Mental Health	Dunedin North Community Mental	Dunedin Hospital
Services Te Whatu Ora Southern	Teams are made up of health	Health Team	140 Hanover Street
	professionals who provide a range	Phone (03) 470 9429	Dunedin Central
	of specialist mental health services	Freephone 0800 44 33 66	
	for people aged 18 years and over	Email	
	who have been diagnosed with a	northcmht@southerndhb.govt.nz	
	significant mental illness. We will		
	also see people aged 16 or 17 if they	Dunedin South Community Mental	1 st Floor
	have left school.	Health Team	Helensburgh House
	Appointments will be at the	Phone (03) 476 9660	Wakari Hospital
	Community Mental Health office	Freephone 0800 44 33 66	371 Taieri Road
	nearest you and/or when	Email	Halfway Bush
	appropriate, in your home or	southcmht@southerndhb.govt.nz	Dunedin
	workplace. We also see people at		
	Medical Centres if appropriate. May		
	require GP referral.		
Adult Inpatient Mental Health	Inpatient Units at Wakari Hospital	Ward 9C – (03) 476 9930 ext 55930	Wakari Hospital
Services Te Whatu Ora Southern	and Southland Hospital support	Ward 9B – (03) 476 9628	369 Taieri Road
	clients in an acute phase of a mental	Ward 11 – (03) 476 9579	Halfway Bush
	health disorder and/or with	Ward 10A – (03 476 9558	Dunedin
	associated intellectual disabilities.	Helensburgh Cottage – (03) 476	
	Southern DHB Adult Inpatient	9989	
	Mental Health Services are provided		
	by Inpatient Units at Wakari	https://www.southernhealth.nz/ser	
	Hospital and Southland Hospital.	vices/adult-inpatient-mental-health-	
		services-southern-te-whatu-ora	

inpat Ward acute Inpat dual- intel thror Refe Eme Servi Servi Servi Ve o ongo educ imme natic We a with whāi grow wellt advo leade emp comi Char servi	kari Hospital provides acute atient care through Ward 9C and rd 9B and provides further nonte care through Ward 11. The atient care for individuals with all-diagnosis mental health and allectual disabilities is provided ough Ward 10A. The area of through the area of through the area of the are	Phone 0800 269 438 (24/7 Helpline) Email reception@anxiety.org.nz (Clinic) https://anxiety.org.nz/	Nationwide. 77 Morningside Drive St Lukes Auckland 1025
	dio for people who use mental	Email info@artsenta.org	Dunedin Central

	health and addiction services. They		
	provide a range of free creative		
	activities and resources for people		
	to try, with the support of their		
	talented Art Workers. If you are		
	interested in being creative, are		
	over 17 years old, and use mental		
	health or addiction services, you are		
	eligible to access Artsenta. There is		
	no charge to come to Artsenta		
	during day sessions.		
CanInspire Otago	CanInspire was set up to provide a	Email dunedin@caninspire.org.nz	Nationwide.
	supportive environment that	https://www.caninspire.org.nz/	Postal address:
	distracts through creative activities,		44 Cass Street
	which build well-being for those		Ashburton 7700
	experiencing illness, trauma and		
	loss. Jewelry making workshops are		
	run through host agencies like the		
	cancer society or other support		
	groups. If you are interested in a		
	workshop, volunteering or donating		
	beads please get in touch.		
Clinical Psychology Centre	The Centre provides a referral-	Phone (03) 479 7627	Level 5
	based mental health service to the	Email	William James Building
	community as part of its	psy.clinicaladmin@otago.ac.nz	275 Leith Walk
	professional training activities. It	https://www.otago.ac.nz/psycholog	North Dunedin
	provides services to assess and treat	y/clinicalpsychologycentre/	
	children and adults experiencing		
	behavioural, emotional and health-		
	related psychological problems.		
	All attendees are seen by senior		
	psychology students training toward		
	registration as clinical psychologists.		

	The Centre accepts referrals from		
	organisations and individuals		
	engaged in the provision of		
	psychological, psychiatric, health		
	care, education and welfare		
	services.		
Early Intervention in Psychosis	The Early Intervention in Psychosis	Phone (03) 470 9950	Ground Floor
Service	Service treats young people aged 18	Freephone 0800 44 33 66	154 Hanover Street
	- 30 experiencing first-episode	https://www.southernhealth.nz/ser	Dunedin Central
	psychosis, and mothers	vices/adult-inpatient-mental-health-	
	experiencing postpartum psychosis	services-southern-te-whatu-ora	
	for the first time irrespective of age.		
	The treatment is provided through		
	intensive therapy, education, and		
	support, to recovery in a safe and		
	supportive environment by a highly		
	skilled specialised multidisciplinary		
	team. We strive to involve the		
	client's family and whanau as a key		
	element of the client's recovery.		
Emergency Psychiatric Service	The Emergency Psychiatric Service is	Phone 0800 46 78 46 (Option 2)	Dunedin Hospital
	a 24 hours a day, 7 days a week		201 Great King Street
	mobile service providing urgent	https://www.southernhealth.nz/ser	Dunedin
	assessment and intervention in	vices/mental-health-emergency-	
	times of mental health crisis for all	services-southern-te-whatu-ora	
	people of all ages. It is preferred		
	that referrers contact the team by		
	telephone as this is a mobile team		
	and staff may not always be on-site		
	to attend to walk-in referrals.		
Mental Health Needs Assessment	Our team aims to identify your	Phone (03) 470 9429	154 Hanover Street
and Service Co-ordination Te	areas of need and provide a		Dunedin
Whatu Ora Southern	coordinated approach to accessing		

	the necessary support services.	https://www.southernhealth.nz/ser	
	Needs assessment is a process of	vices/mental-health-needs-	
	identifying what supports you	assessment-and-service-co-	
	require to live a fulfilling life in the	ordination-southern-te-whatu-ora	
	community. Assessments are	Ordination-southern-te-whatu-ora	
	completed in partnership with your		
	Southern DHB MHAID Service key		
	worker/case manager and the		
	support people of your choice.		
	Needs assessment aims to identify		
	your areas of need and provide a		
	coordinated approach to accessing		
	the necessary support services		
	Service coordination is the process		
	of agreeing on the best mix of		
	services to support you in your		
	current situation.		
Synergy Wellness	Synergy Wellness is a mental health	Phone (03) 476 2577	150D Kaikorai Valley Road
,	needs assessment and service co-	Email info@synergywellness.co.nz	Dunedin
	ordination service (NASC). We work	https://www.synergywellness.co.nz	
	with people experiencing disability	<u></u>	
	as a result of a significant mental	_	
	health issue, for which there is		
	treatment provided by a suitably		
	qualified practitioner. Synergy		
	Wellness does not provide		
	treatment for mental health or any		
	other disorders.		
WEKA Dunedin	WEKA provides pragmatic mental	Email wekadunedin@gmail.com	2 nd Floor
	health support to anyone who says	https://www.wekanewzealand.org/	31 Stafford Street
	they need it. WEKA education	https://www.facebook.com/WEKAD	Dunedin Central
	•		
	sessions run 6 till 8 on a Monday	UNEDIN	

	with a subject chosen each week to focus on.		
Yellow Brick Road	Formerly Supporting Families NZ, we're Yellow Brick Road; a national organisation that provides mental health support for families who have a loved one experiencing mental health challenges. After 40 years of experience working with people around New Zealand, we know that if the family of a loved one experiencing mental distress are correctly supported and empowered, the path they walk leads to increased wellbeing for the whole whānau. We will walk alongside any family in New Zealand who needs support, knowledge, advocacy and empowerment as they journey towards mental wellbeing. If you are concerned about a family member experiencing mental health challenges, we can help you.	Phone 0800 876 682 (South Island) Email admin@yellowbrickroad.org.nz https://yellowbrickroad.org.nz/	Nationwide. 3/21 Birmingham Drive Middleton Christchurch 8024

