Dunedin Services Directory

All services are free to access, self-referral, and are within Dunedin city unless indicated otherwise. Please note this list is not exhaustive. It does not list resources exclusive to tertiary students. Please contact bella.pullon@wellsouth.org.nz with any updates, queries, or requests for services to be removed.

Disclaimer: These services/resources have not been vetted.

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Domestic violence/abuse

Name	Information	Contact	Address
Dunedin Collaboration Against	Part of Stopping Violence Dunedin.	Phone 0800 474 1121	Level 4
Family Violence (DCAFV)	Our Vision: Families free from	Email	31 Stafford Street
	violence.	dcafvadmin@stoppingviolencedune	Dunedin
	Our Purpose: To effect the	din.org.nz	
	reduction of family violence in	https://www.stoppingviolencedune	
	Ōtepoti.	din.com/	
		https://www.facebook.com/Dunedi	
		nCollaborationAgainstFamilyViolenc	
		edcafv/	
In Your Hands	In Your Hands is for people using	Family Violence Support Line	Nationwide.
	violence and looking to change their	0800 456 450	
	behaviour, and the people	https://www.inyourhands.org.nz/	
	supporting them to do so. It has		
	been created alongside family		
	violence experts, frontline workers,		
	and people with lived experience.		
	Giving information to people who		
	use violence can help them		
	understand their experience and		
	how to change, helping lower the		
	barriers to them seeking help.		
Shakti Migrant Women's Refuge	Shakti Ethnic Women's Support	Phone (03) 477 1351	Dunedin Community House
	Group (Dunedin) is a non-profit	Crisis 0800 742 584	43 Princes Street
	organisation which was founded in	Email dunedin@shakti.org.nz	Dunedin
	2011 to assist ethnic women whose	https://shaktiinternational.org/	
	lives had been affected by domestic		
	violence. We are committed to help		
	ethnic women overcome the		
	barriers of migration and to break		
	the bonds of cultural oppression		
	imposed on them for generations.		

Shine	Shine provides a range of effective, practical and innovative services to achieve our mission to stop domestic violence in New Zealand. We directly help thousands of adult and child victims every year to become safe and stay safe through our frontline services, and we indirectly help thousands more through our professional training	Phone 0508 744 633 (24/7 helpline) https://www.2shine.org.nz/ Webchat also available	95 Great South Road Epsom Auckland 1051
	programmes; Shine RESPOND in communities, the DVFREE programme in workplaces, Shine in School, and our health sector partnerships.		
Stopping Violence Dunedin	Stopping Violence Dunedin is a not- for-profit organization based in Dunedin, New Zealand. Our focus is stopping family violence and other damaging conflicts in our communities. We provide individual and group programmes for people with violence issues and family/whanau support through our Kaiwhakaruruhau service. Free referral through family court/corrections or self-referral at a cost.	Phone 0800 474 1121 Email admin@stoppingviolencedunedin.or g.nz https://www.stoppingviolencedune din.com/	Level 4 31 Stafford Street Dunedin
Victim Support	Victim Support provides a free, nationwide support service for people affected by crime, trauma, and suicide in New Zealand. We help our clients to find safety,	Phone 0800 842 846 https://www.victimsupport.org.nz/	Dunedin Police Station 25 Great King Street Central Dunedin Dunedin

	healing, and justice after crime and other traumatic events.		
Women's Refuge	If you are living in fear in your relationship or in your family, or know someone who is, there are so many ways we can help you right now. We warmly welcome all women of New Zealand and their children to our free advice, emergency accommodation and confidential advocacy services provided by women.	Phone 0800 733 843 Email info@refuge.org.nz https://www.womensrefuge.org.nz	Nationwide. 15 Walter Street First Floor Te Aro Wellington

Sexual Harm

Name	Information	Contact	Address
Male Survivors Otago	Male Survivors Otago is a member	Phone (03) 425 8018	1/166 King Edward Street
	organisation of Male Survivors	Email info@mso.nz	South Dunedin
	Aotearoa- the national advocacy	https://www.malesurvivorsotago.nz	Dunedin
	and policy organisation for male	L	
	survivors in New Zealand.		
	We are committed to helping men		
	who have suffered sexual, physical,		
	or emotional abuse to discover and		
	sustain their own recovery pathway.		
	We work alongside men, sharing		
	our knowledge and experiences,		
	and moving towards a better future		
	together.		
Ōtepoti Communities Against Sexual	Based in Ōtepoti Dunedin, we are	Phone (03) 474 1592	Dunbar House
Abuse (OCASA)	the Ōtepoti Communities Against	Email support@ocasa.org.nz	21 Dunbar Street
	Sexual Abuse (ŌCASA). Until a	https://www.ocasa.org.nz/	Dunedin Central

	couple of years ago we were known as Rape Crisis Dunedin. We're a non-profit, community organisation run by a group of trained and dedicated professionals.		
	We are committed to providing free, confidential, trauma-informed and holistic supports to people of all genders, on the journey towards		
	healing. This can be for survivors of sexual violence, as well as whānau, friends, parents and communities. We also provide community sexual		
	violence prevention and education.		
Ōtepoti-Dunedin Whānau Refuge	Ōtepoti-Dunedin Whānau Refuge	Phone (03) 466 3220	21A Grosvenor Street
(Previously Te Whare Pounamu	advocates for women, whānau,	Crisis 027 213 6063	Kensington
Dunedin Women's Refuge)	tamariki (children) and rangatahi	Email community@odwr.nz	Dunedin
	(youth) supporting a pathway to	https://www.odwr.nz/	
	safety, regardless of ethnicity,		
	gender identity, sexual orientation,		
	or socio-economic circumstances.		
	Our aim is to eliminate family		
	violence in our community by		
	providing support, advocacy,		
Challing and Manager A. D. C.	education, and awareness.	Disc. (02) 477 4254	B and a Common all all and
Shakti Migrant Women's Refuge	Shakti Ethnic Women's Support	Phone (03) 477 1351	Dunedin Community House
	Group (Dunedin) is a non-profit	Crisis 0800 742 584	43 Princes Street
	organisation which was founded in	Email dunedin@shakti.org.nz	Dunedin
	2011 to assist ethnic women whose	https://shaktiinternational.org/	
	lives had been affected by domestic		
	violence. We are committed to help		
	ethnic women overcome the		
	barriers of migration and to break		

	the bonds of cultural oppression		
	imposed on them for generations.	21 22 22 22 2	
Shama	Shama Ethnic Women's Trust	Phone 07 843 3810	Nationwide sexual harm support.
	(commonly known as Shama) is a	Email info@shama.org.nz	8 Liverpool Street
	charitable trust formed in 2002	https://shama.org.nz/	Hamilton Central
	after the identification of a gap in		Hamilton
	available services for ethnic women		
	and children that are run by ethnic		
	women. The founding members of		
	Shama recognised that the		
	challenges faced by ethnic women		
	are complex and unique, and their		
	needs often sit outside what is		
	catered for by mainstream social		
	services and support programmes.		
	If you have experienced sexual		
	harm, Shama can connect you with		
	a counsellor or therapist to provide		
	ongoing support through our ACC		
	service. We have therapists right		
	across the country who can work		
	with you.		
Survivors Network of those Abused	They are a charitable trust	Contact Christopher Longhurst	Nationwide.
by Priests (SNAP)	(50036443) based in Wellington,	(Otago/Southland)	
	with peer support groups in Hawkes	Phone 022 344 0496	
	Bay, Nelson/Marlborough,	Email <u>Aotearoa-</u>	
	Otago/Southland, Manawatu-	NewZealand@SNAPnetwork.org	
	Whanganui and Wellington. They	Email chris.nz@snapnetwork.org	
	also have peer support groups	https://www.snapnetwork.org/aote	
	specifically for youth and	aroa_new_zealand	
	transgender respectively. (see the		
	contact tab on their website for		
	contact details of these groups).		

	Support is available nationwide face to face (where possible), or by telephone, email and online meetings.		
Te Ohaakii a Hine – National Network Ending Sexual Violence Together (TOAH-NNEST)	Sexual violence should not be tolerated in any society. The vision of Te Ohaakii a Hine – National Network Ending Sexual Violence Together is for Aotearoa New Zealand to be free of sexual violence. This website is designed to provide you with information, research and gain access to sexual violence response and prevention services, representing members all	Phone (04) 385 9176 Email admin@toah-nnest.org.nz http://toah-nnest.org.nz/	Nationwide. Floor 3 29 Waterloo Road Hutt Central Lower Hutt
The Harbour	over the country. The Harbour is a New Zealand-based web-portal that hopes to address all community members affected by sexual abuse or offending, their families and whanau. Jointly developed by SAFE, HELP and Rape Prevention Education, funded by the Lottery Grants Board and supported by the FACS, The Harbour aims at becoming a trusted resource and a	http://www.theharbour.org.nz/	Website only.
Victim Support	point of hope for people currently living the ripple effects of harmful sexual behaviour. Victim Support provides a free, nationwide support service for people affected by crime, trauma,	Phone 0800 842 846 https://www.victimsupport.org.nz/	Dunedin Police Station 25 Great King Street Central Dunedin

and suicide in New Zealand. We	Dunedin
help our clients to find safety,	
healing, and justice after crime and	
other traumatic events.	

Employment support

Name	Information	Contact	Address
Aotearoa Labour Hire Recruitment	ALH is a leading recruitment	Phone 021 240 8652	401 Moray Place
(ALH)	company dedicated to providing	Email charlesw@alhltd.co.nz	Dunedin
	Aotearoa with the most	https://alh.nz/	
	dependable and trustworthy		
	workforce. We specialise in		
	sourcing and supplying skilled and		
	experienced personnel to meet the		
	diverse labor needs of our clients.		
	Servicing many sectors, including		
	warehousing, civil, rail, and the		
	white-collar market.		
APM NZ	APM is a leading health and human	Phone 0800 967 522	Nationwide.
	services organisation.	Email <u>nzreferrals@apmworkcare.co.nz</u>	Ground Floor
	Our purpose is to enable better	https://apm-nz.co.nz/	Cargill House
	lives.		333 Princes Street
	We help people overcome barriers		Dunedin
	to employment, support them to		Otago
	return to work following an injury		
	or illness, provide health and		
	psychological services, and so		
	much more. Worldwide, we have		
	assisted over two million people.		
	We deliver a wide range of services		
	across New Zealand, including		
	allied health, psychological		

	intervention, employment support, physiotherapy, vocational rehabilitation, pain management, and community-based services.		
Careers NZ	Careers.govt.nz is owned and maintained by the Tertiary Education Commission. We're responsible for supporting New Zealanders to have the skills, knowledge and training opportunities for lifelong success. We have a responsibility from the Education and Training Act 2020 "to provide a publicly available careers information service that includes a database of information about occupations and tertiary education and training." So we provide tools and information to support people of all ages to make decisions about their career and education throughout life.	Phone 0800 601 301 Email customerservice@tec.govt.nz https://www.careers.govt.nz/	Nationwide. Level 9 44 The Terrace Wellington
Connected NZ	Connected makes it easier to explore jobs, study, training or business support. The service helps a wide range of New Zealanders find the advice and support they need, including businesses, people looking for help to find a job or who are worried about keeping the one they have, and those looking	Phone 0800 264 737 Email connecteddunedin@msd.govt.nz https://www.connected.govt.nz/	MSD/Work and Income Employment Centre John Wickliffe House in the Exchange 265 Princes Street Dunedin

	for study and training advice and opportunities.		
Early Response Labour Market Advisors (MSD)	The Early Response Team (The Team) is a dedicated team of MSD staff who are responsible for delivering Redeployment Support. This involves identifying and supporting people who are disadvantaged in the labour market to retain their employment or transition to new good and appropriate employment or upskilling opportunities. Get in contact if you are needing support.	Emilia St Baker Email Emilia.StBaker001@msd.govt.nz Phone 03 955 6549 029 920 3375 https://www.workandincome.govt.nz	John Wickliffe House 265 Princes Street Dunedin
Employment New Zealand	Information on employment in New Zealand.	Phone 0800 20 90 20 Email info@employment.govt.nz https://www.employment.govt.nz	Nationwide. 15 Stout Street Wellington
Hays Dunedin	Hays helps thousands of job seekers find excellent employment across all major industries from technology and finance to construction and engineering. Our local team of recruitment experts can work with you to identify the best opportunities that suit your needs.	Phone (03) 669 5542 Email tl.dunedin@hays.net.nz https://www.hays.net.nz/	218 George Street Dunedin Central Dunedin
New Zealand Labour Hire Dunedin	NZ Labour Hire has been providing Industrial Personnel to manufacturing, logistics, and construction.	Phone 0800 MUSCLE Email construction@nzlabourhire.co.nz https://www.nzlabourhire.co.nz/	44B Filleul Street Dunedin Central
NZDF Defence Careers Recruiting Office Dunedin	As New Zealand's Defence Force, we run deep. Our shared purpose	Phone 0800 1 FORCE (0800 136 723) https://www.defencecareers.mil.nz/	248 Cumberland Street Dunedin

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	and experiences forge unbreakable bonds. When you run with us, you'll work as part of a tight-knit team within the Navy, Army or Air Force, protecting your people, your country and the environment. We work shoulder-to-shoulder, always backing each other and proudly representing Aotearoa wherever we go.		
Select Recruitment	At Select, we're passionate about what we do. Equipped with 40 years of experience partnering with local businesses, we are a market leader with a long-standing history of delivering a complete range of employment and HR solutions throughout the South Island and beyond.	Phone (03) 477 0873 Email info@select.co.nz https://www.select.co.nz/	Level 2 330 Moray Place Dunedin Central
Skillsec	Skillsec provides fees free courses and training. We are here to help you to gain the skills, confidence and qualifications you need to pursue a career or go on to further training.	Phone (03) 455 2727 Email office@skillsec.co.nz https://skillsec.co.nz/	14 Bridgman Street Dunedin
Tradestaff Dunedin	At Tradestaff, we're here to help get work done, no matter how big or small your need is. We have a national presence with a local focus. Solving employers' problems throughout New Zealand, our database of temporary workers	Phone (03) 474 0655 Email otago@tradestaff.co.nz https://www.tradestaff.co.nz/	79 Princes Street Dunedin

	and employer client base is tough to rival.		
Volunteer South	Kaitūao o te Taitonga Volunteer South is a charitable trust that engages and supports both tūao volunteers and volunteer involving organisations and community groups in the Southern region of	Phone (03) 471 6206 Email <u>kiaora@volunteersouth.org.nz</u> https://volunteersouth.org.nz/	Dunedin Community House 43 Princes Street Dunedin
Work Opportunities Trust	Aotearoa New Zealand. Work Opportunities is a Dunedinbased community trust that	Phone 03 455 4357 Email admin@workopportunities.org.nz	103 Melbourne Street South Dunedin
	supports and explores employment opportunities for people who experience mental health conditions and psychiatric disability. Our team of specialists work one on one with individuals	https://www.workopportunities.org.nz/	Journ Danieum
	for as long as required for no fee. NOTE: Eligibility criteria apply.		
Workbridge	Workbridge helps Kiwi jobseekers who have disabilities or health conditions to connect with employers who value their contributions.	Phone 0508-858-858 Email dunedin@workbridge.co.nz https://workbridge.co.nz/	155 Hillside Road South Dunedin
Workforce Central Dunedin	Workforce Central Dunedin is a free service to help you find employment and connect you to employers looking for work.	Phone 021 245 1562 Email kiaora@wfcd.co.nz https://www.wfcd.co.nz/	168 Castle Street Dunedin
Your People Recruitment	Based in Dunedin and provide leading recruitment services throughout New Zealand. We recruit the best talent available for all levels of employment with	Phone (03) 471 7000 Email info@yourpeople.co.nz https://www.yourpeople.co.nz/	Level 2 Westpac House Cnr George Street & Moray Place Dunedin

	our speciality being mid and senior level positions. We provide both permanent and temporary employment services in a wide range of industries and job types.		
Youth Employment Success	Youth Employment Success is an online platform that launched in 2016 with certified kaiwhakawhiwhi mahi (employers) from a variety of industries offering free employment-based opportunities to 16-24-year-olds and now connecting employers with like-minded rangatahi who are looking for mahi.	Phone (03) 477 3473 Email dunedin@youthemployer.nz https://youthemployer.nz/	123 Vogel Street Dunedin

Financial Support

Name	Information	Contact	Address
Accident Compensation	Everyone in New Zealand is	Phone 0800 101 996 (Claims)	Cnr Maclaggan Street & Clark
Corporation (ACC)	covered by our no-fault scheme	Email claims@acc.co.nz	Street
	if they've been injured in an	https://www.acc.co.nz/	Dunedin Central
	accident. The cover we provide		
	helps pay for the costs of your		
	recovery.		
Christians Against Poverty (CAP)	Living with unmanageable debt	Phone 0508 227 111	Nationwide
	feels like being caught in a fast-	Email info@capnz.org	PO Box 12041
	flowing river. Families in poverty	https://www.capnz.org/	Penrose
	share that before coming to CAP		Auckland 1064
	they had the sense that they		
	were drowning.They swim		
	bravely but are soon		

Dunedin Budget Advisory Service Inc	exhausted, isolated, losing hope of rescue. Together with the church, CAP prevents New Zealanders being swept away. CAP's services are free – made possible through our partnerships with over 200 local churches across Aotearoa. The ministry is supported by donors, who give what they can. Each client has a support friend from a church community to walk alongside them, as well as experts who advocate for them every step of the way. A free and confidential service who work with families and individuals in the greater Ōtepoti area who are at risk of, or in financial hardship, to educate, support and	Phone (03) 4716 158 Email enquiries@budgetingdunedin.co.nz https://www.budgetingdunedin.co.nz/	Dunedin Community House 43 Princes Street Dunedin
Family Works – Presbyterian Support Otago	empower. We support both families and individuals (any age) offering help that ranges from food parcels, social work, financial mentoring to group programmes for both children and adults. We also support adults and youth with mental health.	Phone (03) 477 7116 Email enquiries@psotago.org.nz https://familyworks.org.nz/	407 Moray Place Dunedin Central
FinCap	FinCap is non-government organisation which supports 200	Phone (04) 471 1420 Email <u>kiaora@fincap.org.nz</u>	Nationwide. Level 4, 276 Lambton Quay

	free financial mentoring services in their work. We advocate for change in the building financial capability sector to help prevent people from getting into financial hardship in Aotearoa. Financial mentoring services can help anybody who wants to gain control of their money – with FinCap, you've got it together.	https://www.fincap.org.nz/	Wellington Wellington
Good Shepherd NZ	We are a not-for-profit organisation working to improve the financial and social wellbeing of New Zealanders. Financial support, resources, Economic Harm Support Service, DEBTsolve, loans, and advice.	Phone 0800 466 370 Email infonz@goodshepherd.org.nz https://goodshepherd.org.nz/	National Office Good Shepherd NZ Level 14, 22-28 Willeston St Wellington 6011
Ngā tāngata microfinance	We're a small, non-profit organisation focused on helping financially vulnerable New Zealanders get ahead with money. We provide ethical, interest-free loans that give Kiwis a 'hand up', not a 'hand-out'.	Email info@ntm.org.nz https://www.ngatangatamicrofinance.org.nz/	Nationwide PO Box 99-890 Newmarket Auckland 1149
Sorted	For free trusted independent money guidance visit our website & make tomorrow a better day. We've got you covered, start your plans with Sorted guides. Sign up for free today!	Email info@sorted.org.nz https://sorted.org.nz/	Nationwide.

