

# WE'RE ALL ON THE SAME TEAM

Staying safe and  
reporting problems

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NEW ZEALAND  
**POLICE**  
Ngā Pirihimana o Aotearoa



Otago  
Regional  
Council



# Why we're here today

- To help you stay safe.
- To help make buses and public spaces safer for everyone.
- To encourage you to report – it's not snitching.
- Problems can only be fixed if they're reported.



# Why reporting is important

- Sometimes the issues or how bad they are isn't known, even by Police.
- When you report things, it gives police, councils and other organisations information to take action.
- Reporting keeps you and others safe.



# Is it anonymous?

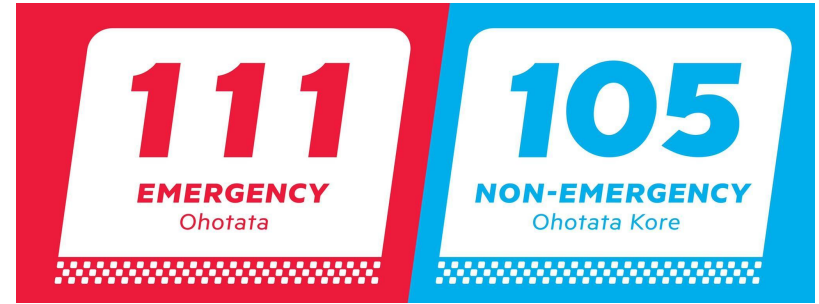
- You can report anonymously to Police or Orbus if you want to.
- If you give your name and details, it helps in case more information is needed.
- Your privacy is protected when you report – only some staff can see it and they're not allowed to share your name or personal details. This includes to someone if the complaint is about them.

# **What happens to information when you report something**

- Every complaint gets a response
- Action can be taken – someone might be banned from the bus, trespassed or arrested – this depends on what has happened.

# How to report crime

- Ring 111 if there is an emergency and it's happening now.
- If you are being threatened and followed and you're worried for your safety, ring 111.
- **Ring 105 – for non-emergency** – e.g. if something happened, but you got home safely and then decided to report it.
- If you're not sure where you should report, just report somewhere – it will get passed on.



# What to report to Police



## Things to report to Police include:

- Threatening behaviour.
- Assaults, (including a push or grabbing clothing).
- If you feel unsafe and sexually threatened.
- Offensive comments, being sworn at, racist comments.
- If you see someone carrying a knife or other weapon.





## What to report to ORC

- If someone's actions or behaviour makes you feel uncomfortable on the bus.
- If you see tagging, graffiti or damage to the bus.
- If you see vaping/smoking on the bus.
- If you see people behaving in a way you don't think is okay.



# Other things you can do to help you stay safe

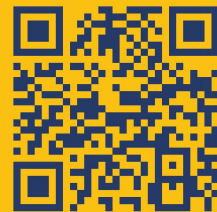
- Stay with your friends when you can.
- Approach Police or security staff.
- Tell the bus driver if you have concerns.
- Be a responsible bus user.
- Ask for help from a shopkeeper – look for this sign.



Know **where** to  
**report** to Orbus

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**orc.govt.nz/bussafety**



Plus, go in the draw to

**win 1 of 2**  
**HIGHLANDER'S**  
**TOPS**