Alcohol and Other Drugs/Addictions Support

Name	Information	Contact	Address
Al-Anon	Al-Anon has one purpose: to help	Email office@al-anon.org.nz	Nationwide and international.
	families of alcoholics. We do this by	https://al-anon.org.nz/	Meetings held in person in Dunedin
	practising The Twelve Steps, by		or online. See here for locations and
	welcoming and giving comfort to		

	families of alcoholies and by siving		times, https://al.anan.arg.n-/al
	families of alcoholics, and by giving		times: https://al-anon.org.nz/al-
	understanding and encouragement		anon-meetings/
	to the alcoholic. We believe that		
	alcoholism is a family illness and		
	that changed attitudes can aid		
	recovery.		
Alcohol and Drug Services Te	We are a multidisciplinary team	Phone (03) 476 9760	Main Block
Whatu Ora Southern	comprising alcohol and drug	https://www.southernhealth.nz/ser	Wakari Hospital
	clinicians, nurses, medical officer,	vices/alcohol-and-drug-services-	Dunedin
	psychiatrist and clinical	southern-te-whatu-ora	
	psychologist, all with considerable		
	experience in addiction work. We		
	are a bi-cultural service. We also do		
	some of our work in community		
	settings. For those who are 18 years		
	or over and are significantly		
	affected by their own or another's		
	substance use.		
Alcoholics Anonymous Aotearoa	Alcoholics Anonymous is a	Phone 0800 229 6757 (0800 AA	Nationwide.
	fellowship of people who share	WORKS)	Meetings take place in Dunedin or
	their experience, strength and hope	Email help@aa.org.nz	online.
	with each other that they may solve	https://aa.org.nz/	
	their common problem and help		
	others to recover from alcoholism.		
DIVO (Dunedin Intravenous	Not-for-profit organisation with a	Phone (03) 479 2300	278D King Edward Street
Organisation)	focus on harm reduction for	Email divodunedin@xtra.co.nz	South Dunedin
	intravenous drug users. DIVO	https://www.facebook.com/DIVO.N	
	provides a dedicated community	ewZealand/	
	health service that looks after the		
	needs of people who inject drugs,		
	leading on to the wider community.		
	Free drug testing service.		

Drug Foundation	We take the lead in Aotearoa New Zealand educating, advising and standing up for healthy approaches to alcohol and other drugs.	Phone (04) 801 6303 Email admin@drugfoundation.org.nz https://www.drugfoundation.org.nz /	Nationwide. 4th floor 265 Wakefield Street Wellington 6011
Family Drug Support Aotearoa	Family Drug Support Aotearoa is a New Zealand wide organisation set up to support family/whānau & friends impacted by the alcohol and other drug use of people they care about. The aim is to provide support based on science, compassion and human rights. We support a harm reduction model.	Phone 0800 337 877 (Support line 9am – 10pm weekdays) Email office@fds.org.nz https://fds.org.nz/	FDS Aotearoa New Zealand 213 Lichfield Street Christchurch 8011
Living Sober	Living Sober is a friendly online community where adult medium to high-risk drinkers gain support after deciding to stop drinking alcohol.	Email admin@livingsober.org.nz https://livingsober.org.nz/	Nationwide.
Mahana Southern Māori Mental Health & Addiction Service	Mahana provides support to individuals and whānau experiencing mild to moderate issues with mental health and addiction. Mahana offers Mental Health services, Alcohol and Drug Addiction services and Gambling Harm Counselling. Please note: If you are engaged with a secondary service, you are not eligible for entry into Mahana. Mahana is NOT a crisis intervention service.	Phone (03) 244 8209 (Dunedin) Phone 0800 925 242 Email admin@kaitahu.maori.nz https://nkmp.maori.nz/	Level 4 333 Princes Street Dunedin Central
Mapu Maia	Mapu Maia is a Pasifika Gambling Support Service providing a holistic	Phone 0800 21 21 22 Text 3022	Nationwide. Level 1

	service to individuals, families and communities that is culturally appropriate and effective. We offer free, professional, and confidential counselling services and education. Our team of professional counsellors and health promoters work with you and your family. We can provide support in English, Samoan and Tongan languages.	Email help@mapumaia.nz https://www.mapumaia.nz/	128 Khyber Pass Road Newmarket Auckland 1023
Mirror Services	Whakaata Tohu Tohu Mirror HQ Youth Addiction Service provides alcohol and other drug services for young people aged between 12 and 25 years of age. As young people are often coping with a range of issues this team works from a co- existing problem enhanced approach. We have a diverse team of practitioners providing a range of evidence based and culturally responsive approaches to meet the diverse needs of the young people and whānau we work with.	Phone (03) 479 2970 Email reception@mirrorservices.org.nz https://www.mirrorservices.org.nz/	7th & 8th Floor Evan Parry House 43 Princes St Dunedin Central
Narcotics Anonymous New Zealand	Narcotics Anonymous (NA) is a global organisation of recovering addicts. NA members are men and women from all walks of life for whom drugs had become a major problem, who meet regularly to help each other stay clean, and recover from the effects of addiction in their lives.	Phone 0800 628 632 Email help@nzna.org https://www.nzna.org/ (Under maintenance at time of writing)	Nationwide. PO Box 26-002 North Avon Christchurch 8148

Problem Gambling Foundation (PGF) Services	We know it can be hard to ask for help, but if gambling is affecting your life, we can help you get back on track.	Phone 0800 664 262 (M-F 8.30am – 5pm) Text 5819 (M-F 8.30am – 5pm) Email help@pgf.nz	Dunedin Community House 301 Moray Place Dunedin
	At PGF Services we provide free, professional and confidential support for gamblers and their loved ones.	https://www.pgf.nz/	
	We also run education and support groups and help with self-exclusion from gambling venues. Self-referral available.		
Quitline	We're here to support you to beat your smoking addiction. An advisor	Phone 0800 778 778 (24/7) Text 4006	Nationwide. PO Box 105 346
	will talk you through the three parts	Email quit@quit.org.nz	Auckland
	of the smoking addiction - chemical,	https://quit.org.nz/	
	emotional and habitual. Through		
	Quitline you can order subsidized		
	nicotine patches, gum or lozenges -		
	\$5 for a 4 week supply (with the		
	option of a free repeat). We'll also		
	send you a Quit Pack with resources		
	to support you.		
Salvation Army Bridge Centre	The Salvation Army Bridge provides	Phone 0800 530 000	160 Crawford Street
(Alcohol and Drug Support)	a range of effective support services	Phone (03) 477 9852 (Dunedin) Email	Dunedin
	that help reduce the harmful effects of alcohol and other drugs in	dunedin.bridge@salvationarmy.org.	
	people's lives.	nz	
	We provide tāngata whaiora	https://bridge.salvationarmy.org.nz	
	(people seeking wellness) and their	/	
	whānau (family) with a safe place to	_	
	belong where personal choice is		
	encouraged and supported. We		

	provide recovery information and practical tools communicated in meaningful ways which are culturally appropriate that supports healthy wellbeing. Self-referral available.		
Salvation Army Oasis Centre (Gambling Support)	At The Salvation Army Oasis, we welcome people of all genders, cultures, and religions who are concerned about gambling harm. Family and whānau are welcome to attend in their own right for support or as part of a family session with or without the gambler present. We provide a supportive, caring, and non-judgemental environment to share your story and receive the support you need. Self-referral available.	Phone (03) 477 9852 ext 72024 Phone 021 803 167 Email dunedin.oasis@salvationarmy.org.n Z https://oasis.salvationarmy.org.nz/	160 Crawford Street Dunedin
Southern Stop Smoking Service	Southern Stop Smoking Service provides free stop smoking assistance: clinics one-on-one support free nicotine replacement therapy resources including gum, lozenges and patches. specialist programme for families, specialist programme for pregnant women Please call to make an appointment. They have eight coaches covering the Southern regions. This is a service of Ngā Kete Matauranga Pounamu Charitable Trust.	Phone 0800 925 242 Phone (03) 214 5260 Email admin@stopsmoking.nz https://nkmp.maori.nz/service/sout hern-stop-smoking-service/	Level 4 333 Princes Street Dunedin