Work and Income (Ministry of	Get help finding work, see	Phone 0800 559 009	265 Princes Street
Social Development)	current job vacancies, and find	https://www.workandincome.govt.nz/	Dunedin
	out how we can support you if		Or
	you're on a low income or		127 Hillside Road
	unemployed.		South Dunedin

Food and transport

Please see https://wellsouth.nz/community/health-promotion/low-cost-food-and-transport-map/ for a map of affordable (free or lower cost) food (including community gardens) and transport options available.

Taken from the Taieri Network Community Connector:

In September a group of individuals and organisations sat around the table at Taieri Network to discuss what transport options are available for those who are elderly, disabled and unable to drive or are not very mobile.

How do these people get to the supermarket to get essentials? How do they get out and socialise and connect with family, friends or attend clubs or hobby groups?

There are options, and they cover rural areas like Allanton and Outram, so here we go....

<u>Plus Bus</u>: offers a safe reliable and friendly service taking clients to the supermarket. They assist with carrying your groceries. Operating in Mosgiel on Wednesday. New and temporary users welcome. To book phone 03 455 4050. Please leave a message if no one is in the office. Website https://plusbusdunedin.co.nz/

Big Johns Mobility Service: is a proud locally owned and operated supplier who assists eligible people with long-term impairments to meet their daily needs with door to door service. Drivers understand unique requirements of each passenger and are a registered vendor with ACC as well as being a provider for the Total Mobility scheme. They can provide a wheelchair accessible vehicle upon request.

To book call 0800 566 893 or 022 524 4564, website http://www.bigjohns.co.nz/.

<u>Driving Miss Daisy</u>: covers the area from St Clair, down the eastern seaboard to Milton, and encompassing Mosgiel/Outram and the greater Taieri area. The reliable and trustworthy Daisy team caters to all of your needs, and can provide a wheelchair accessible vehicle on request. They are a registered vendor with ACC as well as being a provider for the Total Mobility scheme. Fares are charged by time (not distance). To book, phone Dunedin South: 03 486 2033 or 021 503 498.

<u>St Johns Health Shuttle</u>: Friendly and fully trained St John volunteers pick you up and take you to where you need to go. Depending on your location they can pick you up from your home or from a dedicated meeting point and take you to doctors visits, dental appointments, specialist appointments, day-surgery, or any other type of health and wellbeing appointment.

Some shuttles are fitted with hoists or wheelchair access, for clients with limited mobility. A daily shuttle passes through Allanton. At this stage they do not go to Outram.

Once registered, book 24 hours prior appointment by phone 0800 103 046. There's no charge but a koha (donation) is appreciated.

<u>Freedom Companion Drivers Dunedin</u>: able to help and support others in the community in a compassionate and non-judgemental way, providing great customer service driving people from A to B. Able to drive wheelchair users, as long as they can self-transfer into the car.

As a registered vendor with ACC as well as being a provider for the Total Mobility scheme, they can drive you to your appointments or to the supermarket. They also offer a personal driving service for tourists visiting Dunedin and surrounding areas, hired for a half or full day and make long distance trips to Central Otago. To book, contact Sally ph 03 471 8177 or email dunedinnorth@freedomdrivers.co.nz.

Mobility Vehicles Dunedin: the majority of clients use wheelchairs, but non-wheelchair clients also enjoy our service with seating arrangements for easy access for people with limited mobility or with walking frames or sticks. They are a registered vendor with ACC as well as being a provider for the Total Mobility scheme. To book, phone 022 089 3665 or email book@mvd.co.nz.

<u>Dunedin Cancer Society</u>: this volunteer service is available to those with a cancer diagnosis who for any reason are facing difficulty in getting their own transport to treatment. The driving service is delivered by registered volunteer drivers who gift their time and use their own vehicle to provide transport for patients to cancer related appointments. To book a driver or seek further information, call 021 241 9660 (please give 48 hours notice prior to the appointment date when booking). There is no cost for the service.

How much does it cost?

Costs vary depending on length of trip so it is best to contact each organisation and ask for a quote or estimate. You can reduce your fare if you are eligible for the ORC Total Mobility Scheme - details are here.

Night Shelters

Name	Information	Contact	Address
Dunedin Night Shelter Trust	The Night Shelter is located at 18	Phone 0800 745 569	18 Lees Street
	Lees Street, Dunedin. It offers free	Email	Dunedin
	emergency accommodation to	info@dunedinnightshelter.co.nz	
	anyone in need. The shelter is open	https://dunedinnightshelter.co.nz/	
	from 6pm-9am every day. Bookings		
	are not required.		

Information and Advice/Advocacy

Name	Information	Contact	Address
Acclaim Otago	Acclaim Otago (Inc) is a support	Phone (03) 455 4878	ACCLAIM Otago
	group for injured New Zealanders	Email acclaimotago@gmail.com	P.O Box 375
	and their families. We are an	https://acclaimotago.org/	Dunedin
	incorporated society based in		
	Dunedin with members		
	throughout New Zealand.		
	Established in 2003, we have been		
	advocating for systemic change to		
	improve the lives of injured people		
	ever since. We are active in the		
	area of human rights in New		
	Zealand.		
Citizens Advice Bureau Ōtepoti	Free, confidential information and	03 471 6166 Dunedin Direct dial	Rodgers House
Dunedin	advice about your rights under the		Ground Floor
	law and how to resolve your	0800 367 222 Nationwide Freephone	155 Princes Street
	issues.	(may be answered elsewhere)	Dunedin
	A universal service for anyone		
	about anything.	Email enquiries via online enquiry form:	
	Phone, email, or face-to-face	https://www.cab.org.nz/find-a-	
	service available in Dunedin.	cab/contact-us/	
	Hours		
	Monday to Thursday		

	10.00 am – 4.00 pm Friday 10.00 am – 1.00 pm	www.cab.org.nz – answers to thousands of questions (online chat also available here see bubble in the bottom right corner)	
Community Law Otago	We provide free legal information, assistance, representation and education to the people of Otago. Walk in Monday, Tuesday, Wednesday evenings 5.30-7.30pm; Tuesdays, Thursdays, Fridays 12.30-2pm. Advisors Help with traffic, employment, tenancy, police, consumer/debt, criminal, ACC, neighbours, government depts and family matters. Cannot help with wills, trusts and estates (other than general	Phone 03 474 1922 Email reception@dclc.org.nz https://communitylawotago.com/	Dunedin Dental Building Floor 1 169 Princes Street Dunedin
	information), buying or selling property, business or commercial matters.		
Health & Disability Commissioner	The Health and Disability Commissioner promotes and protects people's rights as set out in the Code of Health and Disability Services Consumers' Rights. This includes resolving complaints in a fair, timely, and effective way.	Phone 0800 11 22 33 Email hdc@hdc.org.nz https://www.hdc.org.nz/	Nationwide. PO Box 1791, Auckland 1140
Nationwide Health & Disability Advocacy Service	The Nationwide Health and Disability Advocacy Service offers free, independent, and	Phone 0800 555 050 Phone (03) 479 0265 - Dunedin Email advocacy@advocacy.org.nz	Nationwide.

	confidential advice and support to help you resolve issues with health and disability services. Our advocates are here to let you know about your rights, answer your questions and talk through your options for making a complaint. We will support you through the whole process.	https://advocacy.org.nz/	
Netsafe	Netsafe is New Zealand's independent, non-profit online safety charity. Taking a technology-positive approach to the challenges digital technology presents, we work to help people in New Zealand take advantage of the opportunities available through technology by providing practical tools, support and advice for managing online challenges.	Phone 0508 NETSAFE (0508 638 723) Text 'Netsafe' to 4282 Email help@netsafe.org.nz https://netsafe.org.nz/ Chatbot also available on the website.	Netsafe – PO Box 124 Shortland St Auckland 1140
Office of the Ombudsman	The Ombudsman helps the community in its dealings with government agencies. They handle complaints against government agencies and undertake investigations and inspections, where they see the need.	Phone 0800 802 602 Email info@ombudsman.parliament.nz https://www.ombudsman.parliament.nz	Nationwide. Level 7 70 The Terrace Wellington 6011
Te Kāhui Tika Tangata Human Rights Commission	Te Kāhui Tika Tangata Human Rights Commission and Office of Human Rights Proceedings offer free and confidential services for individuals, Tangata whenua, schools, employees, employers	Phone 0800 496 877 Email infoline@hrc.co.nz https://tikatangata.org.nz/	Nationwide. PO Box 10424 Wellington 6140

	and the public sector. Dispute resolution, wayfinding, community peacebuilding, and legal representation.		
Tenancy Services	We provide information on your rights and responsibilities as a landlord, tenant or unit title owner.	Phone 0800 836 262 (0800 TENANCY) https://www.tenancy.govt.nz/	Nationwide. PO Box 76469 Manukau 2241
Victims Information	To provide support to help you or your family/ whanau to deal with the practical and emotional effects of the crime and information to help you understand the legal process.	Phone 0800 650 654 https://www.victimsinfo.govt.nz	Nationwide.

Parent, Youth, and Whānau Support

Name	Information	Contact	Address
ADL	ADL is a not-for-profit youth	Phone 0800 292 988	599 Princes Street
	services provider working with	Email admin@adlnz.org.nz	Dunedin
	young people and their whānau	https://www.adlnz.org.nz/	
	across the lower South Island.		
	We see clients either in person		
	(face-to-face) as well as online		
	(video) or by phone – and can work		
	with you at one of our service		
	delivery sites, or at your school, in		
	the community or at home.		
Thrive Services	Thrive is a free professional		
	counselling service for young people		
	aged 12 to 24 and their whānau		
	living in the lower South Island. It's		
	a safe, non-judgmental and		

	completely confidential service		
	offering between one to six sessions		
	of coaching, talking and problem		
	solving to help you cope with life's		
	ups and downs. Self-referral		
	available.		
Barnardos New Zealand	As New Zealand's largest children's	Phone (03) 214 7751 (Dunedin)	8 Jones Street
	charity, we offer a broad range of	Phone 0800 227 627 (General	Dunedin
	services for children, families and	Enquiries)	
	whānau throughout Aotearoa.	Email invercargill@barnardos.org.nz	
		https://barnardos.org.nz/	
Breastfeeding Support Otago &	Breastfeeding Support Otago and	https://www.breastfeedingsos.co.nz	Otago and Southland.
Southland	Southland (BFSOS) is a Peer Support	1	
	programme created by WellSouth		
	Primary Health Network. This		
	programme aims to help women in		
	our Southern communities to access		
	FREE, friendly, and non-judgemental		
	support to establish, maintain and		
	continue breastfeeding and help		
	with common feeding challenges.		
	All Peer Supporters have completed		
	accredited training and have been		
	police vetted.		
CanTeen Otago	Cancer affects everyone differently.	Phone 0800 Canteen (2268 336)	218 George Street
· ·	That's why Canteen provides a wide	Email info@canteen.org.nz	Dunedin Central
	range of free support services to	https://www.canteen.org.nz/	
	help rangatahi manage the specific		
	challenges they're dealing with.		
Child, Adolescent and Family Mental	CAFMHS is a specialised service	Phone (03) 471 7105	9 Moray Place
Health Service (CAFMHS) Te Whatu	providing assessment and	Phone 0800 44 33 66	Dunedin
Ora Southern	treatment to children and young	https://www.southernhealth.nz/ser	
	people aged 0 to 14 years and their	vices/child-and-youth-mental-	
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	families. Our CAFMHS services in	health-services-southern-te-whatu-	
	Waitaki, Balclutha and Dunstan can	ora	
	see young people up to the age of	<u>514</u>	
	18 years. For Dunedin youth over 14		
	years we will refer to our Southern		
	DHB Youth Specialty Service. Our		
	service caters for children, young		
	people, and their families in the		
	Southern DHB district of Otago who		
	are experiencing moderate to		
	severe mental health difficulties,		
	suspected psychiatric disorders, or		
	severe emotional and behavioural		
	disturbance. Our service is free of		
	charge for New Zealand citizens and		
	permanent residents, and is		
	voluntary. Referral required from		
	community professional.	PL 0000 007 005	22.5
Comcol	We provide a FREE Youth Service for	Phone 0800 887 005	23 Dowling Street
	16-19 year olds Offering guidance	Email info.ot@comcol.ac.nz	Dunedin Central
	and support to help young people	https://www.comcol.ac.nz/	
	into education, training, work based		
	learning and more.		
	Our focus is on supporting our		
	taiohi into education, training and		
	work-based learning- but we do		
	much more. Our youth coaches		
	provide intensive, tailored support		
	to identify their goals and find the		
	best path to reach them.		

Dunedin Parents Centre	Dunedin Parents Centre is part of a	Email	155 Kenmure Road
Duneum Furches centre	nationwide voluntary organisation	dunedin@parentscentre.org.nz	Mornington
	set up by parents for parents.	https://dunedin.parentscentre.org.n	Dunedin
	Parents Centre are a not-for-profit	z/	Duneam
	organisation who supports parents	<u></u>	
	with knowledge and skills to better		
	prepare them for birthing and		
	parenting. Dunedin Parents Centre		
	is one of 52 Parents Centres across		
	the country.		
	We are a friendly group whose aim		
	is to support parents in the		
	community and offer fun learning		
	and social activities for them and		
	their children to enjoy. Parents join		
	for a coffee group or antenatal class		
	and leave feeling rejuvenated,		
	supported and understood.		
Family Dispute Support Services	FDSS – Family Dispute Support	Phone 028 8515 4259 by	Nationwide.
	Services provides separated whānau	appointment	
	with tailored support services using	Email admin@fdss.org.nz	
	a community-centred holistic	https://www.fdss.org.nz/	
	approach. FDSS work is focused on		
	empowering whānau to resolve		
	their parental disputes amicably on		
	their own out of the court, if		
	possible.		
Family Mental Health Service	Based in Mosgiel, Family Mental	Phone 03 489 3728	3 Wickliffe Street
	Health Service is WellSouth's	Email fmhsadmin@wellsouth.org.nz	Mosgiel
	community mental health service	https://wellsouth.nz/community/m	
	for individuals of all ages and	h-concerns/family-mental-health-	
	families experiencing moderate to	service-fmhs/	
	severe mental health difficulties.		

	FMHS clinicians work with people and families with for a period of up to six to eight months – along with their GPs and other health professionals. Māori, Pacific Island and high-needs populations are prioritised for the service. Accessing FMHS is principally by GP referral, but other community agencies, schools or, in some instances, self-referrals are accepted as well.		
Family Works	Family Works supports young adults and individuals who face short, or longer-term challenges in their lives. Our services include social work, foodbank, emergency response, financial mentoring, parenting support, youth development and community development programmes. • Welfare and Foodbank • Stepping Stones • YouthGrow • All Things Money Our programmes focus on building skills and resilience so that individuals can create a brighter future for themselves. Run by Presbyterian Support Otago. Complete the self-referral form online.	Phone 0508 396 678 Email enquiries@psotago.org.nz https://psotago.org.nz/contact/fami ly-works/	407 Moray Place Dunedin

Heart Kids NZ	Heart Kids Otago is one of the	Phone 021 848 743	Nationwide.
	affiliated branches of Heart Kids NZ	Email otago.ssc@heartkids.org.nz	
	and we support 476 heart members	https://www.heartkids.org.nz/	
	in the greater Otago region.		
	We are a small and passionate team		
	that works together to support our		
	heart families by offering emotional,		
	educational and practical support.		
	We are fully committed to helping		
	all heart families on their journey		
	throughout life and to empower our		
	heart members. We love hearing		
	from you and hearing your ideas for		
	how to improve our services, so		
	please feel free to get in touch.		
Kidz Need Dadz	Kidz Need Dadz' mission is to help	Phone 0800 563 123	Risingholme Community Centre
	New Zealand men be the best	Email	22 Cholmondeley Avenue
	fathers they can be. Through	<pre>christchurch@kidzneeddadz.org.nz</pre>	Opawa
	education and support we help dads	https://www.kidzneeddadz.org.nz/	Christchurch 8023
	to play an active part in their		
	children's lives. As well as		
	supporting fathers, we educate the		
	broader community about the need		
	for dads to be involved with their		
	children.		
	We can help with parenting,		
	relationship separation, assistance		
	with legal guidance and mentoring,		
	information on health and wellbeing		
	services for men, and events for		
	dads (and families) to meet up.		
	Note services not available in		
	Dunedin.		

