

Politicians to debate CAB's digital exclusion petition in Parliament

We are concerned that New Zealand's public services are currently failing to meet their core purpose – which is to serve the public. Government agencies are shifting their services online and are removing alternatives. People are suffering harm and exclusion as a result. We are asking for a cross-party commitment from all our elected representatives to inclusive services provided in the ways that support people's diverse needs and circumstances.

We have been campaigning on these issues for a while now, but have some exciting updates to share.

A one-hour debate in Parliament on our petition

The Petitions Committee has released its <u>final report</u> on our petition. The Committee agreed that digital inclusion needs to be looked at within the context of a government commitment to wider social inclusion.

Through the Committee process, a decision has been made to hold a one-hour special debate on our petition in Parliament on **28 July**. This will give visibility to the campaign and provide a chance to seek meaningful action from our elected representatives.

You will be able to watch the debate live on Parliament TV

New campaign website

We have a new campaign website https://inclusioncampaign.cab.org.nz/. Here, you can download our 2020 report, Face-to-face with digital exclusion, read about our petition and submissions to Parliament, keep updated on our campaign and find out https://inclusioncampaign.cab.org.nz/.



Share your digital exclusion experiences

Have you had difficulty accessing government services because they have 'gone digital'? Maybe someone close to you has had problems accessing services or filling in forms online. We would be grateful if you would share your story with us, or help someone else share theirs. You can do this here or get in touch with us directly by Dunedin CAB on 03 471 6166.