Specialist Addiction Services Te Whatu Ora Southern	For those 18 years or over and are significantly affected by their own or another's substance use. Screening, assessment, treatment, and community support. NOTE: Referral required from GP or health	Phone (03) 476 9760 Phone 0800 44 33 66 https://www.southernhealth.nz/ser vices/alcohol-and-drug-services- southern-te-whatu-ora	Main Block Wakari Hospital Dunedin
	professional.		
Whakaata Tohu Tohu Mirror HQ	Whakaata Tohu Tohu Mirror HQ	Phone (03) 479 2970 ext 3	4 th Floor
Youth Addiction Service	Youth Addiction Service provides alcohol and other drug services for	Email hq@mirrorservices.org.nz https://www.mirrorservices.org.nz/	Evan Parry House 43 Princes Street
	young people aged between 12 and		Dunedin Central
	25 years of age. As young people		
	are often coping with a range of issues this team works from a co-		
	existing problem enhanced		
	approach. We have a diverse team		
	of practitioners providing a range of		
	evidence based and culturally		
	responsive approaches to meet the		
	diverse needs of the young people		
	and whānau we work with.		

Reintegration and Justice Support

Name	Information	Contact	Address
Anglican Family Care Restorative	A community-based justice process	Phone (03) 477 0801	266 Hanover Street
Justice	that offers victims of a crime an	Phone 0800 FAM CARE	Dunedin Central
	opportunity to participate in	Email enquiries@familycare.org.nz	
	addressing the harm done, and	https://anglicanfamilycare.org.nz/	
	what can be done realistically by the		
	offender to put things right. All		
	referrals are received through the		
	Justice system.		

Forensic Services Te Whatu Ora	The Southern DHB Forensic Mental	Ward 9A – (03) 476 9621	Wakari Hospital
Southern	Health Service provides clinical	Community Team – (03) 476 9680	369 Taieri Road
	expertise in assessment, treatment	Freephone 0800 44 33 66	Halfway Bush
	and rehabilitation for people who	https://www.southernhealth.nz/ser	Dunedin
	are involved in the criminal justice	vices/forensic-services-southern-te-	Sancam
	system. Using contemporary	whatu-ora	
	forensic models of care which are		
	characterised by mutual respect and		
	an individualised approach with an		
	emphasis on the least restrictive		
	level of care possible.		
Moana House	Moana House is a well-established	Phone (03) 477 0842	Moana House
	residential therapeutic community	Email info@moanahouse.org.nz	PO Box 619
	for adult male offenders who want	https://www.moanahouse.net/	Dunedin
	to change their lives. Many of our		
	residents may also have a history of		
	alcohol and/or drug abuse. We wish		
	to provide a supportive family		
	environment and a safe place to		
	change. Self-referral available and		
	finance available through Work and		
	Income.		
Pact	We have three services in Dunedin	Phone (03) 477 4312	Pact Otago – Head Office
	that support people who have been	https://www.pactgroup.co.nz/	80 Filleul Street
	released from prison or forensic		Dunedin
	services.		
	Te Whare Manaaki (a Corrections		
	contract) provides intensive support		
	and personal monitoring of people		
	who have multiple and complex		
	reintegrative and rehabilitative		
	needs and benefit from Pact's		
	approach to support.		

	Te Whare Awhina (also Corrections)		
	is for people who have been in		
	prison for a long time and need		
	support to reintegrate back into the		
	community. It can include support		
	for their mental health but also with		
	practical things like getting		
	photographic ID and bank accounts.		
	Ahuru Mowai (funded through the		
	Southern District Health Board) is a		
	four-bed forensic step-down		
	service. Our support staff coach and		
	support them to ensure they have		
	what they need to live in the		
	community. This can include		
	practical things like ID, bank		
	accounts and a CV. Referral		
	required.		
PARS (The Prisoners' Aid &	PARS is one of New Zealand's	Phone (03) 474 1811	5 Percy Street
Rehabilitation Society) Otago	longest standing charities, founded	Email admin@parsotago.co.nz	Kensington
	in Dunedin in 1877. We are an	https://www.parsotago.co.nz/	Dunedin
	incorporated society and registered		
	charity.		
	We strive to provide support		
	services that meet the reintegration		
	needs of our clients, while also		
	offering our staff a positive and		
	challenging work environment.		
	PARS Otago exists to offer		
	meaningful and effective		
	reintegration support to people who		
	are or have been in the criminal		
	justice system – particularly men		

	and women who have served an extended prison sentence.		
Pillars	Pillars Ka Pou Whakahou is a charity that actively supports the tamariki and whānau of people in prison or those serving a community-based sentence. Our Social Workers and Mentoring Coordinators are committed to supporting children and young people to work towards their goals and stride into the future with confidence.	0508 745 527 (0508 PILLARS) Email reception@pillars.org.nz https://www.pillars.org.nz/	13/303 Blenheim Road Unit 1b Upper Riccarton Christchurch 8041

Counselling

See helplines for other telephone-based Counselling services.

Name	Information	Contact	Address
Aoake Te Rā	We are a free service that provides	Phone 0800 000 053	Nationwide.
	support and manaaki to individuals	Email referrals@aoake-te-ra.org.nz	
	and whānau who have lost	https://www.aoaketera.org.nz/	
	someone to suicide.		
	Through a brief therapeutic		
	response our network of Providers		
	will support our hāpori (community)		
	in honouring their grief and letting it		
	find a place in their adjusted future.		
	Aoake te Rā means 'a new sun rises'		
	- the emerging light being a symbol		
	of hope as whānau adapt to their		
	loss. Our name was gifted by Hon.		
	Peeni Henare, Minister for Whānau		
	Ora, Associate for Māori Health and		

		T	
	reflects the many voices of		
	individuals, whānau and		
	communities who have shared their		
	knowledge and experience in		
	creating a service that helps people		
	navigate life after suicide loss.		
Asian Family Services	AFS provides free, professional,	Phone 0800 862 342 (Monday –	Nationwide.
	confidential, nationwide face-to-	Friday 9am – 8pm) to speak with a	1 st Floor
	face or telephone support to Asians	counsellor.	128 Khyber Pass Road
	living in New Zealand.	Text 832 for confidential advice and	Grafton
	For clients with gambling issues	emotional support (Monday –	Auckland
	AFS is contracted by the Ministry of	Friday 9am – 5pm).	
	Health to only provide support for	Email help@asianfamilyservices.nz	
	gamblers, family members and	https://www.asianfamilyservices.nz	
	anybody else who are negatively	1	
	affected by someone's problem		
	gambling in the past or present.		
	These services include one-on-one		
	counselling services, couple		
	counselling, group counselling and		
	other social work services. These		
	services are free for those who have		
	been affected by gambling harm.		
	For clients with non-gambling		
	issues		
	AFS understands that most migrant		
	families experience high levels of		
	stress as they settle into New		
	Zealand. This can lead to a wide		
	range of issues, including anxiety,		
	depression and conflict within		
	family relationships. AFS provides		
	three free counselling sessions for		
	three free counselling sessions for		