La Leche League NZ	Questions or worries about	Email help@lalecheleague.org.nz	Meetings are held monthly in
La Leche League IVZ	breastfeeding? Our accredited La	Email LLL.dunedinwest@gmail.com	Dunedin and nationwide. See
	Leche League Leaders are parents	(Dunedin)	website for locations.
	like you, who have been trained to	https://lalecheleague.org.nz/	website for locations.
	provide lactation information and	ittps://laiecheleague.org.nz/	
	support. We can help over the		
	phone, you can come along to our		
	informal meetings, or ask a question		
	via email and on social media. All of		
	this is free and confidential.		
N.A.i. and Compilers		Dhara (03) 470 2070	7th & 8th Floor
Mirror Services	Mirror Services is an Otago based	Phone (03) 479 2970 Email	
	organisation that delivers	reception@mirrorservices.org.nz	Evan Parry House 43 Princes St
	counselling and treatment		Dunedin Central
	programmes for children, young	https://www.mirrorservices.org.nz/	Duneum Central
	people and their whānau in the		
	Otago/Southland region. Mirror		
	offers counselling services and a		
	youth day programme, and consists		
	of a primary care team and youth		
NA state and Halicana	addiction service.	Funciliar Constitution of the	Nationwide.
Mothers Helpers	Mothers Helpers can support you.	Email info@mothershelpers.co.nz	Nationwide.
	Whether you are a mum of young	https://www.mothershelpers.co.nz/	
	children or expecting a baby, we can		
	help you find hope and joy in your		
	family life again. Talk to one of our		
	clinicians. All our initial assessments		
	are free and we endeavour to keep		
	our other services as low-cost and in		
0 7 11	some cases, free of charge.	DI 0500 226 450 //	
Oranga Tamariki	We are dedicated to supporting any	Phone 0508 326 459 (to make a	Level 1
	child in New Zealand whose	report of concern)	Philip Laing Building
	wellbeing is at significant risk of	Phone 0508 326 459 (General	144 Rattray Street
	harm now, or in the future.	enquiries)	Dunedin

We also work with young people who may have offended, or are likely to offend. Anyone who is worried about a child or young person can make a report of concern to us or the Police. You can also contact us for enquiries about our services, or to contact a site or social worker. Otago Youth Wellness Trust The Otago Youth Wellness Trust is a free, not-for-profit community-based service that works alongside rangatahi aged 11 to 18 with multiple needs to create positive change in their lives and that of their family/whānau. These can include health, education, welfare and justice. Their case workers and mentors employ an intense wrapa-around service to improve educational outcomes, strengthen family/whanau relationships and improve well-being. Parent to Parent We are a nationwide not-for-profit organisation formed in 1983 by parents and professionals to support the families of babies, children, teens and adults with any type of disability or health impairment. Plunket Clinics and Dunedin Plunket Clinics and Dunedin Tamariki and whānau are at the heart of everything we do at Whānau &whīna Plunket. We're Whānau &whīna Plunket. We're We hanau &whīna Plunket. We're Whānau &whīna Plunket. We're We're concern to us or the Police. You can also contact @ot.gov.l. 2/ Phone 0.027 808 3949 (Otago) Dunedin Phone 0.027 808 3949 (Otago) Dunedin Phone 0.027 808 3949 (Otago) Dunedin Phone 0.027 808 3949 (Otago) Dunedin	_	<u></u>	T	,
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Plunket Clinics and Dunedin Tamariki and whānau are at the Pregnancy and Parenting Education heart of everything we do at Email Visit https://www.plunket.org.nz/plunke		type of disability or health		
Pregnancy and Parenting Education heart of everything we do at Email https://www.plunket.org.nz/plunke		impairment.		
	Plunket Clinics and Dunedin	Tamariki and whānau are at the	Phone 0800 184 803	Visit
(PPE) Whānau Āwhina Plunket. We're <u>southern.region@plunket.org.nz</u>	Pregnancy and Parenting Education	heart of everything we do at	Email	https://www.plunket.org.nz/plunke
	(PPE)	Whānau Āwhina Plunket. We're	southern.region@plunket.org.nz	

	dedicated to helping all children in Aotearoa New Zealand have the best possible start to life.	https://www.plunket.org.nz/	t-near-me for the closest centre to you.
Pregnancy Help Ōtepoti Dunedin	Information, advice, and practical support including baby baths, baby clothing, bassinets, bedding, pregnancy clothing, and pēpi-pods. All services are free. Pregnancy Help information is available in Arabic, English, and Te reo Māori.	Phone (03) 455 5892 Email otago@pregnancyhelp.org.nz https://pregnancyhelp.org.nz/dune din/	Shop 2a Ground Floor South City Mall Hillside Road South Dunedin Dunedin
Sands NZ	We are a voluntary, parent-run, non-profit organisation set up to support parents and families who have experienced the death of a baby at any stage during pregnancy, as a baby or infant. We offer empathy and understanding. We are not counsellors and do not give professional advice but we do offer an opportunity and environment to share experiences, to talk and to listen. We promote awareness, understanding and support for those dealing with the death of a baby in pregnancy, birth or as a newborn, and due to medical termination or other forms of reproductive loss.	Email info@sands.org.nz http://sands.org.nz/	Nationwide. No meetings in Dunedin currently. Sands NZ PO Box 136 Hamilton 3240
SIDS and Kids	SIDS and Kids is dedicated to saving the lives of babies and children during pregnancy, birth, infancy and childhood and supporting bereaved families.	Phone 0800 164 455 (24-hour Sudden Infant Death Helpline) http://www.sidsandkids.org.nz/	Nationwide. SIDS and Kids PO Box 350 Waiuku 2681

	We deliver on our vision through world class research; evidence based education and bereavement support; and advocacy.		
Southern Youth Development	Founded in 1987 by Malcolm Cameron on the premise that young people can and do 'make a difference', the Southern Youth Development believes that resilience in young people is built through positive life experiences. We work to empower youth to realise their potential and achieve stronger communities. We work alongside our young people and role model quality work ethics in a supportive environment assisting young people to make successful transitions.	Phone (03) 477 4175 Phone 027 431 0252 Email info@syd.org.nz https://syd.org.nz/	45 Māori Road Mornington Jubilee Park
Space for You and Your Baby	At Space, you and your baby will connect with other new parents and their babies as you explore parenting and children's development in a safe, facilitated environment. NOTE: Costs may apply.	Phone (03) 473 0014 Email trust.valleybaptist@gmail.com https://valleyspace.wordpress.com/	270 North Road North East Valley Dunedin
Taieri Parents Centre	Taieri Parents Centre is a volunteer organisation run by parents for parents. We are part of Parents Centre New Zealand and are one of 52 Centres nationwide. Parents Centre are a not-for-profit organisation who supports parents	Phone (03) 489 3075 Email parentscentretaieri@gmail.com https://taieri.parentscentre.org.nz/	17 Green Street Mosgiel Dunedin

The Breast Room	with knowledge and skills to better prepare them for birthing and parenting. At Taieri Parents Centre, we offer: Childbirth Education & Early Parenting Classes Playgroups and coffee groups Music & Movement sessions Parent Support Parent Education Family Socials Car Seat Hire and advice Venue Hire The Breast Room hosts a free dropin clinic in Dunedin, and also provides home visits in the wider Dunedin City area. For the rest of New Zealand, you can access free online, zoom, text, email, social	Phone 027 476 1339 Phone 027 891 1270 Email denise.ives@thebreastroom.org https://www.womens- health.org.nz/breastfeeding-	South City Mall Cargills Corner South Dunedin
	media support.	support/the-breast-room/	
YouthGrow	YouthGrow is a 'life ready, work ready' programme for 16 - 24 year olds. We help young people to build on their skills, while learning other useful life skills like cooking, planning and budgeting. Run by Presbyterian Support Otago. Complete the self-referral form online.	Phone 03 473 1334 Email youthgrow@psotago.org.nz https://psotago.org.nz/services/indi viduals/youthgrow/	9 Centennial Avenue Helensburgh
Youth Specialty Services	YSS is a specialised adolescent and family mental health service	Phone (03) 474 5601 Phone 0800 44 33 66	Level 3 8 Moray Place

pro	oviding assessment and	https://www.southernhealth.nz/ser	Savoy Building
tre	eatment for young people 14	vices/child-and-youth-mental-	Dunedin
yea	ars up to 19 years. Our service	health-services-southern-te-whatu-	
cat	ters for young people, and their	<u>ora</u>	
far	milies who live in the Southern		
DH	HB Otago district, who are		
exp	periencing moderate to severe		
me	ental health problems, suspected		
psy	ychiatric disorders, or severe		
em	notional and behavioural		
dis	sturbance. Our service is voluntary		
and	d free of charge for New Zealand		
citi	izens and permanent residents.		
Soil	me charges can apply to people		
fro	om other countries. Family and		
sel	lf-referral or referral from		
COI	mmunity professional.		

Rainbow support

Name	Information	Contact	Location
Adhikaar Aotearoa	Adhikaar Aotearoa is a charity that	https://www.adhikaaraotearoa.co.n	Nationwide.
	provides education, support and	<u>z/</u>	
	advocacy services for and on behalf		
	of queer and trans people of colour,		
	especially South Asians.		
Burnett Foundation Aotearoa	With the same passion and	Phone 0800 802 437	Nationwide.
(formerly New Zealand AIDS	commitment as those who came	Email	31 Hargreaves Street
Foundation & Ending HIV NZ)	before us, Burnett Foundation	contact@burnettfoundation.org.nz	St Marys Bay
	Aotearoa continues to prevent HIV	https://www.burnettfoundation.org	Auckland
	transmission, combat stigma and	<u>.nz/</u>	
	maximise the wellbeing of those		
	most affected by HIV.		

	We have centres in Tāmaki Makaurau Auckland, Whanganui-a- Tara Wellington and Ōtautahi Christchurch. We provide HIV and STI testing, counselling, group support and other services at these centres as well as remotely for people anywhere in New Zealand.		
Dunedin Pride	We're a volunteer-run organisation that's all about connecting and supporting Ōtepoti's local takatāpui and rainbow community To connect with Dunedin Pride, we invite you to join us at Pride Night, held on the last Friday of every month, from 4-7pm Pride Night is always free, all ages and kai is provided for free too. It's family friendly and welcomes all our community and allies, young and old	Email contact@dunedinpride.org.nz https://dunedinpride.org.nz/	Dunedin-wide.
Gender Minorities Aotearoa	Gender Minorities Aotearoa is a nationwide transgender organisation. It is run by and for transgender people; including binary and non-binary, intersex, and irawhiti takatāpui. We support transgender people of all ages, cultures, and backgrounds, and provide one-to-one peer support and information nationwide.	Phone (04) 385 0611 Phone 020 404 92568 Email support@genderminorities.com https://genderminorities.com/	Nationwide. Level 1 130 Riddiford Street Newtown Wellington

	Our vision is for all takatāpui, transgender, and intersex people to be empowered by a full range of choices across all aspects of their lives, and to be able to participate fully in society.		
Hohou Te Rongo Kahukura – Outing Violence	We are dedicated to building Rainbow communities in Aotearoa New Zealand free of family, partner and sexual violence. Our work is underpinned by an acknowledgment of Te Tiriti o Waitangi and the impact of colonisation on understandings of sex, sexuality and gender diversity in Aotearoa New Zealand.	Email lovingrainbowlove@gmail.com https://www.kahukura.co.nz/	Nationwide. Based in Waikato.
I'm Local	The I'm Local Project aims to help queer & gender diverse youth all over Aotearoa to feel valued, recognised and supported in their local communities. We also have an awesome region-by-region map of all the queer and gender diverse support groups for young people in Aotearoa. Pick your region and find your whānau!	https://www.imlocal.co.nz/	Nationwide. Run by Rainbow Youth.
Indian Origin Pride	Indian Origin Pride New Zealand works with Indian community leaders and organisations to ensure the community is inclusive of diversity and is safe for Indians who are part of the rainbow community.	Email info@iopnz.org https://iopnz.org/	Nationwide.

Inside Out	InsideOUT Kōaro is a national	Phone 027 331 4507	Nationwide.
inside Out	charity providing education,	Email hello@insideout.org.nz	Level 3, Anvil House
	resources, consultation and support	https://insideout.org.nz/	138-140 Wakefield Street
	for anything concerning rainbow	intips.//insideout.org.nz/	Wellington
	, ,		weimigron
	and takatāpui communities. We		
	offer guidance, professional		
	development and workshops for		
	schools, workplaces and community		
	organisations across Aotearoa.		
Intersex Aotearoa	Intersex Aotearoa is an intersex-led	Phone	Nationwide.
	non-profit organisation that	Email info@intersexaotearoa.org	P.O. BOX 9196
	provides affirmation, advocacy and	https://www.intersexaotearoa.org/	Wellington
	referral for intersex people and		New Zealand
	their whānau.		
	Our advocacy means we work		
	alongside peer human rights and		
	health organisations, with		
	government legislative bodies,		
	researchers, academics and		
	healthcare professionals to create		
	the change we want to see for ira		
	tāngata/intersex communities.		
NZ Parents of Transgender and	A parent-led group where you can	Email	Nationwide.
Gender Diverse Children (NZPOTC)	find the information, guidance,	nzparentsoftransgenderchildren@g	
,	advice and companionship to help	mail.com	
	you and your family safely and	https://transgenderchildren.nz/	
	happily navigate your journey,		
	knowing you are never alone.		
OutLine	OutLine is an all-ages rainbow		
	mental health organisation		
	providing support to the rainbow		
	community, their friends, whānau,		
	and those questioning. We provide		
	and those questioning. We provide		

	a nationwide, free and confidential 0800 support line for people who want to speak to a trained volunteer from the rainbow community. We		
	also provide specialist rainbow		
	counselling and an Auckland based		
	trans and non-binary peer support service.		
Rainbow Path	Rainbow Path is an advocacy and	Email	Based in Auckland.
	peer support group for the rights of	rainbowpath@protonmail.com	
	Rainbow refugees and asylum	https://rainbowpathnz.com/	
	seekers living in Aotearoa New		
	Zealand.		
Rainbow Violence Prevention	RVPN is a Nationwide collective of	Email camellia@insideout.org.nz	Nationwide.
Network	organisations and individuals who	https://rvpn.nz/	
	work in various stages of Violence		
	prevention. Our membership		
	includes not for profit social services		
	that work directly with and for the		
	Rainbow community and		
	mainstream organisations.		
Rainbow Youth	We work towards creating social	Phone 09 376 4155	Nationwide.
	change by providing support,	Email info@ry.org.nz	10 Abbey Street
	information, resources and	https://ry.org.nz/	Auckland
	advocacy for queer, gender diverse,		
	takatāpui and intersex young people		
	across Aotearoa.		

Mens Shedz

For more information about Mens Shedz, please visit https://menzshed.org.nz/

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Jamo	Information	Contact	Location of chad
Name	Information	Contact	Location of shed

East Otago Blokes Shed	We have 25 members. New	Chris Watson Treasurer/Secretary	10 Duncan Ave
	Members especially welcome.	021 2461946	Karitane
		eoblokesshed@gmail.com	
Green Island Shed	Aims and Objectives	Phone 027 624 4070	End of Shand St behind St Peter
		Email info@greatergreenisland.nz .	Chanel School
	 To have a safe environment 	https://www.facebook.com/TheGre	242 Main South Road
	for men and women to meet	enIslandShed/	Green Island
	To provide tuition for people to learn new skills or		
	improve their skills		
	 Ability to mentor younger people in older skills, wood working, construction, tool 		
	handling, etc (all young people and children require a caregiver to attend with		
	them please).Ability to do community projects to enhance Greater		
	Green IslandTo contribute to the continuation of Greater		
	Green Island Community Network.		
	 Foster understanding between and including the 		
	communityTo assist building a more		
	connected community		
	 To provide a safe place to develop own home projects 		

	and also to contribute to		
	and also to contribute to		
	community projects.		
	Open Saturday 10am – 1pm		
North Dunedin Shed	We meet on Wednesday and	Scott Muir (President) 021 440 160	35 Bonnington Street
	Saturday mornings from around	or Marc Schallenberg (Secretary)	North East Valley
	9.30 am until 1.30 pm and visitors	027 712 4400	North Dunedin
	are very welcome. We are a Shed	Email	
	open to men and women with a	northdunedinshedsoc@gmail.com	
	focus on the retired or the near	https://www.facebook.com/NorthD	
	retired.	unedinShed/	
South Dunedin Blokes Shed	Opened 2009.	Lloyd Rowley, President	King's High School
	·	Phone 03 455 8140	270 Bay View Road
		Email sdbsnz@gmail.com	South Dunedin
		Email Irowley@hotmail.co.nz	
		George Munro, Project Manager	
		Phone 03 455 8670	
		Email patgeorgemunro@gmail.com	
Taieri Blokes Shed	The Taieri Blokes Shed is located at	Email taieriblokesshed@gmail.com	Taieri Aerodrome
raieri Biones sirea	the Taieri Aerodrome in Mosgiel,	https://taieriblokesshed235004615.	Stedman Road
	Dunedin. The shed brings men	wordpress.com/	Mosgiel
	(commonly retired) together to	wordpress.com/	North Taieri
	provide opportunities for practical		Dunedin
	1		
	community or personal projects,		
	mahi, the sharing of knowledge,		
	laughter and friendships. Overall,		
	creating a community that supports		
	men's health and well-being.		
	NOTE: Membership fee applies.		