	those who experience such issues to		
	help them to manage their		
	difficulties and to succeed in their		
	migration.		
The Kōwhai Centre	Student counsellors from the	Phone (03) 479 6198	Kōwhai Centre
	Bachelor of Social Services	Email kowhai.centre@op.ac.nz	153 St David Street
	programme offer supportive	https://www.op.ac.nz/services/kow	College of Community Development
	counselling to members of the	hai-centre/	and Personal Wellbeing
	public in a training environment	<u>nar centrej</u>	Otago Polytechnic
	under NZAC supervision.		otago i oryteenine
	Students are supported by lecturing		Hours of service:
	staff who are also counsellors, to		Wednesday 3pm - 7pm
	provide free counselling that is		Thursday 11am - 7pm
	professional, supportive and		Friday 9am - 3pm
	accessible.		Triday Sam - Spin
	The Kōwhai Centre is not available		
	to Otago Polytechnic students for		
	counselling.		
	The Kōwhai Centre is open to the		
	public. We accept donations and do		
	not charge for services.		
Mirror Counselling	Mirror Services is an Otago based	Phone (03) 479 2970	7th & 8th Floor
	organisation that delivers	Email	Evan Parry House
	counselling and treatment	reception@mirrorservices.org.nz	43 Princes St
	programmes for children, young	https://www.mirrorservices.org.nz/	Dunedin Central
	people and their whānau in the		
	Otago/Southland region. Mirror		
	offers counselling services and a		
	youth day programme, and consists		
	of a primary care team and youth		
	addiction service.		
Puāwaitanga	Puāwaitanga means to blossom, to	Phone 0800 782 999 to make an	Referral only available for
	flourish, to break through, and is a	appointment.	University/Polytechnic Students or

phone and web-based service to	https://puawaitanga.nz/	those on a Work and Income
support Kiwis to improve their		Benefit.
emotional wellbeing – their hauora.		
The service is an alternative to face		
to face counselling for Kiwis who are		
struggling but face challenges in		
accessing traditional counselling. All		
our staff are trained professionals		
and counselling sessions are private,		
confidential and free.		

Loss and Grief

Name	Information	Contact	Address
After A Suicide	A website offering practical	https://afterasuicide.nz/	Nationwide.
	information and guidance to people		
	who have lost someone to suicide.		
Aoake te Rā	Free counselling for people	Phone 0800 000 053 to make an	Nationwide.
	bereaved by suicide.	appointment. Not a crisis line.	
		https://www.aoaketera.org.nz	
Sands NZ	We are a voluntary, parent-run,	Email info@sands.org.nz	Nationwide. No meetings in
	non-profit organisation set up to	http://sands.org.nz/	Dunedin currently.
	support parents and families who		Sands NZ
	have experienced the death of a		PO Box 136
	baby at any stage during pregnancy,		Hamilton 3240
	as a baby or infant. We offer		
	empathy and understanding. We		
	are not counsellors and do not give		
	professional advice but we do offer		
	an opportunity and environment to		
	share experiences, to talk and to		
	listen. We promote awareness,		
	understanding and support for		
	those dealing with the death of a		

	baby in pregnancy, birth or as a newborn, and due to medical termination or other forms of reproductive loss.		
Skylight Trust	Dealing with trauma, change, loss and grief can be very hard at times. You don't have to do it alone. Having someone working alongside you can make a difference. We offer counselling for adults, children, young people, and family/whānau who are experiencing any kind of grief, loss and trauma. Online resources available. NOTE: Charges apply for counselling services.	Phone 0800 299 100 Email info@skylight.org.nz https://www.skylight.org.nz	Nationwide. Online counselling available, or inperson services in Kapiti, Porirua, Lower Hutt, and Wellington.
The Grief Centre	Our services are designed to offer loss and grief support to youth, adults, families or whanau experiencing any form of significant loss. We also provide professional training, community talks and events and partnerships with funeral homes to provide bereavement support. Online resources available. NOTE: Charges apply for counselling services.	Phone 0800 331 333 Email admin@griefcentre.org.nz https://www.griefcentre.org.nz	92 Hinemoa Street Birkenhead Auckland 0626

Peer Support

See the Helplines section for peer support over the phone.

Name	Information	Contact	Address
Corstorphine Baptist Community	CBCT (Corstorphine Baptist	Phone (03) 487 8707	336 South Road
Trust (CBCT)	Community Trust) has been	Email info@cbct.org.nz	Caversham
	providing mental health support	https://cbct.org.nz/	
	services in Dunedin since 1974.		
	CBCT has peer support workers		
	who are available to provide peer		
	support to adult service users.		
	Peer support workers have their		
	own experience of mental distress		
	and they work as peers alongside		
	the service user – not as experts.		
	Peer support workers form		
	relationships with service users		
	and their work focuses on the		
	relationship between the two		
	people. Both people can give help		
	and support to each other, share		
	their knowledge and beliefs and		
	experience different ways of		
	relating to other people. Self-		
	referral available.		
Life Matters Suicide Prevention	Life Matters Suicide Prevention	Phone 027 240 0114	63 Hanover Street
Trust	Trust Te Whare Oranga Ngākau is	Email admin@lifematters.org.nz	Dunedin Central
	a Peer-Governed and Peer-Led	https://www.lifematters.org.nz/	
	organisation striving to help		
	members of our community who		
	are at risk of, or affected by,		
	suicide.		
	We provide Peer Support for		
	tangata whaiora/people in mental		
	distress or in crisis. We also		
	provide Bereavement Support to		

	whānau who have experienced a suicide, as well as delivering mental health workshops such as safeTALK.		
Mirror HQ Service	Whakaata Tohu Tohu Mirror HQ Youth Addiction Service provides alcohol and other drug services for young people aged between 12 and 25 years of age. As young people are often coping with a range of issues this team works from a co-existing problem enhanced approach. We have a diverse team of practitioners providing a range of evidence based and culturally responsive approaches to meet the diverse needs of the young people and whānau we work with.	Phone (03) 479 2970 Email reception@mirrorservices.org.nz https://www.mirrorservices.org.nz/	7th & 8th Floor Evan Parry House 43 Princes St Dunedin Central
Otago Mental Health Support Trust	Otago Mental Health Support Trust provides peer support, advocacy & information for people affected by mental distress and addictions. We will walk alongside you. We will listen to you and hear what you say. We do not need to know a diagnosis, if you have one, and we are here for families, whānau and friends too. Our service is free, confidential, independent and needs no referral.	Phone 0800 364 462 Email info@omhst.org.nz https://omhst.org.nz/	1 st Floor Dunedin Community House 301 Moray Place Dunedin

Community Services and Supports

Name	Information	Contact	Address
Able Minds	Able Minds supports those affected	Phone 0800 494 262	34 Prince Albert Road
	by mental distress or addiction and	Email admin@able.org.nz	St Kilda
	their whanau by building resilience,	https://www.able.org.nz	Dunedin
	providing advocacy and imparting		
	skills they need for a better life		
	experience. We provide one on one		
	support sessions, activity & peer		
	groups and, programmes for		
	tamariki, rangatahi and adults		
	covering all aspects of mental		
	wellbeing. Able Minds is free,		
	mobile and confidential with an		
	office presence in Dunedin,		
	Oamaru, Alexandra, Gore and		
	Invercargill.		
Anglican Family Care	Anglican Family Care offers	Phone (03) 477 0801	266 Hanover Street
	professional social, therapeutic, and	Phone 0800 FAM CARE	Dunedin Central
	restorative justice support to Otago	Email enquiries@familycare.org.nz	
	tamariki and their whānau.	https://anglicanfamilycare.org.nz/	
	We visit families at home and work		
	with parents to ensure the safety,		
	health and well-being of their		
	children.		
	We also offer counselling to parents		
	and play therapy to children and		
	adults.		
	Our services are free of charge and		
	voluntary.		
Artsenta	Artsenta is a shared art studio for	Phone (03) 477 9566	462 Princes Street
	people accessing support for their	Email info@artsenta.org	PO Box 5986
	mental health or addiction. We	https://www.artsenta.org	Dunedin