Elderly Support

Name	Information	Contact	Address
Name	IIIIOIIIIatioii	Contact	Address

Age Concern Otago	Age Concern Otago began as a	Phone (03) 477 1040	Age Concern Otago
	community-based organisation	Email	9 The Octagon
	founded in 1948 by the then Mayor	agecon@ageconcernotago.co.nz	Dunedin Central
	of Dunedin and a number of public-	https://ageconcernotago.com/	
	spirited people to promote the well-		
	being and to serve the needs of		
	older people in Otago. Age Concern		
	Otago promotes well-being, rights,		
	respect and dignity for older people.		
	Age Concern Otago offers a wide		
	range of services that are available		
	to all of its members. These services		
	include; Falls Prevention Classes -		
	Steady as you Go, Tai Chi, and		
	Aligned to Go.		
Club Enliven	Club Enliven meets three times a	Club Enliven Dunedin	Club Enliven Dunedin
	week at The Manse in Dunedin and	Phone (03) 477 7115	The Manse
	five days a week in Mosgiel;	Email enliven@psotago.org.nz	415 Moray Place
	connecting older people in a		Tue, Wed and Fri 10am-3pm
	friendly and fun environment.	Club Enliven Taieri	Dunedin
	Run by trained staff and volunteers,	Phone (03) 489 0075	Or
	Club Enliven offers a varied	Email	Club Enliven Taieri
	programme of activities which	taieri.clubenliven@psotago.org.nz	171 Gordon Road
	includes baking, crafts, gentle		Mosgiel
	exercise, music, indoor games, as	https://psotago.org.nz/services/in-	Monday - Friday
	well as guest entertainers and	your-community/club-enliven/	
	outings. Each session includes a two		
	course lunch, and morning and		
	afternoon tea.		
Dunedin Sixties Plus	The Dunedin 60+ Club is a voluntary,	Phone 027 330 1696	Meetings held at
	not-for-profit organisation with	Email	Blind Low Vision Social Hall
	membership open to retired or	secretary@dunedin60plus.co.nz	458 Hillside Road
	semi-retired people. Most of the	https://www.dunedin60plus.co.nz	Enter via Law Street

	club's activities are during the daytime. The role of the Club is to promote friendship, fellowship and fun, and to encourage members to remain active and contributing		South Dunedin
	members of the whole community. Dunedin 60+ is independent of any political party, trade union, religion, or other retired person organisation.		
	NOTE: Membership fee may apply.		
Eldernet	The Eldernet Group is New Zealand's most trusted provider of information for older people and their support networks. Our aim is to empower older kiwis to make decisions that are right for them, by allowing them to access a wealth of information for free via our suite of online services and our hardcopy Where from here He ara whakamua handbook. As we are entirely independent, the information we offer is unbiased and impartial.	Phone 0800 162 706 Email team@eldernet.co.nz https://www.eldernet.co.nz/	Nationwide. 175 Shaw Avenue New Brighton Christchurch 8083
GreyPower Otago	Grey Power is an advocacy organisation promoting the welfare and well-being of all those citizens in the 50 plus age group. We monitor what the government is doing and how that will affect our members – meeting with influential people including politicians, to make our views known.	Phone 0800 473 979 Phone (03) 456 1685 - Otago Email greypowerotago@gmail.com https://greypower.co.nz/	211A King Edward Street South Dunedin

Needs Assessment and Service Co-	Health of Older Persons Needs	Phone 0800 627 236	201 Great King Street
ordination Te Whatu Ora Southern	Assessment and Service	Phone (03) 470 9300	Dunedin
·	Coordination is a district-wide	https://www.southernhealth.nz/ser	
	service that is based in Dunedin,	vices/needs-assessment-service-	
	Invercargill and the Rural Hospitals.	coordination-dunedin-southern-te-	
	The service provides assessment to	whatu-ora	
	identify the level of need for		
	ongoing support in the home and		
	community settings. Services are		
	allocated based on this identified		
	need.		
	The service provides support for		
	elderly people with an ongoing		
	disability.		
Older Persons Mental Health	The Mental Health for Older	Phone (03) 470 9867 (Ward 6C)	Dunedin Hospital
Services Te Whatu Ora Southern	Person's service provides	Phone (03) 470 9876 (Gibson Day	201 Great King Street
	assessment and treatment for those	Unit)	Dunedin
	aged 65 and over, in the Southern	https://www.southernhealth.nz/ser	
	DHB region, who have an identified	vices/older-persons-mental-health-	
	moderate to severe mental illness	services-southern-te-whatu-ora	
	(including Dementia with		
	behavioural and psychological		
	disturbance) which is causing		
	significant dysfunction and / or		
	enduring disability. Dunedin		
	Hospital provides inpatient services		
	for older people at Ward 6C and a		
	day-based service at the Gibson Day		
	Unit. Community Psychiatric Nurses		
	and Nurse Practitioners also support		
	Older Persons' Mental Health		
	Services in the community. Referral		

	required from GP or other health		
	professional.		
Seniorline	Seniorline is a national information	Phone 0800 725 463	Nationwide.
	service to help older people and	Email seniorline@adhb.govt.nz	Greenlane Clinical Centre
	their whanau navigate the health	https://www.seniorline.org.nz/	Building 17
	system. It is funded by all 20 District		PO Box 92 189
	Health Boards in New Zealand.		Auckland Mail Centre 1142
	Seniorline provides information to		
	assist older people to make		
	decisions about staying at home,		
	support for carers and residential		
	care.		
Taieri Age Connect	Run by Age Concern.	https://ageconcernotago.com/mosg	Senior Citizens Hall
	Taieri Age Connect (previously	<u>iel-seniors</u>	5A Hartstonge Avenue
	known as Mosgiel Seniors) is an		Mosgiel
	information and social hub designed		
	to bring together the senior citizens		
	of Mosgiel and Taeri in a fun and		
	social setting.		

Cultural Support

Name	Information	Contact	Address
Asian Family Services	AFS provides free, professional,	Phone 0800 862 342 (Monday –	Nationwide.
	confidential, nationwide face-to-	Friday 9am – 8pm) to speak with a	1 st Floor
	face or telephone support to Asians	counsellor.	128 Khyber Pass Road
	living in New Zealand.	Text 832 for confidential advice and	Grafton
	For clients with gambling issues	emotional support (Monday –	Auckland
	AFS is contracted by the Ministry of	Friday 9am – 5pm).	
	Health to only provide support for	Email help@asianfamilyservices.nz	
	gamblers, family members and	https://www.asianfamilyservices.nz	
	anybody else who are negatively	L	
	affected by someone's problem		

	gambling in the past or present.		
	These services include one-on-one		
	counselling services, couple		
	counselling, group counselling and		
	other social work services. These		
	services are free for those who have		
	been affected by gambling harm.		
	For clients with non-gambling		
	issues		
	AFS understands that most migrant		
	families experience high levels of		
	stress as they settle into New		
	Zealand. This can lead to a wide		
	range of issues, including anxiety,		
	depression and conflict within		
	family relationships. AFS provides		
	three free counselling sessions for		
	those who experience such issues to		
	help them to manage their		
	difficulties and to succeed in their		
	migration.		
Cedars of Lebanon Club Inc	Ahlan Wa Sahlan Bekum! Welcome	Phone (03) 477 5557	PO Box 998
Cedars of Lebanon Club Inc	to the world's southernmost	Email vixjoseph@gmail.com	Dunedin
		https://www.cedarsoflebanon.org.n	Duneain
	Lebanese community.		
	Between 1860 and 1900 thousands	<u>z/</u>	
	of hardy young Lebanese left their		
	homes to travel to the furthest		
	reaches of the world seeking fame		
	and fortune.		
	This site has been developed as a		
	resource to retain these links, to		
	provide backgrounds to the families		
	that have made the journey, and to		

	.,		
	ourish a greater awareness of the		
	ew Zealand Lebanese, and their		
· ·	roud Lebanese heritage. NOTE:		
Me	lembership fee may apply.		
Dunedin Korean Language & Culture Wo	/e are a Korean culture - centered	Email dkscommittee@gmail.com	Dunedin
Society co	ommunity organization. Our	https://www.facebook.com/dunedi	
pu	urpose is to provide Korean	<u>nkoreanlanguageculture</u>	
mi	igrants with a platform of learning		
En	nglish and Kiwi culture along with		
cre	reating new style of Korean culture		
ad	dapted to Kiwi life style in NZ. This		
pla	atform also serve for Kiwis who		
are	re interested in Korean drama,		
mı	usic, foods to learn Korean culture		
an	nd language. Membership not		
lim	mited to Koreans. We are inclusive.		
All	ll welcome.		
Dunedin Korean Society Inc Th	ne purpose of the Dunedin Korean	Phone 021 938 118	Dunedin
So	ociety Inc is: to facilitate meetings	Email koreansociety@gmail.com	
an	nd strengthen the bonds between	http://dunedin.korean.net/	
the	ne Society's members; support the	https://www.facebook.com/dunedi	
me	embers' rights; to promote	nkorean/	
co	poperation and friendship between		
the	ne Republic of Korea and New		
Ze	ealand; to assist settlement and		
ass	ssimilation of the Korean		
im	nmigrants in New Zealand society;		
to	help Korean immigrants to		
be	ecome contributing members of		
Ne	ew Zealand society.		
Dunedin Multi-Ethnic Council Th	ne Dunedin Multicultural Council	Phone 021 727 473	135 Frederick Street
Duneum Multi-Ethinic Council			1
	OMCC) is a non-profit organisation	Email president@dmec.org.nz	Dunedin

	ethnic communities in Dunedin. Supports the multi-ethnic communities by enabling people to openly express their commitment and pride in New Zealand while at the same time protecting and sharing their national heritage and identity.		
Dunedin Pakistan Society	The mission of our society is to foster collective resilience between New Zealand and Pakistan community by promoting social and community services. Our aim is to contribute towards an inclusive, diverse, multicultural and resilient Aotearoa New Zealand. We look forward to working with multicultural communities in Dunedin.	Phone 021 0299 3353 Email dunedinpakistansociety@gmail.com https://dunpak-society.org.nz	North Dunedin 9016
Dunedin Senior Chinese Association	The purpose of the Otago & Southland Chinese Association (OSCA) is to support Chinese living in NZ and in particular, Otago and Southland. This includes organising and participating in events that develop friendships and promote goodwill with the Chinese community and the wider community in Otago, NZ and overseas. We are part of the New Zealand Chinese Association ("NZCA"), the largest Chinese	https://www.facebook.com/DunedinSCA	Dunedin

	acceptation in N7 leath in manufacture		
	association in NZ, both in members		
	and geographically.		
Dunedin Swiss Committee	Aims to keep in touch with the	Phone (03) 473 0037	14 Northfield Avenue
	various Swiss families in the Otago	Email helmfamily@actrix.co.nz	Opoho
	area. Swiss National Day (1st Aug) is		Dunedin
	celebrated.		
Dunedin Tamil Society Inc	Dunedin Tamil Society (DTS) is a	Email	Dunedin
	community organisation to foster	vanakkam@dunedintamilsociety.or	
	understanding, friendship and	g.nz	
	goodwill among the Tamil speaking	https://dunedintamilsociety.org.nz/	
	community in Dunedin. Built on the		
	three pillars of Tamil Language:		
	Literature (Iyal), Music (Isai) and		
	Drama (Nadagam).		
Ministry for Ethnic Communities	The Ministry for Ethnic	Phone 0800 656 656	Nationwide.
·	Communities is the chief advisor to	Email	Ministry for Ethnic Communities
	the government on ethnic diversity	info@ethniccommunities.govt.nz	PO Box 805
	and inclusion in New Zealand	https://www.ethniccommunities.go	Grant Thornton Building
	society. We provide information,	vt.nz/	215 Lambton Quay
	advice and services to ethnic		Wellington Central
	communities, and give out funds to		Wellington 6011
	support community development		
	and social cohesion.		
	The website also has a directory for		
	ethnic groups/organisations.		
Otago & Southland Chinese	The purpose of the Otago &	Email president@osca.org.nz	279 King Edward Street
Association	Southland Chinese Association	https://otago.nzchinese.org.nz/	South Dunedin
	(OSCA) is to support Chinese living		Dunedin
	in NZ and in particular, Otago and		
	Southland. This includes organising		
	and participating in events that		
	develop friendships and promote		
	goodwill with the Chinese		
	Out a series of micoc		

	community and the wider		
	community in Otago, NZ and		
	overseas. We are part of the New		
	Zealand Chinese Association		
	("NZCA"), the largest Chinese		
	association in NZ, both in members		
	and geographically. NOTE:		
	Membership fee may apply.		
Otago Muslim Association	By 1995, the number of Muslim	Email shura.otago@gmail.com	21 Clyde Street
	families permanently residing in	https://www.otagomuslim.com/	Dunedin
	Dunedin and the number of		
	overseas students had grown		
	rapidly and there was a need to		
	establish a mosque in Dunedin. The		
	Otago Muslim Association		
	Incorporated (OMA) was thus		
	established in that year with the aim		
	of catering for the needs of Muslims		
	in the city of Dunedin and the		
	provincial regions of Otago and		
	Southland. NOTE: Membership fee		
	may apply.		
Otago Scottish Heritage Council	The aim of the Otago Scottish	Phone (03) 454 5510	Spencer Street
	Heritage Council was to bring	http://oshc.org.nz/	Andersons Bay
	together all of the Scottish Societies		Dunedin
	of Dunedin under one banner to		
	represent their interests at a		
	regional level. This remains the aim.		
	Membership has increased		
	markedly and in 2021 there are		
	more than 20 affiliated Scottish		
	groups within the Council.		
	Membership ranges from		

	representatives of local clans, dancing and piping organisations to the Dunedin-Edinburgh Sister City Society.		
Pacific Trust Otago	Pacific Trust Otago (PTO) is a charitable organisation based in Dunedin that provides support to Pacific communities in the Otago region. Our support services include: health, social, education and cultural which are available for our Pacific communities.	Phone (03) 455 1722 Email office@pto.nz https://www.pto.nz	350 South Road Caversham Or 16 McBride Street South Dunedin
PACIFICA Inc	A National organisation for Pacific Island Women but open to all. Counselling, budgeting, moral support, advice, encouragement.	Email info@pacifica.org.nz https://www.pacifica.org.nz/	Nationwide. Branches in Dunedin and Dunedin Central.
Pakistan Association of Otago	The Pakistan Association of Otago(PAO) is a community organization based in the Otago region of New Zealand. The organization was founded to promote cultural awareness and understanding between the Pakistani community and other communities in the area. PAO aims to support the settlement and integration of Pakistani migrants in Otago by providing information, advice, and support services.	Email pa.otagonz@gmail.com https://www.pao.co.nz/	Otago
Red Cross	Each year we help hundreds of former refugees settle into their new lives in Aotearoa New Zealand. Find out about refugee resettlement	Phone 0800 RED CROSS (0800 733 27677) https://www.redcross.org.nz/	31 York Place Dunedin

	and the role of New Zealand Red		
	Cross.		
	Aotearoa New Zealand now		
	welcomes refugees from more than		
	20 different countries. In the last		
	two decades, New Zealand Red		
	Cross has helped more than 7,500		
	people to rebuild their lives here.		
Shakti New Zealand	Shakti provides immediate support	Phone (03) 477 1351	Dunedin Community House
	to women, children and youth of	Crisis 0800 742 584	43 Princes Street
	Asian, African and Middle Eastern	Email dunedin@shakti.org.nz	Dunedin
	origin who have experienced sexual	https://shaktiinternational.org/	
	abuse, family/domestic violence and		
	discrimination.		
SIAOLA	Vahefonua Tonga Methodist	Phone 0800 742 652	Nationwide.
	Mission Charitable Trust, SIAOLA is	Email info@siaola.org.nz	636 Great South Road
	the Mission arm of the Vahefonua	https://siaola.org.nz/	Ellerslie
	Tonga O Aotearoa, Methodist		Auckland 1051
	Church of NZ. It is a Social Service		
	Provider providing educational,		
	social service, financial wellbeing,		
	cultural services to Pacific families		
	nationally to thrive and be		
	successful and safe.		
Te Kāika Migrant Support Services	This service works to reduce the	Phone (03) 471 9960	25 College Street
	number of migrant families that	Email reception@tekaika.nz	Caversham
	experience hardship and adverse	https://www.tekaika.nz/services/mi	Dunedin
	life outcomes while preventing	grant-support-services	
	vulnerability and harm. We focus on		
	mental health and emotional		
	wellbeing, connectedness with the		
	community, celebration of diversity,		
	independence, and the ability to		