	provide materials and equipment for a range of creative activities. If you are interested in being creative, are 17 years old or over, and are seeing someone for a mental health or addiction issue, you are eligible to access Artsenta. There is no charge to come to Artsenta.		
Catholic Social Services	CSS is the Social Services agency of the Catholic Diocese of Dunedin and as such provide a caring and supportive environment based on respect for all who seek our assistance. Offers counselling, social work/community support, parenting support, Best Start, and children's programmes. Self-referral available.	Phone 0800 CSSNOW or 0800 277 669 Phone (03) 455 3838 (Dunedin) https://www.cathsocialservices.org. nz/	42 Macandrew Road P O Box 2047 South Dunedin
Community Care Trust	Community Care Trust is a not-for- profit charitable trust that supports youth and adults with intellectual disabilities and/or autistic spectrum disorders in Christchurch, Dunedin, Central Otago and Southland to live as participating and valued members of their communities.	Phone (03) 466 3055 Phone 0800 800 001 Email info@cct.org.nz https://cct.org.nz/	278 King Edward Street South Dunedin
Corstophine Baptist Community Trust	The Corstorphine Baptist Community Trust (CBCT) is an Incorporated Charitable Trust that offers a range of community-based and residential support services for	Phone (03) 487 8707 Email info@cbct.org.nz https://cbct.org.nz/	336 South Road Caversham

	adults, youth and children affected		
	by mental health issues and		
	disabilities. Self-referral available.		
Curtain Bank	The Dunedin Curtain Bank up-cycles	Phone 021 224 0922	174 Princes Street
	unwanted and unused curtains,	Email	Dunedin Central
	lines them, and distributes them to	manager@dunedincurtainbank.org.	
	those in need in our community.	nz	
		https://dunedincurtainbank.org.nz/	
Dairy Women's Network	At DWN, we do what we love and	Phone 0800 396 748	Nationwide.
	love what we do. With nationwide	Email info@dwn.org.nz	Level 1
	workshops designed to empower	https://www.dwn.co.nz/	450 Anglesea Street
	our people, we're the go-to for all		Hamilton 3204
	ages and stages looking for		
	connection and support on their		
	development journey.		
FarmStrong	Farmstrong is a nationwide	Email info@farmstrong.co.nz	Nationwide.
	wellbeing programme for the rural	https://farmstrong.co.nz/	
	community. Our aim is to help you		
	live well to farm well.		
GROW Mental Health	Grow is a global mental health	Phone (03) 477 2871	22 Manse Street
	organisation that provides support	Email 2growdunedin@gmail.com	Dunedin Central
	and resources for individuals facing	https://grow.org.nz/	
	mental health challenges. The		Also nationwide Zoom group
	organisation was founded in		meetings.
	Australia in 1957 and has since		
	expanded to many other countries.		
	Grow offers support groups and		
	peer-led programs that provide a		
	safe and supportive environment		
	for people to discuss their mental		
	health challenges and receive		
	support from others who are facing		
	similar struggles.		

Mates in Construction	Suicide is everyone's business; it	Phone 0800 111 315 (Helpline	Nationwide. Local coordinators in
	does not discriminate.	available 24/7)	Dunedin.
	Our construction industry is losing	https://mates.net.nz/	Level 1 / 7a McNab Street
	nearly one person every week to		Penrose 1061
	suicide. 98% of those we lose are		
	our men.		
	The MATES programme builds and		
	strengthens workplace communities		
	and across the industry – helping		
	our people support and provide an		
	environment that encourages		
	positive wellbeing. The impact of		
	this community-based approach		
	then goes beyond the workplace		
	and into our everyday lives.		
Methodist Mission Southern	Our social and educational services	Phone (03) 466 4600	258 Stuart Street
	aim to develop skills and build	Email admin@mmsouth.org.nz	Dunedin Central
	resilience in every person we work	https://mmsouth.org.nz/	
	with – to create meaningful, long-		
	lasting changes for themselves, their		
	whānau and their communities. Our		
	current work includes; early		
	childhood services, self-regulation		
	and oral language programmes,		
	youth transition housing, client		
	support services, speech-language		
	communication support, prison-		
	based education, literacy and		
	numeracy programmes, parenting		
	programmes, driver licence training,		
	and capability building initiatives for		
	other social service providers.		

Otago Community Hospice	Otago Community Hospice supports people with terminal illness to live and die well. We support our patients wherever they want to be — that may be in their home, in a residential care home setting or, if their needs are complex, within our inpatient unit. Where we can, we aim to keep people in their environment, symptom-free, for as long as possible. We provide a wide range of services, free of charge, for people who are approaching the end of their life and whose palliative care needs are beyond the level able to be supported by their local services e.g. GP and District Nurses alone. We also provide care and support for the patient's loved ones.	Phone (03) 473 6005 Email contact@otagohospice.co.nz https://otagohospice.co.nz/	293 North Road North East Valley Dunedin
Pact	More than 260 staff support about 400 adults and youth with intellectual disabilities and mental health issues and people reintegrating back into the community after being in prison. Our support includes social networking centres, as well as support in the community, in people's own homes and in our supported accommodation homes.	Phone (03) 477 4312 https://www.pactgroup.co.nz/	80 Filleul Street Dunedin

Presbyterian Support Otago	Presbyterian Support Otago works	Phone (03) 477 7116	407 Moray Place
Tressycerian support stugo	for a fair, just and caring	Email	Dunedin Central
	community.	admin.familyworks@psotago.org.nz	Dunedin
	We care for Otago's older people,	https://psotago.org.nz/	Dancani
	support families in need and deliver	inteps.//psotugo.org.inz/	
	programmes for young adults and		
	children. Our services are available		
	to all people in the Otago		
	community, no matter their age,		
	gender, religion or background.		
	Your support through donations, or		
	volunteering will make a difference		
	to families and children in need		
	across Otago.		
Returned Services Association (RSA)	The RSA supports all New Zealand's	Phone 0800 664 888	63 Bay View Road
(1.67.1)	veterans of military service and	Email finance@dn-rsa.org.nz	South Dunedin
	their whānau.	https://www.rsa.org.nz/	Dunedin
	The RSA has a network of support		
	advisors across the country who are		
	ready to help. Our support advisors		
	can provide assistance across a wide		
	range of areas including advice and		
	guidance, advocacy services,		
	assistance with emergency		
	accommodation or assistance while		
	you recover from illness or injury.		
Rural Support Trust	The Otago Rural Support Trust -	Phone 0800 787 254	Nationwide.
	supports rural people through	Email otagorst@gmail.com	
	challenging times. They know that	https://www.rural-support.org.nz/	
	living & working rurally can be a		
	challenge & sometimes things can		
	get a bit much.		

	The Oleve Book Consent Tourist		
	The Otago Rural Support Trust is		
	part of a nationwide network of		
	Trusts created to help rural people		
	overcome challenges that seem		
	overwhelming.		
Rural Women NZ	Rural Women New Zealand (RWNZ)	Phone 0800 256 467	Nationwide.
	is an integral part of New Zealand's	Email enquiries@ruralwomennz.nz	Level 10
	rural landscape. From our early days	https://ruralwomennz.nz/	175 Victoria Street
	as the Women's Division of the		Wellington 6011
	Farmer's Union in 1925, RWNZ has		
	become an credible and respected		
	voice on health services, education,		
	environment and social issues in the		
	rural sector.		
Salvation Army	Since 1883, The Salvation Army has	For welfare and food assistance	Dunedin Community Ministries
	fought poverty and social and	enquiries:	160 Crawford Street
	spiritual distress in New Zealand. Freephone 0800 53 00 00		Dunedin Central
	We've been there to help more Phone (03) 477 9852 (Dunedin)		
	than 120,000 families and Email		
	individuals in need each year—with	dunedin.cm@salvationarmy.org.nz	
budgeting advice, food and			
	assistance, life skills programmes	For general enquiries:	
	and other comfort and support.	Phone (04) 802 6269	
	At The Salvation Army we are	Email	
	committed to our mission of caring	public.relations@salvationarmy.org.	
	for people, transforming lives and	<u>nz</u>	
	reforming society.	https://www.salvationarmy.org.nz/	
St John Caring Caller	Caring Caller is a service that St John	Phone 0800 780 780	Nationwide.
	provides for people who live alone	https://www.stjohn.org.nz/	
	or feel a bit lonely. Volunteers		
	phone clients regularly to check that		
	everything is ok. This free service is		
	fully funded by donations. If you're		

	living alone, or you're housebound due to illness or disability, we can help you find a Caring Caller. Caring Caller does not provide medical, or helpline services. Their volunteers are not trained counsellors.		
	We also welcome referrals from		
	community-minded people and health professionals who know of someone who could use a friend.		
St Vincent de Paul Dunedin	The Society of St Vincent de Paul (Vinnies) is a non-profit volunteer organisation whose work primarily	Phone (03) 477 0555 (George St/Main Office) Phone (03) 455 4847 (South	452 George Street Dunedin
	involves person-to-person contact with people who have a variety of	Dunedin shop) Email	Or
	needs. The Society tries to promote self- sufficiency, enabling people to help themselves. Any assistance offered by the Society is given in a non- judgemental spirit of compassion, based on the need of the individual or family.	office@stvincentdepauldunedin.nz https://www.stvincentdepaulduned in.nz/	233 King Edward Street South Dunedin
Supergrans Dunedin	Supergrans Charitable Trust provide a free service to whanau and individuals who want to make changes in their life in the following areas: Cooking skills and Food preparation, Budget shopping, Gardening to supplement food flavours, Advocacy and Household management.	Phone (03) 455 0981 Email info@supergransdunedin.co.nz https://www.supergransaotearoa.or g.nz/	2b/2c South City Mall 132 Hillside Road South Dunedin Dunedin

Victim Support	Victim Support provides a free,	Phone 0800 842 846	Dunedin Police Station
	nationwide support service for	https://www.victimsupport.org.nz/	25 Great King Street
	people affected by crime, trauma,		Central Dunedin
	and suicide in New Zealand. We		Dunedin
	help our clients to find safety,		
	healing, and justice after crime and		
	other traumatic events.		

Religion

Visit <u>naumainz.studyinnewzealand.govt.nz/help-and-advice/life-and-culture/where-to-practise-your-religion/</u> for links to find places near you to practice religion.

Community Networks

Name	Information	Contact	Address
Dunedin Community Builders	Dunedin Community Builders is an	Email	Dunedin
	informal, volunteer-run network of	dunedincommunitybuilders@gmail.	
	organisations, groups and people	com	
	from across the community sector	http://dunedincommunitybuilders.o	
	in Ōtepoti.	rg/	
Greater Green Island Community	The Greater Green Island	Phone 03 425 7719	198 Main South Road
Network	Community Network was	Phone 03 425 7720	Green Island
	established in 2013 when a group of	Email info@greatergreenisland.nz	Dunedin
	like-minded people came together	https://greatergreenisland.nz/	
	with a shared desire to foster a		
	strong community which works		
	together to develop its own		
	solutions - a community where		
	neighbourhoods are again full of		
	people we know as our neighbours.		
Neighbourly	Join and connect with your	https://www.neighbourly.co.nz/	Nationwide.
	neighbours on New Zealand's free		
	and private neighbourhood website.		
	Make your community a stronger,		

	safer and friendlier place to call		
	home.		
New to Dunedin Network	New to Dunedin Network gives	Email	Dunedin
	people who are settling into	newtodunedinnetwork@gmail.com	
	Dunedin a chance to meet locals	https://www.ndn.net.nz/	
	and other recent arrivals, make		
	meaningful connections and start to		
	break the barrier that we face when		
	settling into a new city.		
	We hold monthly drinks on the 2nd		
	Wednesday of the month, as a		
	casual way for people to meet,		
	make friends, and feel welcomed		
	into Dunedin. We also have		
	Facebook group for people to		
	connect, suggest events others may		
	want to go to, and seek help.		
North East Valley Project	Here at the Valley Project, we help	Phone (03) 473 8614 Email project@northeastvalley.org	262 North Road
	you to help make these things happen in your community for the community.		North East Valley
			Dunedin
	Whether you want to get involved,		
	need some help, or have an idea,		
	we can help connect you with		
	others and/or provide support, so		
	that everybody can live a better life		
	in North East Valley and its		
	surrounds.		
Otago Neighbourhood Support	Co-ordinates neighbourhood	Phone 0800 4NEIGHBOURS	111 North Road
	support groups. Community-led	Email coordinator@nsotago.nz	North East Valley
	movement that brings people and	https://nsotago.nz/	Dunedin
	neighbourhoods together to create		

	safe, resilient and connected		
	communities. Free to join.		
South Dunedin Community Network	The South Dunedin Community	Phone 027 234 1293	278A King Edward Street
	Network connects people across the	Email admin@southd.org.nz	Dunedin
	wider South Dunedin area to	https://southd.org.nz	
	strengthen communities and help		
	people use their voice to create a		
	vibrant, resilient community and a		
	safe future together. The Network		
	creates opportunities for the		
	community to come together and		
	celebrate, participating in the		
	organisation of the South Dunedin		
	Street Festival, the Teddy Bears'		
	Hospital and smaller events		
	throughout the community.		
Taieri Network	Taieri Network is a place-based	Phone 022 121 3325	Taieri Rugby Club
	community group in the Taieri	Email hello@taierinetwork.co.nz	35 Reid Avenue
	focused on supporting, connecting	https://www.taierinetwork.co.nz/	Mosgiel
	and coordinating community-led		
	initiatives and the community.		
	Whether you want to get involved,		
	connect with a service, or have an		
	idea - connecting in with our		
	friendly team can be the start of		
	your journey in making Taieri the		
	best place to be.		

Helplines

For information, advice, or support. If you or someone else is in immediate danger, please call 111.

Name	Information	Number	Website
INAILIE	IIIIOIIIIatioii	Nullibel	Website

0508 TAUTOKO Suicide	If you, or someone you know,	0508 828 865 (24/7)	https://www.lifeline.org.nz/services/suicide-
Crisis Helpline	may be thinking about		crisis-helpline/
	suicide, call for support from a		
	trained counsellor.		
Alcohol and Drug Helpline	The Alcohol Drug Helpline	0800 787 797 (24/7)	https://alcoholdrughelp.org.nz/
	provides friendly, non-	Free text 8681	
	judgmental, professional help		
	and advice. If you are		
	concerned about your own		
	drinking or drug taking we can		
	assist with information,		
	insight and support.		
	If you are a family/whanau		
	member, friend or		
	professional concerned about		
	someone else we can help		
	you develop strategies for		
	yourself and the other person.		
Anxiety Helpline	For people who experience all	0800 269 4389 (0800 ANXIETY)	https://anxiety.org.nz/
	forms of anxiety and their	(24/7)	
	families and friends.		
Asian Family Services	Provides professional,	0800 862 342 (Monday to Friday 9am	https://www.asianfamilyservices.nz/
	confidential support in	– 8pm) or email	
	multiple languages to Asians	help@asianfamilyservices.nz	
	living in New Zealand.		
Breast Cancer Support	Support from those with lived	0800 273 222 (8.30am-5pm every	https://www.breastcancersupport.org.nz/
	experience of breast cancer.	day)	
	We provide information,	Email	
	emotional support, and	support@breastcancersupport.org.nz	
	practical coping tips from our		
	own experience to help you		
	navigate yours.		