		T	
	earn an income. Our team support		
	you with facilitation and		
	coordination of social services, and		
	to build relationships that enable		
	families to adapt to New Zealand		
	life and become active citizens		
	involved in their local communities.		
	Participants may self-refer and/or		
	be referred to this service. NOTE:		
	Charges may apply.		
The Asian Network Incorporated	TANI supports Asian New	Phone (09) 815 2338	Nationwide (online workshops
(TANI)	Zealanders enjoy optimal quality of	Phone 021 274 7448	available).
	life and well being and develop	Email info@asiannetwork.org.nz	101 Church Street
	strong and healthy Asian	https://www.asiannetwork.org.nz/	Onehunga
	communities in Aotearoa New		Auckland
	Zealand by:		
	 Networking and creating 		
	connections between		
	diverse Asian communities		
	 Advocating for, and 		
	promoting the welfare of		
	these communities		
	 Ensuring their active 		
	participation in policy		
	making		
	Liaising with local and		
	central government entities,		
	as well as other		
	stakeholders		
	Identifying further		
	opportunities for		
	collaboration		
	Collaboration		

	5 P		
	Responding to the changing		
	needs of Asian communities		
	and stakeholders		
	Being a credible national		
	voice for Asian communities		
The Polish Heritage of Otago and	POHOS was formed by the	Phone (03) 477 5552	Dunedin-based
Southland Charitable Trust (POHOS)	descendants of Polish Settlers into	Email info@polesdownsouth.org.nz	
	NZ (the first substantial, in numbers,	https://polesdownsouth.org.nz/	
	group arrived on "Palmerston" into		
	Port Chalmers, Dunedin in 1872),		
	descendants of 1st & 2nd World		
	War refugees, Polish born emigrants		
	arriving in NZ in 1970th and 1980th		
	and Polish born young generation of		
	people working and/or studying in		
	Dunedin and Otago Region.		
Threading Whare Charitable Trust	We have a safe equipped craft	Phone 021 102 6854	270 North Road
	workspace for adult women	Email	North East Valley
	migrants who already have a craft	threadingwhare42@gmail.com	Dunedin
	skill but lack space, equipment, and		
	materials to create. Plus we are a		
	place for community based social		
	connection between non-refugees		
	and non-migrants (our Workspace		
	Supporters) and our 'new' New		
	Zealanders. Monday, Friday,		
	Saturday from 10am to 4pm and		
	Thursday from 10.00am to 1pm.		
Vaka Tautua Limited	Vaka Tautua provides information	Phone 0800 825 282	83 Moray Place
	and support for Pacific families in	Email enquiries@vakatautua.co.nz	Dunedin Central
	the areas of disability, older people,	https://www.vakatautua.co.nz	
	mental health and financial		
	capability. Please get in touch if you		
	1 1 1/ 1111 000 1111 11 100		l .

would like more information on our	
services.	

Māori Kaupapa Services

Name	Contact	Information	Further details
A3 Kaitiaki Ltd	https://www.a3k.co.nz/	Specialising in people involved with	For organisations that have Maori
	03 471 5485	corrections.	clients, we offer a variety of
	77 Macandrew Road, South		professional training courses that
	Dunedin, Dunedin		give the participants relevant
			information and teachings to
			increase engagement and produce
			more effective results.
Aukaha (East and North Otago inc	https://www.aukaha.co.nz	Aukaha provides a range of whānau	The Aukaha team works with people
Oamaru)	(03) 477 0071	health services and clinics to the	across Otago providing a range of
	Level 2,	greater Otago community.	services that will help make ours a
Also known as Kai Tahu ki Otago	266 Hanover Street,		better place to be. This includes a
(KTKO Ltd)	Dunedin Central		range of initiatives that will link our
			communities together, providing
			shared understanding and
			enhanced benefits for us all.
			These include: trade training for
			Māori and Pasifika, social
			procurement, health services,
			resource management and planning
			on behalf of Kāi Tahu as a Treaty
			Partner, translation services,
			cultural workshops, public art and
			cultural narratives.
Hokonui Rūnaka (Gore)	https://www.hokonuirunanga.org.n	Hokonui Rūnaka Health and Social	Services include:
	<u>Z</u>	Services provide support and run	• COVID-19
	hokonui.office@ngaitahu.iwi.nz	projects that benefit the health,	 Whānau Ora Navigators
	(03) 208 7954	social, spiritual, cultural,	
	140 Charlton Road		

	T		
	PO Box 114	educational, moral and economic	 Mental health
	Gore 9740	well-being of our members.	education and
			support
			 Health and fitness
			activities and
			education
			 Wae wae clinics
			 Mirimiri
			 Smoking cessation
			 Crisis intervention
			 Advocacy and
			referrals
			Transport and
			mobility services
			 Cultural support
			• •
			and advocacy service
			Kaumatua Health Day
			Te Kakano - Nurse-led
			Clinics
Ngā Kete Pounamu Charitable Trust	https://www.kaitahu.maori.nz	Community Health & Social	Services in Ōtepoti include:
	Level 4, 333 Princes Street, Dunedin	Services, We are a not-for-profit	 COVID Community
	(03) 244 8209	organisation providing health and	Connection
	Free Phone: (0800) 925 242	social services in Southland. Mon –	 Mahana Southern Māori
	admin@kaitahu.maori.nz	Fri 9am – 5pm.	Mental Health & Addiction
			Service:
			o One-on-one
			counselling support
			 Peer support groups
			(information below)
			Cultural wellbeing
			activities that focus
			activities that locus

Southern DHB - Te Ara Hauora	Te Ara Hauora is situated in the	The Māori Health Unit provides	on building cultural resilience, connections and inclusion - site/community based, Creative arts, Wananga-based interventions Pou Whirinaki cultural advisor support Mobile service options - Clinics in Te Anau, Queenstown, Oamaru, Milton Addiction Services: Gambling Harm Support Southern Stop Smoking Service Disability Information and Advice Māori Cancer Kaiarahi Service Restorative Justice
(Māori Liaison Services) / Physical	Whānau Room on the ground floor	The Māori Health Unit provides nursing and social support services	
Care	of Dunedin Hospital. Open 8:00am -	to Māori and non-Māori patients	
	4:30pm Monday to Friday, phone 03	and their whānau/family.	
	4740999 ext 8649 pager 6691 to	Whānau accommodation is	
	make an appointment or speak to	provided at Flat 3, Helensburgh	
	Te Ara Hauora.	Flats, Wakari Hospital, Helensburgh	

		Rd. Contact the kaiawhina for	
		further information.	
Southern DHB - Te Oranga Tonu	Te Oranga Tonu Tanga is situated at	Te Oranga Tonu Tanga (a pathway	
Tanga / Māori Mental Health	Te Taiahoaho on the Wakari	to healing) is a free kaupapa driven	
	hospital site. Open 8.00am to	Maori service for adults and	
	4.30pm, Monday to Friday, phone	children providing awhi, manaaki	
	03 474 0999 extn. 5510 to make an	and tautoko to those individuals and	
	appointment or speak to Te Oranga	whanau who are experiencing a	
	Tonu Tanga.	significant mental health issue. A	
		range of services are provided by	
		the Kaioranga Hauora Maori to	
		tangata whaiora (clients). Services	
		are provided for both hospital (for	
		all tangata whaiora who are	
		receiving clinical mental health	
		services within the Southern DHB)	
		and community.	
Te Hou Ora Whānau Services	https://www.thows.org.nz	Te Hou Ora Whānau Services is a	Services are free to New Zealand
	(03) 474 0266	community-based whānau driven	citizens.
	78 Carroll Street, Dunedin	Kaupapa Māori service provider. We	Parenting programmes, rangatahi
	info@thows.org.nz	provide services that will equip and	programmes, youth justice services,
		empower young people and their	Mauri Mahi, Mauri Ora, Whānau
		whānau to fufill their potential in	Ora navigation, whānau tautoko,
		the context of their cultural	wellbeing for tamariki, Oranga
		heritage, their whānau, and their	Tamariki transition services,
		community. Open Mon – Fri, 9-5.	resilience programmes and more.
Te Kāika (Arai Te Uru Whare	https://www.araiteuru.co.nz	Arai Te Uru Whare Hauora support	Note that this is run through Te
Hauora)	03 471 9960	whānau to access health, social and	Kaika.
	reception@araiteuru.co.nz	education services with a focus on	Services include Mauri Ora –
	60–66 Tennyson Street, Dunedin	wellbeing, health and healthy living.	Community Health gym, Tamariki
		Arai Te Uru Whare Hauora have a	Ora/Well Child, Manaaki Ora
		team of well trained and qualified	Nursing Service, Māori & Pacific
		workers including nurses, social	Cancer Pathways Kaiārahi, and

Te Kāika (Dunedin)	https://www.tekaika.nz 03 471 9960 25 College Street, Caversham	workers, teachers, herbalist and antenatal and breastfeeding facilitator. Monday – Friday: 9am – 5pm. Te Kāika provides high-quality, low-cost healthcare and social services for all Māori, Pasifika and low-income communities across the Otago region. 9AM - 5PM, Mon – Fri.	Health Coach/Community Support. Also Family Harm services, whānau ora navigation, Tū Pono Connect, Mokopuna Ora, migration sevices, whānau resilience, and Middle Eastern Integrated Support Services. See Arai Te Uru Whare Hauora
Te Roopu Tautoko Ki Te Tonga	https://www.facebook.com/TeRoop uTautokoKiTeTongalnc 03 477 4670 6 Wolseley Street, Dunedin admin@tautoko.maori.nz	Community Health & Social Services. Empowering and strengthening whānau within our community. Open Monday to Thursday 9:00am - 5:00pm.	We are community health organization, who work in collaboration with specific community providers and agencies to ensure you receive relevant services for the needs of your child and family / whanau. All our services are FREE as well as mobile, which means we can come to you PROBLEM GAMBLING A support service to help those who are struggling with gambling WHANAU ORA We offer support for whanau/families, and tailor a plan to address the specific needs of the whanau. RONGOA/MAORI MASSAGE

Tokomairiro Waiora (Lawrence/Milton)	https://www.tokowaiora.co.nz 03 417 7430 or freephone 0800 769 648 4 Shakespeare Street, Milton 9220 office@tokowaiora.co.nz	Tokomairiro Waiora Incorporated is a Kaupapa Māori Health Service providing Whānau Ora services in the South Otago rohe. We support whānau to achieve healthy, safe and independent living by providing a holistic service using tikanga Māori practices to address health and social needs. Open Monday to Thursday 9:00am - 3:30pm.	Mirimiri/Maori Massage is a healing process which clears, releases and energizes ones entire being. It is in short the deep manipulation of muscle, tissue, blood, bones, skin. Whānau Ora Workers • One on one sessions with whānau to discuss and develop health plans to address needs. • Planned approach to achieve steps to a healthier lifestyle. • Information and resources. • Co-ordinating community services and agencies. • Te Kakano Nurse led clinics. • Links to Drug and Alcohol Counselling and Mental Health practices. • Links to Social Service Agencies.
			Counselling and Mental Health practices. Links to Social Service Agencies. Links to Smoking Cessation.
			 Assistance and Support Advocacy and support attending hospital or doctor or providers, to support you and your whānau. Assist and work with you to make responsible choices that impact positively on your lifestyle.

Tumai Ora Whānau Services	https://www.ktkoltd.co.nz	Tumai Ora Whanau Services ensure	In collaboration with KTKO Ltd, A3K
(Waikouaiti)	03 465 7651	existing health professionals and	and Te Kakano, we also provide:
	TeAomihia@tumaiora.co.nz	providers are coordinated and that	
		Māori are assisted to better utilise	Te Ara Hou Navigation
		the services that are available.	Te Kakano Monthly "free"
		Health and disability services	Nurse clinics @ Puketeraki
		include one-on-one sessions with	Marae & Te Whare Koa.
		whānau to discuss and develop	Building Awesome Whanau
		health plans to address needs,	Parenting Programme.
		support to attend appointments and	 Smoking Cessation support
		coordinate community services,	Breastfeeding Peer
		supply health education and	Counsellor support
		information, and promote an	Mirimiri & koreorero
		understanding of the Māori view of	
		health.	
		Our office is based in the Waikouaiti	
		Event Centre, Waikouaiti. We are	
		largely community based. The	
		premises are generally staffed from	
		9am on Mondays, Tuesdays,	
		Wednesdays & Fridays. Thursdays	
		we are based at Te Whare Koa	
		Marae, 19 France Street, Oamaru. If	
		we are not in the office to receive	
		your call, you will be redirected to	
		Kai Tahu ki Otago Limited, Dunedin.	
Whakaruruhau	https://www.whakaruruhau.com/	Our mission statement is to support	Programmes are free to join and
	022 046 4707	the intellectual, emotional, and	open to everyone.
	whakaruruhaultd@gmail.com	social development of our whānau	Guitar/ukulele lessons, waiata/kapa
	56A Cutten Street, South Dunedin	based on the values of	haka, Te Reo Māori classes,
		Manaakitanga, Whanaungatanga,	swimming lessons, Mau Rākau,
		Wairuatanga.	Junior youth spiritual
			empowerment programme, Kōanga

	kai, boxing classes, Na rau o te
	nahere, and more.

Health & Disability Support

Name	Information	Contact	Address
ADHD Association Inc	Formed in 1979, we are the largest	Phone (03) 625 1754	Nationwide.
	and longest-standing non-profit	Email info@adhd.org.nz	ADHD New Zealand
	organisation committed to	https://www.adhd.org.nz/	PO Box 9063
	supporting those living with ADHD		Newmarket
	in New Zealand. We connect people		Auckland 1149
	and organisations, enabling our		
	members to collaborate on		
	solutions and successfully live with		
	ADHD. We inspire our members to		
	succeed through learning events		
	and sharing their stories. And we		
	help them act through expert advice		
	and support.		
Allergy Awareness	Allergy New Zealand is a national	Phone 0800 34 9899	Nationwide.
	membership-based, not-for-profit	Email allergy@allergy.org.nz	
	society whose primary role is to	https://www.allergy.org.nz/	
	provide information, education, and		
	support to the many thousands of		
	New Zealanders living with allergies,		
	including those at risk of		
	anaphylaxis.		
	We also represent their interests		
	particularly to government, policy		
	makers and the media, provide		
	information and guidance to the		
	health, education and food sectors,		
	and support research.		

Altogether Autism	Altogether Autism is a free,	Phone 0800 273 463	Nationwide.
Altogether Autism	nationwide autism information and	https://www.altogetherautism.org.	20 Palmerston Street
	advisory service. We're funded by	nz/	Hamilton 3204
	Whaikaha Ministry of Disabled	112/	Hamilton 3204
	, ,		
	People in partnership between Your		
	Way Kia Roha and Parent to		
	Parent New Zealand. With the vast		
	amount of information available		
	online, finding credible information		
	on autism is a challenge. Altogether		
	Autism can provide you with the		
	information you need.		
	We strive to provide information		
	that meets the needs of each		
	specific request and is informed by		
	lived experience, professional best		
	practice and trusted research.		
Alzheimers Otago	Alzheimers Otago delivers a range	Phone (03) 471 6154	Dunedin Community House
	of programmes and services for	Email	43 Princes Street
	people with dementia and their	still.me@alzheimersotago.org.nz	Dunedin
	carers across all of Otago, including	https://alzheimersotago.org.nz/	
	Central Otago, Queenstown and		
	Wanaka, North Otago, Dunedin and		
	South Otago.		
Amputee Society of Otago &	The Otago/Southland Society was	Phone (03) 455-6347	213A Bay View Road
Southland Inc	established in 1944 - one of the first	Email lorrstan@xtra.co.nz	St Clair
	of the current eight affiliated	https://www.amputee.co.nz/	Dunedin
	Societies of the Amputees		
	Federation of New Zealand Inc.		
	Provides hospital and home visits,		
	quarterly newsletter and national		
	magazine, Purpose, information on		
	support available, some financial		

	assistance to members in need, social functions. NOTE: Annual fee.		
Arthritis NZ	We are a national charity that provides information, advice and support to people diagnosed with any of the more than 140 forms of arthritis. Arthritis affects more than 700,000 New Zealanders and is a leading cause of disability. There is no cure, but the condition can usually be managed effectively. Most people with arthritis continue to lead productive and fulfilling lives.	Phone 0800 663 463 Email info@arthritis.org.nz https://www.arthritis.org.nz/	Nationwide.
Asthma Society Otago	The Asthma and Respiratory Foundation NZ is New Zealand's not-for-profit sector authority on all respiratory conditions including asthma, bronchiectasis, childhood bronchiolitis, childhood pneumonia, chronic obstructive pulmonary disease (COPD), lung cancer and obstructive sleep apnoea.	Phone 03 471 6167 Phone 027 471 6162 (After Hours) Email otagoasthma@xtra.co.nz https://www.asthmafoundation.org .nz/	Dunedin Community House 1st Floor 43 Princes Street Dunedin
Autism New Zealanad	Autism is a neurodevelopmental condition that affects approximately 93,000* New Zealanders. The traits associated with autism span a wide spectrum and lead to a different way of seeing the world and interacting with others. Autism New Zealand has worked continuously with the community to deliver thousands of educational	Phone 0800 AUTISM or 0800 288 476 Email info@autismnz.org.nz https://autismnz.org.nz/	Nationwide. 20 Sydney Street Petone Lower Hutt 5012

	programmes that increase public understanding of autism. We assist autistic people and those who make up their support network to learn about autism and find the supports and services they would like to access.		
Blind Low Vision NZ	Blind Low Vision NZ provides support and services to people throughout New Zealand, from infancy to old age. Our clients have a range of visual impairments from low vision to blindness.	Phone 0800 24 33 33 Phone (03) 466 4230 Email generalenquiries@blindlowvision.or g.nz https://blindlowvision.org.nz/	Hillside Road & Law Street Caversham Dunedin
Brain Injury Association Otago	At Brain Injury Otago we understand that a brain injury affects not only the injured person but the whole family – from financial challenges, to social upheaval, isolation and job loss. It creates stress and pressure on those with the injury and their loved ones. Brain Injury Otago is the only community based organisation who is independent, available and keen to support individuals and families.	Phone (03) 471 6156 Email admin.dunedin@brain- injury.org.nz https://braininjuryotagocanterbury. org.nz/	10 George Street Cnr George & Nath Street (Upstairs at Livingwell) Dunedin
Cancer Society Otago and Southland	Our services are available to anyone diagnosed with cancer and their family / whānau. We're here to help, so please make contact so we can discuss what is right for you and your whānau.	Phone (03) 477 7447 Email supportivecare@cansoc.org.nz Email admin@cansoc.org.nz https://www.cancer.org.nz/	283 Great King Street Dunedin North

CCS Disability Action	CCS Disability Action is the largest	Phone (03) 477 4117	30 Portsmouth Drive
222 2.232	pan-disability support and advocacy	Phone 0800 227 2255	Dunedin
	organisation in Aotearoa New	Email	2 dilicaiii
	Zealand.	otago@ccsDisabilityAction.org.nz	
	We have been working alongside	https://www.ccsdisabilityaction.org.	
	disabled people since 1935 and are	nz/	
	now at the forefront of service		
	provision, advocacy and information		
	sharing in the disability sector. We		
	partner with disabled people, their		
	families and whānau to enable them		
	to have choice and control in their		
	lives. Our vision means that every		
	disabled person will be included and		
	participates in the life of their family		
	and community.		
Choices NZ (IHC)	At Choices NZ, we are dedicated to	Phone 0800 723 154	42 King Edward Street
	ensuring people with disabilities and	Email talktous@choicesnz.org.nz	Kensington
	health needs enjoy fulfilling and	https://www.choicesnz.org.nz/	Dunedin
	independent lives.		
	Choices NZ is all about choosing the		
	assistance you want and the		
	flexibility to control and change that		
	assistance when you want to.		
Cleft NZ	If you are a young person born with	Phone (03) 470 9871 (Dunedin)	ENT Department
	cleft, an adult, a parent or family	Phone 0800 425 338	Dunedin Hospital
	member or a professional working	Email info@cleft.org.nz	Dunedin
	in the field – Cleft NZ is for you.	https://www.cleft.org.nz/	
	You'll find all the practical		
	information you need as new		
	parents, children, teens, adults or		
	professionals on this website, but		
	most importantly you'll feel that		

	sense of belonging, of being part of a larger community who cares about you and your family.		
Cystic Fibrosis Association of NZ Otago Branch	The Otago Branch is here to help individuals and families living with cystic fibrosis. Whether you need a new nebuliser, a listening ear, information or help with understanding an aspect of CF, welfare or financial assistance — we're here for you. Personal or family support: Provide personalised support, including emotional guidance, practical advice or financial assistance, to individuals and their families with cystic fibrosis.	Phone 0800 651 122 Email otago@cfnz.org.nz https://www.cfnz.org.nz	Nationwide. 64 Grafton Road Grafton Auckland 1010
Deaf Aotearoa	Deaf Aotearoa is a national organisation representing the voice of Deaf people, and the national service provider for Deaf people in New Zealand. Deaf Aotearoa also works closely with Deaf communities, government agencies and other organisations to increase awareness, promote New Zealand Sign Language and strengthen the rights of Deaf people.	Phone 0800 33 23 22 Email hello@deaf.org.nz https://www.deaf.org.nz/	Ground Floor, Investment House 462 Moray Place Dunedin
Diabetes NZ Otago Branch	If you're looking for information on diabetes and likely symptoms, you've come to the right place.	Phone (03) 474 0240 Phone 0800 342 238 Email otago@diabetes.org.nz https://www.diabetes.org.nz/	135 Frederick Street North Dunedin

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	Diabetes New Zealand is a		
	Charitable Trust that represents and		
	supports people with diabetes.		
	We've been supporting Kiwis with		
	information and resources to help		
	identify and manage diabetes		
	symptoms for more than 50 years.		
Eating Disorder Carer Support NZ	EDCS supports and represents	Email edcs.nz@gmail.com	Nationwide.
(EDCS)	parents/whanau and carers of	https://www.facebook.com/EDCSN	
	people who have eating disorders.	<u>Z</u>	
Eating Disorders Association of New	The Eating Disorders Association of	Phone 0800 233 269	Nationwide.
Zealand (EDANZ)	New Zealand (EDANZ) is a non-profit	Phone 09 5222 679	P.O Box 128 020
	organisation dedicated to	Email info@ed.org.nz	Remuera,
	supporting people caring for a	https://www.ed.org.nz/	Auckland 1541
	person with an eating disorder.		
	EDANZ provides support,		
	information and education as well		
	as awareness raising and advocacy		
	for better access to quality care.		
Epilepsy New Zealand	Epilepsy New Zealand is committed	Phone 0800 37 45 37	Nationwide.
	to reaching and supporting people	Email national@epilepsy.org.nz	Epilepsy New Zealand
	who live with epilepsy. We are also	https://epilepsy.org.nz/	Epilepsy House
	here to assist individuals and		6 Vialou Street
	organisations who support, care for		Hamilton Central
	or work with people who live with		Hamilton 3204
	epilepsy.		
	NOTE: Membership fee may apply.		
Sexual Wellbeing Aotearoa	We provide a range of services	Phone (03) 477 5850	96 Hanover Street
(Formally Family Planning)	including sexual and reproductive	https://www.familyplanning.org.nz/	Dunedin
	health information, clinical services,		
	education and training and		
	research.		

Food Addicts in Recovery	Food Addicts in Recovery	Email fa@foodaddicts.org	International.
Anonymous	Anonymous (FA) is a program based	https://www.foodaddicts.org/	400 West Cummings Park
,	on the Twelve Steps of Alcoholics		Suite 1350
	Anonymous (AA). There are no		Woburn MA 01801
	dues, fees, or weigh-ins at FA		
	meetings. FA is a fellowship of		
	individuals who, through shared		
	experience and mutual support, are		
	recovering from the disease of food		
	addiction.		
Green Prescription – Otago &	Green Prescription is a free	Phone (03) 474 6350	40 Logan Park Drive
Southland	intervention programme aimed at	Email grx@sportotago.co.nz	Dunedin
	those aged 17 and above. Our	https://www.sportotago.co.nz/healt	
	trained Green Prescription (GRx)	h/green-prescription-1	
	staff provide free personalised		
	support for you to begin your		
	journey to a healthier, more active		
	you. The programme is designed to		
	enhance physical, mental and social		
	wellbeing through free physical		
	activity and healthy eating support.		
	We will work with you to find the		
	best solution for your		
	circumstances, whether you are		
	new or returning to physical activity.		
	Self-referral available.		
Hearing Support Otago	Hearing loss is a hidden disability	Phone (03) 487 7641	2 Playfair Street
	that affects all age groups. It affects	Email <u>hear.dn@xtra.co.nz</u>	Caversham
	not just those with hearing loss but	https://www.hearing.org.nz	Dunedin
	those around them. At Hearing		
	Support Otago, we seek to support		
	those who are experiencing		

IDEA Services – Otago (IHC)	difficulties in their everyday life as a result of hearing loss. Come along, have a chat and see how we can help. We also offer FREE hearing tests IDEA Services is New Zealand's	Phone (03) 341 9299	42 King Edward Street
	largest provider of services for more than 3,000 people with intellectual disabilities. At IDEA Services we will support you to: Set goals and achieve them Have great experiences and take advantage of opportunities Have as much independence as possible, balanced with the right support Make meaningful connections with others Live the life you want	Email southern@idea.org.nz https://www.idea.org.nz/	Kensington Dunedin
Livingwell Disability Resource Centre	We are here for people with disability, older people, their family/whanau and the community. We enable access to disability and health related information, advice and resources.	Phone 0800 115 891 or (03) 471 6152 Email info@livingwellcentre.nz https://www.livingwellcentre.nz/	10 George Street Cnr Goerge & Bath Streets Dunedin
ME Information and Support Services (Otago) - MEISS	Myalgic Encephalomyelitis Information Support Service (MEISS) is an ME/CFS information and support service. They have monthly support groups, a library, coffee	Phone (03) 471 6169 Email meiss.support@gmail.com https://sites.google.com/site/meiss 2inc	Dunedin Community House 43 Princes Street Dunedin Central

Mosgiel Abilities Resource Centre (MARC)	mornings, and newsletters and provide information and advocacy for our members. Information sheets and doctors' booklets are available. MARC aims to empower people with disabilities and their families to maximise the opportunities that exist in the community, by fostering the development of skills, so that people can actively participate in their community in ways that are	Phone (03) 489 0029 https://marc.org.nz/	16 Green Street Mosgiel
Muscular Dystrophy South Island Te Waipounamu	meaningful to them. Muscular Dystrophy South Island Te Waipounamu is a branch of the Muscular Dystrophy Association of NZ. We cover the South Island and support people affected by rare neuromuscular conditions. There are over 60 conditions under our umbrella.	Freephone: 0800 800 337 Office Phone: 022 304 6840 Fieldworker Phone: 022 473 6434 Office Email: southern@mda.org.nz Fieldworker: lisa.mora@mda.org.nz Website: www.mda.org.nz	
National Heart Foundation	The Heart Foundation is New Zealand's heart charity, leading the fight against our country's single biggest killer – heart disease.	Phone (03) 477 3999 Email dunedinoffice@heartfoundation.org .nz https://www.heartfoundation.org.n z/	206 Hanover Street Dunedin Central
New Zealand Needle Exchange Programme	The New Zealand Needle Exchange Programme is a nationwide programme, where people who are injecting drugs can access needles, syringes and other equipment to	Phone (03) 366 9403 Email info@nznep.org.nz https://www.nznep.org.nz/	Nationwide. PO Box 22-176 Christchurch

	support safe injecting practice. We are funded by the Ministry of Health. We are a peer-based organisation, and committed to a health and human rights based service approach for people who use drugs.		
Otago Multiple Sclerosis Society	MS Otago Mission's mission is to empower people and their whānau living with MSRC to participate actively in their community in ways that are meaningful to them. No charge to join.	Phone (03) 455 5894 Phone 027 88 99 035 Email info@msotago.org.nz https://msotago.org.nz/	Dunedin Community House 43 Princes Street Dunedin
Overeaters Anonymous South Island	Overeaters Anonymous (OA) is a fellowship of individuals who, through shared experience, strength and hope, are recovering from compulsive overeating. We welcome everyone who wants to stop eating compulsively. We have face to face OA meetings in Christchurch, Dunedin, and Nelson – and many on Zoom.	Phone 027 389 2644 (Tracy – Dunedin) Email oa.dunedin@gmail.com https://oasouthisland.nz/	Face to face meetings: Knox Church Annex, Room 4 449 George Street Dunedin
ParaFed Otago	ParaFed Otago is the leading sport and recreation organisation in the Otago region for those with a physical disability. We offer quality sport and recreation services, facilities and equipment for people with physical disabilities (including visual impairments). NOTE: Membership fees may apply.	Phone 022 043 3768 Email sdo@parafedotago.co.nz https://www.parafedotago.com/	Sargood Centre 40 Logan Park Drive Logan Park Dunedin

Polio NZ	Polio NZ Inc is an Incorporated Society dedicated to supporting people who have had poliomyelitis. The society seeks to provide information relating to various aspects of polio and its late effects, it looks for collaborative relationships with organisations and professionals with like interests, it	Phone 0800 4 POLIO or 0800 476 546 Email secretary@polio.org.nz https://polio.org.nz/	Nationwide. PO Box 20 New Plymouth 4340
	advocates for the betterment of New Zealanders who had polio and works to improve or develop services and opportunities that would be of assistance.		
Prostate Cancer Foundation Dunedin Support Group	Provides support and education for men with prostate cancer. The Prostate Cancer Foundation has a significant role in promoting public awareness of this disease. With over 3000 New Zealander men being diagnosed each year, and with early detection leading to better outcomes, it is important that men are aware of the signs of potential disease and also of the checking and screening tests that are available from their doctor.	Phone 0800 477 678 (Helpline) Email dunedin@prostate.org.nz prostate.org.nz/	Nationwide.
Sexual Health Clinic Dunedin	We provide a confidential service for people of all ages, cultures, gender and sexual orientation. The service is free of charge to New Zealand residents. Non-Residents can also access the service free of	Phone 0800 742 546 ext 1 https://www.southernhealth.nz/get ting-help-you-need/sexual-health	201 Great King Street Dunedin

	charge for STI testing and treatment.		
Southern Support Eating Disorders (SSED) Service Otago	The SSED Service in the community and primary health sector is a free service that provides early identification, assessment, treatment and referral for people with symptoms and / or behaviours consistent with an eating disorder. The service also provides advice for families/whanau to access support networks. Education, training and information for a range of professionals, about eating disorders is a key focus.	Phone 0800 328 744 Phone 03 476 2092 Email southernsupport@ashburn.co.nz	496 Taieri Road Dunedin
SPELD NZ Inc	SPELD NZ is a not-for-profit organisation that specialises in assisting people with dyslexia and other specific learning disabilities. For more than 50 years, we've helped many thousands of New Zealand children and adults nationwide. NOTE: Membership fee may apply.	Phone 0800 773 536 (Ext 1 then Ext 3 for Southern) Email southern@speld.org.nz https://www.speld.org.nz/	PO Box 27 253 Shirley Box Lobby Christchurch 8640
Sport Otago	Love sport and recreation? So do we! Join us on our journey to make every Otago whānau active every day.	Phone (03) 474 6350 Email sporto@sportotago.co.nz https://www.sportotago.co.nz/	Sargood Centre 40 Logan Park Drive Dunedin
Stroke Foundation Community Stroke Advisor – Otago Dunedin	Community stroke advisors provide information and educate people that have experienced a stroke and/or their whānau.	Phone 0800 787 653 Email otago@stroke.org.nz https://www.stroke.org.nz/	Dunedin Community House 43 Princes Street Dunedin Central

Sweet Louise	Sweet Louise is the only charity in	Phone 0800 11 22 77 (Support Line)	Sweet Louise
	New Zealand that solely focuses on	Email members@sweetlouise.co.nz	PO Box 137 343
	improving the quality of life for	sweetlouise.co.nz/	Parnell
	hundreds of women and men living		Auckland 1151
	with advanced breast cancer. We		(Support Coordinators Nationwide)
	offer information, advice, support		
	and access to a range of practical		
	and therapeutic services free of		
	charge.		
Your Way Kia Roha – Connections	Your Way Kia Roha Connections &	Phone 0800 758 700	Ground Floor, Burns House
& Funding	Funding provides Needs Assessment	Email otago@yourwaykiaroha.nz	10 George Street
	Service Coordination (NASC) for	https://www.yourwaykiaroha.nz/	Dunedin
	people under 65 years old with a		
	long-term physical, intellectual or		
	sensory disability.		

GPs and Clinics

Visit https://www.healthpoint.co.nz/ for up-to-date information about healthcare providers, referral expectations, services offered and common treatments in your area.

Some GPs offer Access & Choice Services (Health Improvement Practitioners, Health Coaches, and Community Support Workers).

- Health Improvement Practitioners (HIPs) are registered health professionals who specialise in behavioural health. They assist people, of all ages, to take positive steps in improving their physical, social, and mental wellbeing.
- Health Coaches (HCs) work alongside people to support understanding of their health and help set goals for leading a healthy lifestyle.
- Community Support Workers walk alongside peoplein the community offering practical support for leading a healthy lifestyle, connecting with services, social engagement and achieving goals.

Visit https://www.wellbeingsupport.health.nz/ for a list of GPs with these services.

Your GP can also refer you to Brief Intervention Services, which provide up to five 1-hour sessions with a registered health professional. BIS assists with mild to moderate health needs, including stress, anxiety, low mood and depression. This is a free service. Both adult and youth services are available.