don't need to live with	0508 227 111 (Monday – Friday 9am	https://www.capnz.org/
	. , ,	incps.// www.capiiz.org/
, -	– 5pm)	
'		
·	0000 250 5452 (24/7)	https://so.id10.co.t.p./
	0800 358 5453 (24/7)	https://covid19.govt.nz/
	0000 111 757 /24/7)	hatta a the constant and a second and a second and a second as
	, , ,	https://www.depression.org.nz
	Free text 4202	
	0800 233 269 (Hours unknown)	https://www.ed.org.nz
•		
• • •		https://elderabuse.nz
	Email <u>support@elderabuse.nz</u>	
e.		
rgency mental health	0800 467 846 Press 1 for Southland/2	https://www.southernhealth.nz/services/mental-
ices in Dunedin.	for Otago (24/7)	health-emergency-services-southern-te-whatu-
		<u>ora</u>
initial advice for business	0800 521 593 (24/7)	https://employsure.co.nz/
ers.		
nelp finding (and direct	0800 211 211 (Hours unknown)	https://www.familyservices.govt.nz/
sfer to) community based		
th and social support		
ices in your area.		
mily Violence Information	0800 456 450 (9am-11pm every day)	https://www.areyouok.org.nz/
that provides information		_
ut services that can help		
if you are experiencing or		
essing violence, or want		
nange your own		
ing January in the second of t	rgency mental health ces in Dunedin. initial advice for business ers. telp finding (and direct efer to) community based eth and social support ces in your area. mily Violence Information that provides information at services that can help f you are experiencing or essing violence, or want	stress any longer. CAP's debt help service starts a phone chat. OVID-19 health advice information. Ilk to a trained counsellor it how you are feeling or k any questions. Information, support, and curces about supporting eone with an eating it der. If freephone helpline ce that connects callers formation and/or support ces in relation to elder e. If gency mental health ces in Dunedin. Initial advice for business ers. Initial advice for business ers. Initial support area. Initial violence Information that provides information or easing violence, or want Initial support ces sin violence, or want Initial support ces in violence information that provides information or easing violence, or want Initial support ces in violence information or easing violence, or want Initial support ces in violence information or easing violence, or want Initial support ces in violence information or easing violence, or want Initial support ces in violence information or easing violence, or want Initial support ces in violence information or easing violence, or want Initial support ces in violence information or easing violence, or want Initial support ces in violence information or easing violence, or want Initial control in the violence information or into into into into into into into into

Gambling Helpline	behaviour. The line provides self-help information and connects people to services where appropriate. For help if you are gambling or are concerned about someone else's gambling.	0800 654 655 or free text 8006 (24/7)	https://www.gamblinghelpline.co.nz
He Waka Tapu	For men who feel they are going to harm a loved one or whānau member.	0800 439 276 (0800 HEY BRO) (24/7)	https://www.hewakatapu.org.nz/
Healthline	For advice from trained registered nurses, including information about local health services throughout New Zealand.	0800 611 116 (24/7)	https://www.health.govt.nz/your-health/services-and-support/health-care-services/healthline
In Ya Face (Youth Gambling Helpline)	We are trained telephone counsellors here to provide support and information about gambling and gambling problems in New Zealand.	0800 654 659 (Monday 5pm – 8pm)	https://www.inyaface.co.nz
LifeLine	Our free helpline & text services provide 24/7, confidential support from highly trained staff and volunteers.	0800 543 354 (24/7) Free text 4357	https://www.lifeline.org.nz/
Mates in Construction	Are you feeling anxious or just need someone to talk to? Are you feeling down or a bit overwhelmed? Do you know someone who is feeling out-of-sorts or depressed? Let them know they can call us.	0800 111 315 (24/7)	https://mates.net.nz/

Meth Help	Free, confidential phone counselling service for anyone who is experiencing a problem related to methamphetamine – those that use and those who have concerns regarding someone	0800 638 443 (0800 METH HELP) (Monday – Friday 9am – 5pm for a referral)	https://www.odysseychch.org.nz/meth-help
MoneyTalks	else's use. MoneyTalks is a financial capability helpline operated by FinCap. Our Financial Mentors offer free, confidential advice by phone, text, email and live chat.	0800 345 123 Mon – Fri 8am – 8pm Sat 9am – 4pm Sun 10am – 2pm help@moneytalks.co.nz Text 4029	https://www.moneytalks.co.nz/
Music Helps	The Wellbeing Service is a 24/7 online, on the phone and in-person counselling service fully funded by the NZ Music Foundation and provided free of charge to those in the Kiwi music community who can't access the help they need due to hardship and other circumstances.	0508 (0508 MUSICHELP) (24/7)	https://www.musichelps.org.nz/
Need to Talk?	Talk with a trained counsellor, anytime.	Free call or text 1737 (24/7)	https://1737.org.nz/
NZ Relay	Helps Deaf and hard-of- hearing users to connect with services over the phone.	TTY: 0800 4 713 713 (24/7) Voice: 0800 4 715 715 (24/7)	https://www.nzrelay.co.nz
NZDF Mental Health Line	24/7 helpline offering mental health support for New Zealand defence personnel.	0800 693 348 (NZDF 4U) (24/7)	health.nzdf.mil.nz/support-providers/nzdf- community-wellbeing-support/nzdf4u-wellbeing- support/

	This service connects defence personnel with a trained		
	counsellor.		
Oranga Tamariki Transitions	The Transition Support	0800 55 89 89 (Hours unknown)	https://www.orangatamariki.govt.nz/
Support Service	Service can help young people	,	
	who are leaving care or youth		
	justice up to the age of 25		
	years.		
	Call our free helpline and chat		
	to one of our friendly youth		
	workers. We're here to listen		
	and help you.		
	We can support you to:		
	 Find a place to live 		
	 Get your driver's 		
	licence		
	 Find a job 		
	 Get legal advice 		
	 Get counselling 		
	 Enrol in a training 		
	course		
	Get food		
OutLine	OutLine is an all-ages rainbow	0800 688 5463 (6pm-9pm daily)	https://outline.org.nz/
	mental health organisation		
	providing support to the		
	rainbow community, their		
	friends, whānau, and those		
	questioning. We provide a		
	nationwide, free and		
	confidential 0800 support line		
	for people who want to speak		
	to a trained volunteer from		
	the rainbow community.		

Parent Help PlunketLine	For parents/whānau seeking support, advice and practical strategies on all parenting concerns. Anonymous, nonjudgemental and confidential. PlunketLine is a free parent helpline and advice service available to all families, whānau and caregivers 24 hours a day, seven days a	0800 568 856 (9am – 9pm daily) 0800 933 922 (24/7)	https://www.parenthelp.org.nz/ https://www.plunket.org.nz/
	week.		
Pregnancy Counselling Services	Pregnancy Counselling Services provides free counselling by phone 24 hours 7 days, and online. They cover all pregnancy-related issues ranging from infertility, miscarriage, abortion and adoption, to pregnancy health, relationship well- being, and emotional distress.	0800 773 462 (0800 PREGNANT) (24/7) Text 021 289 8727 Email help@pregnancycounselling.org.nz	https://www.pregnancycounselling-nz.org
Problem Gambling Foundation	We know it can be hard to ask for help, but if gambling is impacting your life, we can help you get back on track. Free and confidential support for anyone affected by gambling.	0800 664 262 (Monday – Friday 8.30am – 5pm) Free text 5819 (Monday – Friday 8.30am – 5pm) Email help@pgf.nz	https://www.pgf.nz/
Prostate Cancer Foundation Support Line	For those with prostate cancer and prostate cancer survivors seeking support and advice.	0800 477 678 (0800 4 PROSTATE) (Monday – Friday 8am – 10pm)	https://prostate.org.nz/