Mental Health

Name	Information	Contact	Address
Adult Community Mental Health	The Community Mental Health	Dunedin North Community Mental	Dunedin Hospital
Services Te Whatu Ora Southern	Teams are made up of health	Health Team	140 Hanover Street
	professionals who provide a range	Phone (03) 470 9429	Dunedin Central
	of specialist mental health services	Freephone 0800 44 33 66	
	for people aged 18 years and over	Email	
	who have been diagnosed with a	northcmht@southerndhb.govt.nz	
	significant mental illness. We will		
	also see people aged 16 or 17 if they	Dunedin South Community Mental	1 st Floor
	have left school.	Health Team	Helensburgh House
	Appointments will be at the	Phone (03) 476 9660	Wakari Hospital
	Community Mental Health office	Freephone 0800 44 33 66	371 Taieri Road
	nearest you and/or when	Email	Halfway Bush
	appropriate, in your home or	southcmht@southerndhb.govt.nz	Dunedin
	workplace. We also see people at		
	Medical Centres if appropriate. May		
	require GP referral.		
Adult Inpatient Mental Health	Inpatient Units at Wakari Hospital	Ward 9C – (03) 476 9930 ext 55930	Wakari Hospital
Services Te Whatu Ora Southern	and Southland Hospital support	Ward 9B – (03) 476 9628	369 Taieri Road
	clients in an acute phase of a mental	Ward 11 – (03) 476 9579	Halfway Bush
	health disorder and/or with	Ward 10A – (03 476 9558	Dunedin
	associated intellectual disabilities.	Helensburgh Cottage – (03) 476	
	Southern DHB Adult Inpatient	9989	
	Mental Health Services are provided		
	by Inpatient Units at Wakari	https://www.southernhealth.nz/ser	
	Hospital and Southland Hospital.	vices/adult-inpatient-mental-health-	
	Wakari Hospital provides acute	services-southern-te-whatu-ora	
	inpatient care through Ward 9C and		
	Ward 9B and provides further non-		
	acute care through Ward 11.		
	Inpatient care for individuals with		
	dual-diagnosis mental health and		

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	intellectual disabilities is provided		
	through Ward 10A.		
	Referrals required through		
	Emergency Psychiatric		
	Service/Community Mental Health		
	Services/other Mental Health Units.		
Anxiety New Zealand	Anxiety New Zealand Trust supports	Phone 0800 269 438 (24/7 Helpline)	Nationwide.
	people living with anxiety and other	Email reception@anxiety.org.nz	77 Morningside Drive
	mental health experiences.	(Clinic)	St Lukes
	We offer specialist clinical services,	https://anxiety.org.nz/	Auckland 1025
	ongoing peer support groups,		
	educational resources, and		
	immediate help via our free 24/7		
	national 0800 ANXIETY Helpline.		
	We are passionate about working		
	with children, youth, adults, and		
	whānau across Aotearoa to help		
	grow resilience and positive mental		
	wellbeing strategies. We also		
	advocate, partner, and provide		
	leadership in mental health to		
	empower and support our		
	communities to thrive. NOTE:		
	Charges may apply for clinical		
	services.		
Artsenta	Artsenta is an art studio for tangata	Phone (03) 477 9566	462 Princes Street
	whaiora - people seeking wellbeing.	Email info@artsenta.org	Dunedin Central
	They provide a range of free		
	creative activities and resources for		
	people to try, with the support of		
	their talented Art Workers. If you		
	are interested in being creative, are		
	•		

	over 17 years old, and are receiving support for a mental health or addiction issue, you are eligible to access this free community service.		
CanInspire Otago	CanInspire was set up to provide a supportive environment that distracts through creative activities, which build well-being for those experiencing illness, trauma and loss. Jewelry making workshops are run through host agencies like the cancer society or other support groups. If you are interested in a workshop, volunteering or donating	Email dunedin@caninspire.org.nz https://www.caninspire.org.nz/	Nationwide. Postal address: 44 Cass Street Ashburton 7700
Clinical Psychology Centre	beads please get in touch. The Centre provides a referral-based mental health service to the community as part of its professional training activities. It provides services to assess and treat children and adults experiencing behavioural, emotional and health-related psychological problems. All attendees are seen by senior psychology students training toward registration as clinical psychologists. The Centre accepts referrals from organisations and individuals engaged in the provision of psychological, psychiatric, health care, education and welfare services.	Phone (03) 479 7627 Email psy.clinicaladmin@otago.ac.nz https://www.otago.ac.nz/psycholog y/clinicalpsychologycentre/	Level 5 William James Building 275 Leith Walk North Dunedin

Early Intervention in Psychosis	The Early Intervention in Psychosis	Phone (03) 470 9950	Ground Floor
Service	Service treats young people aged 18	Freephone 0800 44 33 66	154 Hanover Street
	- 30 experiencing first-episode	https://www.southernhealth.nz/ser	Dunedin Central
	psychosis, and mothers	vices/adult-inpatient-mental-health-	
	experiencing postpartum psychosis	services-southern-te-whatu-ora	
	for the first time irrespective of age.		
	The treatment is provided through		
	intensive therapy, education, and		
	support, to recovery in a safe and		
	supportive environment by a highly		
	skilled specialised multidisciplinary		
	team. We strive to involve the		
	client's family and whanau as a key		
	element of the client's recovery.		
Emergency Psychiatric Service	The Emergency Psychiatric Service is	Phone 0800 46 78 46 (Option 2)	Dunedin Hospital
	a 24 hours a day, 7 days a week		201 Great King Street
	mobile service providing urgent	https://www.southernhealth.nz/ser	Dunedin
	assessment and intervention in	vices/mental-health-emergency-	
	times of mental health crisis for all	services-southern-te-whatu-ora	
	people of all ages. It is preferred		
	that referrers contact the team by		
	telephone as this is a mobile team		
	and staff may not always be on-site		
	to attend to walk-in referrals.		
Mental Health Needs Assessment	Our team aims to identify your	Phone (03) 470 9429	154 Hanover Street
and Service Co-ordination Te	areas of need and provide a		Dunedin
Whatu Ora Southern	coordinated approach to accessing	https://www.southernhealth.nz/ser	
	the necessary support services.	vices/mental-health-needs-	
	Needs assessment is a process of	assessment-and-service-co-	
	identifying what supports you	ordination-southern-te-whatu-ora	
	require to live a fulfilling life in the		
	community. Assessments are		
	completed in partnership with your		

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	Southern DHB MHAID Service key		
	worker/case manager and the		
	support people of your choice.		
	Needs assessment aims to identify		
	your areas of need and provide a		
	coordinated approach to accessing		
	the necessary support services		
	Service coordination is the process		
	of agreeing on the best mix of		
	services to support you in your		
	current situation.		
Ōtepoti Community Wellness Hub	A safe social space!	Phone 027 207 3608	150D Kaikorai Valley Road
	Non-judgemental support,	https://www.facebook.com/OCWH	Dunedin
	wellbeing planning.	<u>ub</u>	
	Come join us for coffee and a chat!		
	Every Tuesday 9-3pm		
	Every Thursday 1-8pm		
Synergy Wellness	Synergy Wellness is a mental health	Phone (03) 476 2577	150D Kaikorai Valley Road
	needs assessment and service co-	Email info@synergywellness.co.nz	Dunedin
	ordination service (NASC). We work	https://www.synergywellness.co.nz	
	with people experiencing disability	L	
	as a result of a significant mental		
	health issue, for which there is		
	treatment provided by a suitably		
	qualified practitioner. Synergy		
	Wellness does not provide		
	treatment for mental health or any		
	other disorders.		
WEKA Dunedin	WEKA provides pragmatic mental	Email wekadunedin@gmail.com	2 nd Floor
	health support to anyone who says	https://www.wekanewzealand.org/	31 Stafford Street
	they need it. WEKA education	https://www.facebook.com/WEKAD	Dunedin Central
	sessions run 6 till 8 on a Monday	UNEDIN	
	night. Wellbeing is a main focus		
	1	1	1

	with a subject chosen each week to focus on.		
Yellow Brick Road	Formerly Supporting Families NZ, we're Yellow Brick Road; a national organisation that provides mental health support for families who have a loved one experiencing mental health challenges. After 40 years of experience working with people around New Zealand, we know that if the family of a loved one experiencing mental distress are correctly supported and empowered, the path they walk leads to increased wellbeing for the whole whānau. We will walk alongside any family in New Zealand who needs support, knowledge, advocacy and empowerment as they journey towards mental wellbeing. If you are concerned about a family member experiencing mental health challenges, we can help you.	Phone 0800 876 682 (South Island) Email admin@yellowbrickroad.org.nz https://yellowbrickroad.org.nz/	Nationwide. 3/21 Birmingham Drive Middleton Christchurch 8024

Alcohol and Other Drugs/Addictions Support

Name	Information	Contact	Address
Al-Anon	Al-Anon has one purpose: to help	Email office@al-anon.org.nz	Nationwide and international.
	families of alcoholics. We do this by	https://al-anon.org.nz/	Meetings held in person in Dunedin
	practising The Twelve Steps, by		or online. See here for locations and
	welcoming and giving comfort to		

families of alcoholies, and by siving		times, bttps://al anan arg n=/al
, , ,		times: https://al-anon.org.nz/al-
_		anon-meetings/
•		
_		
recovery.		
· · · · · · · · · · · · · · · · · · ·	• •	Main Block
		Wakari Hospital
clinicians, nurses, medical officer,	vices/alcohol-and-drug-services-	Dunedin
psychiatrist and clinical	southern-te-whatu-ora	
psychologist, all with considerable		
experience in addiction work. We		
are a bi-cultural service. We also do		
some of our work in community		
settings. For those who are 18 years		
or over and are significantly		
affected by their own or another's		
substance use.		
Alcoholics Anonymous is a	Phone 0800 229 6757 (0800 AA	Nationwide.
fellowship of people who share	WORKS)	Meetings take place in Dunedin or
their experience, strength and hope	Email help@aa.org.nz	online.
with each other that they may solve	https://aa.org.nz/	
their common problem and help		
others to recover from alcoholism.		
Not-for-profit organisation with a	Phone (03) 479 2300	278D King Edward Street
focus on harm reduction for	Email divodunedin@xtra.co.nz	South Dunedin
intravenous drug users. DIVO	https://www.facebook.com/DIVO.N	
provides a dedicated community	ewZealand/	
health service that looks after the		
needs of people who inject drugs,		
leading on to the wider community.		
		1
	We are a multidisciplinary team comprising alcohol and drug clinicians, nurses, medical officer, psychiatrist and clinical psychologist, all with considerable experience in addiction work. We are a bi–cultural service. We also do some of our work in community settings. For those who are 18 years or over and are significantly affected by their own or another's substance use. Alcoholics Anonymous is a fellowship of people who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. Not-for-profit organisation with a focus on harm reduction for intravenous drug users. DIVO provides a dedicated community health service that looks after the needs of people who inject drugs,	understanding and encouragement to the alcoholic. We believe that alcoholism is a family illness and that changed attitudes can aid recovery. We are a multidisciplinary team comprising alcohol and drug clinicians, nurses, medical officer, psychiatrist and clinical psychologist, all with considerable experience in addiction work. We are a bi-cultural service. We also do some of our work in community settings. For those who are 18 years or over and are significantly affected by their own or another's substance use. Alcoholics Anonymous is a fellowship of people who share their experience, strength and hope with each other that they may solve their ommon problem and help others to recover from alcoholism. Not-for-profit organisation with a focus on harm reduction for intravenous drug users. DIVO provides a dedicated community health service that looks after the needs of people who inject drugs,

Drug Foundation	We take the lead in Aotearoa New Zealand educating, advising and standing up for healthy approaches to alcohol and other drugs.	Phone (04) 801 6303 Email admin@drugfoundation.org.nz https://www.drugfoundation.org.nz /	Nationwide. 4th floor 265 Wakefield Street Wellington 6011
Family Drug Support Aotearoa	Family Drug Support Aotearoa is a New Zealand wide organisation set up to support family/whānau & friends impacted by the alcohol and other drug use of people they care about. The aim is to provide support based on science, compassion and human rights. We support a harm reduction model.	Phone 0800 337 877 (Support line 9am – 10pm weekdays) Email office@fds.org.nz https://fds.org.nz/	FDS Aotearoa New Zealand 213 Lichfield Street Christchurch 8011
Living Sober	Living Sober is a friendly online community where adult medium to high-risk drinkers gain support after deciding to stop drinking alcohol.	Email admin@livingsober.org.nz https://livingsober.org.nz/	Nationwide.
Mahana Southern Māori Mental Health & Addiction Service	Mahana provides support to individuals and whānau experiencing mild to moderate issues with mental health and addiction. Mahana offers Mental Health services, Alcohol and Drug Addiction services and Gambling Harm Counselling. Please note: If you are engaged with a secondary service, you are not eligible for entry into Mahana. Mahana is NOT a crisis intervention service.	Phone (03) 244 8209 (Dunedin) Phone 0800 925 242 Email admin@kaitahu.maori.nz https://nkmp.maori.nz/	Level 4 333 Princes Street Dunedin Central
Mapu Maia	Mapu Maia is a Pasifika Gambling Support Service providing a holistic	Phone 0800 21 21 22 Text 3022	Nationwide. Level 1

	service to individuals, families and communities that is culturally appropriate and effective. We offer free, professional, and confidential counselling services and education. Our team of professional counsellors and health promoters work with you and your family. We can provide support in English, Samoan and Tongan languages.	Email help@mapumaia.nz https://www.mapumaia.nz/	128 Khyber Pass Road Newmarket Auckland 1023
Mirror Services	Whakaata Tohu Tohu Mirror HQ Youth Addiction Service provides alcohol and other drug services for young people aged between 12 and 25 years of age. As young people are often coping with a range of issues this team works from a co- existing problem enhanced approach. We have a diverse team of practitioners providing a range of evidence based and culturally responsive approaches to meet the diverse needs of the young people and whānau we work with.	Phone (03) 479 2970 Email reception@mirrorservices.org.nz https://www.mirrorservices.org.nz/	7th & 8th Floor Evan Parry House 43 Princes St Dunedin Central
Narcotics Anonymous New Zealand	Narcotics Anonymous (NA) is a global organisation of recovering addicts. NA members are men and women from all walks of life for whom drugs had become a major problem, who meet regularly to help each other stay clean, and recover from the effects of addiction in their lives.	Phone 0800 628 632 Email help@nzna.org https://www.nzna.org/ (Under maintenance at time of writing)	Nationwide. PO Box 26-002 North Avon Christchurch 8148

Problem Gambling Foundation (PGF) Services	We know it can be hard to ask for help, but if gambling is affecting your life, we can help you get back on track. At PGF Services we provide free, professional and confidential support for gamblers and their	Phone 0800 664 262 (M-F 8.30am – 5pm) Text 5819 (M-F 8.30am – 5pm) Email help@pgf.nz https://www.pgf.nz/	Dunedin Community House 43 Princes Street Dunedin
	loved ones. We also run education and support groups and help with self-exclusion from gambling venues. Self-referral available.		
Quitline	We're here to support you to beat your smoking addiction. An advisor will talk you through the three parts of the smoking addiction - chemical, emotional and habitual. Through Quitline you can order subsidized nicotine patches, gum or lozenges - \$5 for a 4 week supply (with the option of a free repeat). We'll also send you a Quit Pack with resources to support you.	Phone 0800 778 778 (24/7) Text 4006 Email quit@quit.org.nz https://quit.org.nz/	Nationwide. PO Box 105 346 Auckland
Salvation Army Bridge Centre (Alcohol and Drug Support)	The Salvation Army Bridge provides a range of effective support services that help reduce the harmful effects of alcohol and other drugs in people's lives. We provide tāngata whaiora (people seeking wellness) and their whānau (family) with a safe place to belong where personal choice is encouraged and supported. We	Phone 0800 530 000 Phone (03) 477 9852 (Dunedin) Email dunedin.bridge@salvationarmy.org. nz https://bridge.salvationarmy.org.nz /	160 Crawford Street Dunedin

	provide recovery information and practical tools communicated in meaningful ways which are culturally appropriate that supports healthy wellbeing. Self-referral available.		
Salvation Army Oasis Centre (Gambling Support)	At The Salvation Army Oasis, we welcome people of all genders, cultures, and religions who are concerned about gambling harm. Family and whānau are welcome to attend in their own right for support or as part of a family session with or without the gambler present. We provide a supportive, caring, and non-judgemental environment to share your story and receive the support you need. Self-referral available.	Phone (03) 477 9852 ext 72024 Phone 021 803 167 Email dunedin.oasis@salvationarmy.org.n Z https://oasis.salvationarmy.org.nz/	160 Crawford Street Dunedin
Southern Stop Smoking Service	Southern Stop Smoking Service provides free stop smoking assistance: clinics one-on-one support free nicotine replacement therapy resources including gum, lozenges and patches. specialist programme for families, specialist programme for pregnant women Please call to make an appointment. They have eight coaches covering the Southern regions. This is a service of Ngā Kete Matauranga Pounamu Charitable Trust.	Phone 0800 925 242 Phone (03) 214 5260 Email admin@stopsmoking.nz https://nkmp.maori.nz/service/sout hern-stop-smoking-service/	Level 4 333 Princes Street Dunedin

Specialist Addiction Services Te	For those 18 years or over and are	Phone (03) 476 9760	Main Block
Whatu Ora Southern	significantly affected by their own	Phone 0800 44 33 66	Wakari Hospital
	or another's substance use.	https://www.southernhealth.nz/ser	Dunedin
	Screening, assessment, treatment,	vices/alcohol-and-drug-services-	
	and community support. NOTE:	southern-te-whatu-ora	
	Referral required from GP or health		
	professional.		
Whakaata Tohu Tohu Mirror HQ	Whakaata Tohu Tohu Mirror HQ	Phone (03) 479 2970 ext 3	4 th Floor
Youth Addiction Service	Youth Addiction Service provides	Email hq@mirrorservices.org.nz	Evan Parry House
	alcohol and other drug services for	https://www.mirrorservices.org.nz/	43 Princes Street
	young people aged between 12 and		Dunedin Central
	25 years of age. As young people		
	are often coping with a range of		
	issues this team works from a co-		
	existing problem enhanced		
	approach. We have a diverse team		
	of practitioners providing a range of		
	evidence based and culturally		
	responsive approaches to meet the		
	diverse needs of the young people		
	and whānau we work with.		

Reintegration and Justice Support

Name	Information	Contact	Address
Anglican Family Care Restorative	A community-based justice process	Phone (03) 477 0801	266 Hanover Street
Justice	that offers victims of a crime an	Phone 0800 FAM CARE	Dunedin Central
	opportunity to participate in	Email enquiries@familycare.org.nz	
	addressing the harm done, and	https://anglicanfamilycare.org.nz/	
	what can be done realistically by the		
	offender to put things right. All		
	referrals are received through the		
	Justice system.		