Quitline	24/7 helpline, textline and	0800 778 778 (24/7)	https://www.quit.org.nz/
	online support for New		
	Zealanders wanting to quit		
	smoking.		
Rural Support Trust	For people in rural	0800 787 254 (Hours unknown)	https://www.rural-support.org.nz/
	communities dealing with		
	financial or personal		
	challenges.		
Safe To Talk	Sexual Harm Helpline. We	0800 044 334 (24/7)	https://www.safetotalk.nz/
	offer free confidential contact	Text 4334	
	with trained specialists. We	Email support@safetotalk.nz	
	can also connect you to		
	support services in your		
	community.		
Samaritans	For confidential support for	0800 726 666 (24/7)	https://www.samaritans.org.nz/
	anyone who is lonely or in		
	emotional distress.		
Seniorline	A free national information	0800 725 463 (Monday to Friday,	https://www.seniorline.org.nz/
	service for older people over	8am – 4pm)	
	65.		
Shakti	Multi-lingual helpline for	0800 742 584 (24/7)	https://shaktiinternational.org/shakati-new-
	migrant or refugee women		zealand/
	living with family violence.		
Shine	Shine directly helps adults and	0508 744 633 (24/7)	https://www.2shine.org.nz/
	children who experience		
	domestic violence to become		
	free from fear, violence and		
	control.		
SIDS and Kids	SIDS and Kids provides 24	0800 164 455 (24/7)	https://www.sidsandkids.org.nz/
	hour bereavement support		
	for anyone who has		
	experienced the sudden and		

	unexpected death of a baby		
	or child regardless of the		
	cause.		
Telefriend	Telefriend is a peer support	0800 100 051 (Monday – Friday 1pm	https://blindlowvision.org.nz/
	service for people who are	– 4pm)	
	blind, deafblind or have low	, ,	
	vision and their caregivers,		
	family and friends. It offers		
	the chance to talk to other		
	people who understand from		
	their own experience. Run by		
	Blind Low Vision NZ.		
The Lowdown	Support for young people	Text 5626	https://www.thelowdown.co.nz
	experiencing depression or	Email team@thelowdown.co.nz	
	anxiety.		
Vagus Line	Promote family harmony	0800 56 76 666 (Mon, Wed, Fri 12	https://cmh.org.nz/
	among Chinese, enhance	noon – 2pm)	
	parenting skills, decrease		
	conflict among family		
	members (couple, parent-		
	child, in-laws) and stop family		
	violence.		
Vaka Tautua	Free national Pacific helpline.	0800 652 535 (0800 OLA LELEI)	https://www.vakatautua.co.nz/
		(Monday – Friday 8.30am – 5pm)	
Victim Support	Victim Support provides a	0800 842 846 (24/7)	https://www.victimsupport.org.nz/
	free, nationwide support		
	service for people affected by		
	crime, trauma, and suicide in		
	New Zealand.		
Victims of Crime	Call the Victims Information	0800 650 654 (Hours unknown)	https://www.victimsinfo.govt.nz/
Information Line	Line for information, advice		
	and support for you and your		
	family.		

What's Up	What's Up is a free, national	0800 942 8787 (Monday – Sunday	https://www.whatsup.co.nz
	telephone and online chat	11am-11pm, every day)	
	counselling service for New		
	Zealanders aged 5 to 19 years.		
Women's Refuge	For women living with	0800 733 843 (0800 REFUGE) (24/7)	https://womensrefuge.org.nz/
	violence, or in fear, in their		
	relationship or family.		
Youthline	For young people and their	0800 376 633 (24/7)	https://www.youthline.co.nz
	parents, whānau, and friends.	Text 234	
		Email talk@youthline.co.nz	

Online tools and websites

Name	Website	Information
All Right?	https://www.allright.org.nz/	Kia ora! Life is full of ups and downs. All Right?
		helps navigate life's challenges by encouraging
		people to think about where they're at, and
		sharing simple tips and tricks that can give our
		wellbeing a boost.
Aroā Wellbeing	https://www.aroawellbeing.co.nz/	An interactive app for rangatahi with wellbeing
		tools and exercises.
Aroha Chatbot	tiny.cc/aroha	A chatbot to help young people (13-24 years)
		cope with stress and maintain social connections.
Aunty Dee	https://www.auntydee.co.nz	A free online tool for anyone who needs help
		working through problems.
Bright Sky NZ	Available on the Apple App Store or Google Play.	Bright Sky is a free to download mobile app
		providing support and information for anyone
		who may be in an abusive relationship or those
		concerned about someone they know.
Changing Minds	https://www.changingminds.org.nz/	Changing Minds provide and support
		information, education, research and systemic
		advocacy within the Mental Health and
		Addictions sector in New Zealand.

Clearhead	https://www.myclearhead.com/en-NZ	Clearhead is a team of experts who all share the same vision of improving access to good mental health care.
First Steps	https://firststeps.nz/	Our mission is to support business stakeholders, including owners, leaders, and employees, in developing resilience, promoting wellness, and acquiring the necessary skills to successfully navigate through periods of change and uncertainty.
Groov	https://www.groovnow.com/	The Groov platform gives your people the tools they need to thrive at home and at work. It's a new era for workplace wellbeing. Know what's working, know where to improve.
Healthify He Puna Waiora (Previously Health Navigator)	https://healthify.nz/	Healthify makes health information simple for everyone in Aotearoa New Zealand.
Healthpoint	https://www.healthpoint.co.nz	Up-to-date information about healthcare providers, referral expectations, services offered and common treatments
Ignite	https://ignite.org.nz/	Our mental health & wellbeing coaches are handpicked to ensure you are accessing quality. Ignite is a flexible, modern online platform giving support anytime from anywhere in NZ.
innerBoy	https://innerboy.nz/	A free men's mental health APP with a guided support program where I facilitate connection to your innerBoy. Here, I treat this like a school of healing for innerBoys.
Just a Thought	https://www.justathought.co.nz/	Free online therapy to improve your mental health. Easy to use anywhere, anytime. Best of all, it works.
Kids Health	https://www.kidshealth.org.nz/	Accurate and reliable information for NZ parents & whānau about the health and wellbeing of tamariki & rangatahi in Aotearoa.

Le Va	https://www.leva.co.nz/	Our purpose is to support Pasifika families and communities to unleash their full potential and have the best possible health and wellbeing outcomes.
Melon Health	https://www.melonhealth.com/	Digital therapeutics for physical, emotional and social health. Melon combines behaviour science, data and design to deliver evidence-based wellness interventions supported by humans and enabled by technology.
Mental Health Education and Resources Centre (MHERC)	https://mherc.org.nz/	MHERC is a leading provider of professional development and education in mental health and wellbeing, mental illness, and addictions.
Mental Health Foundation	https://mentalhealth.org.nz/	The Mental Health Foundation of New Zealand is a charity that works towards creating a society free from discrimination, where all people enjoy positive mental health & wellbeing. Improving individuals, whanau, organisations and communities.
Mental Wealth	https://www.mentalwealth.nz/	The Mental Wealth Project is a mental health literacy education programme for young people.
Skylight	https://www.skylight.org.nz/	We support people of all ages throughout New Zealand who are facing any kind of tough life situation, but we specialise in grief, loss and trauma.
Small Steps	https://www.smallsteps.org.nz	A collection of online tools to help you calm your mind, manage your stress and lift your mood
Smiling Mind	https://www.smilingmind.com.au/	Smiling Mind is a non-for-profit web and app- based meditation program developed by psychologists and educators to help bring mindfulness into your life.
Sparx	https://www.sparx.org.nz	A self-help tool that teaches young people the key skills to help combat depression and anxiety.

Te Pou	https://www.tepou.co.nz/	Te Pou is a national workforce centre for mental
		health, addiction and disability in New Zealand.
		How can we help you?
The Lowdown	https://www.thelowdown.co.nz/	Welcome to the Lowdown, a space created with
		rangatahi, for rangatahi. Find support here for
		your hauora, identity, culture and mental health.
Tough Talk	https://www.toughtalk.nz/	Tough Talk is on a mission to reduce the stigma
		surrounding men's mental health. He's
		discovering solutions by asking men to share the
		tools they use to cope and improve their
		wellbeing.