Forensic Services Te Whatu Ora	The Southern DHB Forensic Mental	Ward 9A – (03) 476 9621	Wakari Hospital
Southern	Health Service provides clinical	Community Team – (03) 476 9680	369 Taieri Road
	expertise in assessment, treatment	Freephone 0800 44 33 66	Halfway Bush
	and rehabilitation for people who	https://www.southernhealth.nz/ser	Dunedin
	are involved in the criminal justice	vices/forensic-services-southern-te-	Sancani
	system. Using contemporary	whatu-ora	
	forensic models of care which are	whata ora	
	characterised by mutual respect and		
	an individualised approach with an		
	emphasis on the least restrictive		
	level of care possible.		
Moana House	Moana House is a well-established	Phone (03) 477 0842	Moana House
Widding Flodisc	residential therapeutic community	Email info@moanahouse.org.nz	PO Box 619
	for adult male offenders who want	https://www.moanahouse.net/	Dunedin
	to change their lives. Many of our		3
	residents may also have a history of		
	alcohol and/or drug abuse. We wish		
	to provide a supportive family		
	environment and a safe place to		
	change. Self-referral available and		
	finance available through Work and		
	Income.		
Pact	We have three services in Dunedin	Phone (03) 477 4312	Pact Otago – Head Office
	that support people who have been	https://www.pactgroup.co.nz/	80 Filleul Street
	released from prison or forensic		Dunedin
	services.		
	Te Whare Manaaki (a Corrections		
	contract) provides intensive support		
	and personal monitoring of people		
	who have multiple and complex		
	reintegrative and rehabilitative		
	needs and benefit from Pact's		
	approach to support.		

	Te Whare Awhina (also Corrections)		
	is for people who have been in		
	prison for a long time and need		
	support to reintegrate back into the		
	community. It can include support		
	for their mental health but also with		
	practical things like getting		
	photographic ID and bank accounts.		
	Ahuru Mowai (funded through the		
	Southern District Health Board) is a		
	four-bed forensic step-down		
	service. Our support staff coach and		
	support them to ensure they have		
	what they need to live in the		
	community. This can include		
	practical things like ID, bank		
	accounts and a CV. Referral		
	required.		
PARS (The Prisoners' Aid &	PARS is one of New Zealand's	Phone (03) 474 1811	5 Percy Street
Rehabilitation Society) Otago	longest standing charities, founded	Email admin@parsotago.co.nz	Kensington
	in Dunedin in 1877. We are an	https://www.parsotago.co.nz/	Dunedin
	incorporated society and registered		
	charity.		
	We strive to provide support		
	services that meet the reintegration		
	needs of our clients, while also		
	offering our staff a positive and		
	challenging work environment.		
	PARS Otago exists to offer		
	meaningful and effective		
	reintegration support to people who		
	are or have been in the criminal		
	justice system – particularly men		

	and women who have served an extended prison sentence.		
Pillars	Pillars Ka Pou Whakahou is a charity that actively supports the tamariki and whānau of people in prison or those serving a community-based sentence. Our Social Workers and Mentoring Coordinators are committed to supporting children and young people to work towards their goals and stride into the future with confidence.	0508 745 527 (0508 PILLARS) Email reception@pillars.org.nz https://www.pillars.org.nz/	13/303 Blenheim Road Unit 1b Upper Riccarton Christchurch 8041

Counselling

See helplines for other telephone-based Counselling services.

Name	Information	Contact	Address
Aoake Te Rā	We are a free service that provides	Phone 0800 000 053	Nationwide.
	support and manaaki to individuals	Email referrals@aoake-te-ra.org.nz	
	and whānau who have lost	https://www.aoaketera.org.nz/	
	someone to suicide.		
	Through a brief therapeutic		
	response our network of Providers		
	will support our hāpori (community)		
	in honouring their grief and letting it		
	find a place in their adjusted future.		
	Aoake te Rā means 'a new sun rises'		
	- the emerging light being a symbol		
	of hope as whānau adapt to their		
	loss. Our name was gifted by Hon.		
	Peeni Henare, Minister for Whānau		
	Ora, Associate for Māori Health and		

SI		
reflects the many voices of		
-		
creating a service that helps people		
navigate life after suicide loss.		
AFS provides free, professional,	Phone 0800 862 342 (Monday –	Nationwide.
confidential, nationwide face-to-	Friday 9am – 8pm) to speak with a	1 st Floor
face or telephone support to Asians	counsellor.	128 Khyber Pass Road
iving in New Zealand.	Text 832 for confidential advice and	Grafton
For clients with gambling issues	emotional support (Monday –	Auckland
AFS is contracted by the Ministry of	Friday 9am – 5pm).	
Health to only provide support for	Email help@asianfamilyservices.nz	
gamblers, family members and	https://www.asianfamilyservices.nz	
anybody else who are negatively	L	
affected by someone's problem		
gambling in the past or present.		
These services include one-on-one		
counselling services, couple		
counselling, group counselling and		
other social work services. These		
services are free for those who have		
been affected by gambling harm.		
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issues		
AFS understands that most migrant		
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stress as they settle into New		
Zealand. This can lead to a wide		
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	individuals, whānau and communities who have shared their chowledge and experience in creating a service that helps people havigate life after suicide loss. AFS provides free, professional, confidential, nationwide face-to-ace or telephone support to Asians iving in New Zealand. For clients with gambling issues AFS is contracted by the Ministry of dealth to only provide support for gamblers, family members and anybody else who are negatively affected by someone's problem gambling in the past or present. These services include one-on-one counselling services, couple counselling, group counselling and other social work services. These ervices are free for those who have been affected by gambling harm. For clients with non-gambling issues AFS understands that most migrant amilies experience high levels of tress as they settle into New	Andividuals, whānau and communities who have shared their chowledge and experience in creating a service that helps people havigate life after suicide loss. AFS provides free, professional, confidential, nationwide face-to-ace or telephone support to Asians iving in New Zealand. AFS is contracted by the Ministry of Health to only provide support for gamblers, family members and mybody else who are negatively effected by someone's problem gambling in the past or present. These services include one-on-one counselling services, couple counselling, group counselling and other social work services. These ervices are free for those who have been affected by gambling harm. For clients with non-gambling sesses AFS understands that most migrant amilies experience high levels of tress as they settle into New dealand. This can lead to a wide ange of issues, including anxiety, lepression and conflict within amily relationships. AFS provides

The Kōwhai Centre	those who experience such issues to help them to manage their difficulties and to succeed in their migration. Student counsellors from the Bachelor of Social Services programme offer supportive counselling to members of the public in a training environment under NZAC supervision. Students are supported by lecturing staff who are also counsellors, to provide free counselling that is professional, supportive and accessible. The Kōwhai Centre is not available to Otago Polytechnic students for counselling. The Kōwhai Centre is open to the public. We accept donations and do	Phone (03) 479 6198 Email kowhai.centre@op.ac.nz https://www.op.ac.nz/services/kow hai-centre/	Kōwhai Centre 153 St David Street College of Community Development and Personal Wellbeing Otago Polytechnic Hours of service: • Wednesday 3pm - 7pm • Thursday 11am - 7pm • Friday 9am - 3pm
Mirror Counselling	not charge for services. Mirror Services is an Otago based organisation that delivers counselling and treatment programmes for children, young people and their whānau in the Otago/Southland region. Mirror offers counselling services and a youth day programme, and consists of a primary care team and youth addiction service.	Phone (03) 479 2970 Email reception@mirrorservices.org.nz https://www.mirrorservices.org.nz/	7th & 8th Floor Evan Parry House 43 Princes St Dunedin Central
Puāwaitanga	Puāwaitanga means to blossom, to flourish, to break through, and is a	Phone 0800 782 999 to make an appointment.	Referral only available for University/Polytechnic Students or

phone and web-based service to	https://puawaitanga.nz/	those on a Work and Income
support Kiwis to improve their		Benefit.
emotional wellbeing – their hauora.		
The service is an alternative to face		
to face counselling for Kiwis who are		
struggling but face challenges in		
accessing traditional counselling. All		
our staff are trained professionals		
and counselling sessions are private,		
confidential and free.		

Loss and Grief

Name	Information	Contact	Address
After A Suicide	A website offering practical	https://afterasuicide.nz/	Nationwide.
	information and guidance to people		
	who have lost someone to suicide.		
Aoake te Rā	Free counselling for people	Phone 0800 000 053 to make an	Nationwide.
	bereaved by suicide.	appointment. Not a crisis line.	
		https://www.aoaketera.org.nz	
Sands NZ	We are a voluntary, parent-run,	Email info@sands.org.nz	Nationwide. No meetings in
	non-profit organisation set up to	http://sands.org.nz/	Dunedin currently.
	support parents and families who		Sands NZ
	have experienced the death of a		PO Box 136
	baby at any stage during pregnancy,		Hamilton 3240
	as a baby or infant. We offer		
	empathy and understanding. We		
	are not counsellors and do not give		
	professional advice but we do offer		
	an opportunity and environment to		
	share experiences, to talk and to		
	listen. We promote awareness,		
	understanding and support for		
	those dealing with the death of a		

	baby in pregnancy, birth or as a newborn, and due to medical termination or other forms of reproductive loss.		
Skylight Trust	Dealing with trauma, change, loss and grief can be very hard at times. You don't have to do it alone. Having someone working alongside you can make a difference. We offer counselling for adults, children, young people, and family/whānau who are experiencing any kind of grief, loss and trauma. Online resources available. NOTE: Charges apply for counselling services.	Phone 0800 299 100 Email info@skylight.org.nz https://www.skylight.org.nz	Nationwide. Online counselling available, or inperson services in Kapiti, Porirua, Lower Hutt, and Wellington.
The Grief Centre	Our services are designed to offer loss and grief support to youth, adults, families or whanau experiencing any form of significant loss. We also provide professional training, community talks and events and partnerships with funeral homes to provide bereavement support. Online resources available. NOTE: Charges apply for counselling services.	Phone 0800 331 333 Email admin@griefcentre.org.nz https://www.griefcentre.org.nz	92 Hinemoa Street Birkenhead Auckland 0626

Peer Support

See the Helplines section for peer support over the phone.

Name	Information	Contact	Address
Corstorphine Baptist Community	CBCT (Corstorphine Baptist	Phone (03) 487 8707	336 South Road
Trust (CBCT)	Community Trust) has been	Email info@cbct.org.nz	Caversham
	providing mental health support	https://cbct.org.nz/	
	services in Dunedin since 1974.		
	CBCT has peer support workers		
	who are available to provide peer		
	support to adult service users.		
	Peer support workers have their		
	own experience of mental distress		
	and they work as peers alongside		
	the service user – not as experts.		
	Peer support workers form		
	relationships with service users		
	and their work focuses on the		
	relationship between the two		
	people. Both people can give help		
	and support to each other, share		
	their knowledge and beliefs and		
	experience different ways of		
	relating to other people. Self-		
	referral available.		
Life Matters Suicide Prevention	Life Matters Suicide Prevention	Phone 027 240 0114	63 Hanover Street
Trust	Trust Te Whare Oranga Ngākau is	Email admin@lifematters.org.nz	Dunedin Central
	a Peer-Governed and Peer-Led	https://www.lifematters.org.nz/	
	organisation striving to help		
	members of our community who		
	are at risk of, or affected by,		
	suicide.		
	We provide Peer Support for		
	tangata whaiora/people in mental		
	distress or in crisis. We also		
	provide Bereavement Support to		

	whānau who have experienced a suicide, as well as delivering mental health workshops such as safeTALK.		
Mirror HQ Service	Whakaata Tohu Tohu Mirror HQ Youth Addiction Service provides alcohol and other drug services for young people aged between 12 and 25 years of age. As young people are often coping with a range of issues this team works from a co-existing problem enhanced approach. We have a diverse team of practitioners providing a range of evidence based and culturally responsive approaches to meet the diverse needs of the young people and whānau we work with.	Phone (03) 479 2970 Email reception@mirrorservices.org.nz https://www.mirrorservices.org.nz/	7th & 8th Floor Evan Parry House 43 Princes St Dunedin Central
Otago Mental Health Support Trust	Otago Mental Health Support Trust provides peer support, advocacy & information for people affected by mental distress and addictions. We will walk alongside you. We will listen to you and hear what you say. We do not need to know a diagnosis, if you have one, and we are here for families, whānau and friends too. Our service is free, confidential, independent and needs no referral.	Phone 0800 364 462 Email info@omhst.org.nz https://omhst.org.nz/	1 st Floor Dunedin Community House 43 Princes Street Dunedin

Community Services and Supports

Name	Information	Contact	Address
Able Minds	Able Minds supports those affected	Phone 0800 494 262	34 Prince Albert Road
	by mental distress or addiction and	Email admin@able.org.nz	St Kilda
	their whanau by building resilience,	https://www.able.org.nz	Dunedin
	providing advocacy and imparting		
	skills they need for a better life		
	experience. We provide one on one		
	support sessions, activity & peer		
	groups and, programmes for		
	tamariki, rangatahi and adults		
	covering all aspects of mental		
	wellbeing. Able Minds is free,		
	mobile and confidential with an		
	office presence in Dunedin,		
	Oamaru, Alexandra, Gore and		
	Invercargill.		
Anglican Family Care	Anglican Family Care offers	Phone (03) 477 0801	266 Hanover Street
	professional social, therapeutic, and	Phone 0800 FAM CARE	Dunedin Central
	restorative justice support to Otago	Email enquiries@familycare.org.nz	
	tamariki and their whānau.	https://anglicanfamilycare.org.nz/	
	We visit families at home and work		
	with parents to ensure the safety,		
	health and well-being of their		
	children.		
	We also offer counselling to parents		
	and play therapy to children and		
	adults.		
	Our services are free of charge and		
	voluntary.		
Artsenta	Artsenta is a shared art studio for	Phone (03) 477 9566	462 Princes Street
	people accessing support for their	Email info@artsenta.org	PO Box 5986
	mental health or addiction. We	https://www.artsenta.org	Dunedin

	provide materials and equipment for a range of creative activities. If you are interested in being creative, are 17 years old or over, and are seeing someone for a mental health or addiction issue, you are eligible to access Artsenta. There is no charge to come to Artsenta.		
Catholic Social Services	CSS is the Social Services agency of the Catholic Diocese of Dunedin and as such provide a caring and supportive environment based on respect for all who seek our assistance. Offers counselling, social work/community support, parenting support, Best Start, and children's programmes. Self-referral available.	Phone 0800 CSSNOW or 0800 277 669 Phone (03) 455 3838 (Dunedin) https://www.cathsocialservices.org. nz/	42 Macandrew Road P O Box 2047 South Dunedin
Community Care Trust	Community Care Trust is a not-for- profit charitable trust that supports youth and adults with intellectual disabilities and/or autistic spectrum disorders in Christchurch, Dunedin, Central Otago and Southland to live as participating and valued members of their communities.	Phone (03) 466 3055 Phone 0800 800 001 Email info@cct.org.nz https://cct.org.nz/	278 King Edward Street South Dunedin
Corstophine Baptist Community Trust	The Corstorphine Baptist Community Trust (CBCT) is an Incorporated Charitable Trust that offers a range of community-based and residential support services for	Phone (03) 487 8707 Email info@cbct.org.nz https://cbct.org.nz/	336 South Road Caversham

	adults, youth and children affected by mental health issues and disabilities. Self-referral available.		
Curtain Bank	The Dunedin Curtain Bank up-cycles unwanted and unused curtains, lines them, and distributes them to those in need in our community.	Phone 021 224 0922 Email manager@dunedincurtainbank.org. nz https://dunedincurtainbank.org.nz/	174 Princes Street Dunedin Central
Dairy Women's Network	At DWN, we do what we love and love what we do. With nationwide workshops designed to empower our people, we're the go-to for all ages and stages looking for connection and support on their development journey.	Phone 0800 396 748 Email info@dwn.org.nz https://www.dwn.co.nz/	Nationwide. Level 1 450 Anglesea Street Hamilton 3204
FarmStrong	Farmstrong is a nationwide wellbeing programme for the rural community. Our aim is to help you live well to farm well.	Email info@farmstrong.co.nz https://farmstrong.co.nz/	Nationwide.
GROW Mental Health	Grow is a global mental health organisation that provides support and resources for individuals facing mental health challenges. The organisation was founded in Australia in 1957 and has since expanded to many other countries. Grow offers support groups and peer-led programs that provide a safe and supportive environment for people to discuss their mental health challenges and receive support from others who are facing similar struggles.	Phone (03) 477 2871 Email 2growdunedin@gmail.com https://grow.org.nz/	22 Manse Street Dunedin Central Also nationwide Zoom group meetings.

Mates in Construction	Suicide is everyone's business; it	Phone 0800 111 315 (Helpline	Nationwide. Local coordinators in
	does not discriminate.	available 24/7)	Dunedin.
	Our construction industry is losing	https://mates.net.nz/	Level 1 / 7a McNab Street
	nearly one person every week to		Penrose 1061
	suicide. 98% of those we lose are		
	our men.		
	The MATES programme builds and		
	strengthens workplace communities		
	and across the industry – helping		
	our people support and provide an		
	environment that encourages		
	positive wellbeing. The impact of		
	this community-based approach		
	then goes beyond the workplace		
	and into our everyday lives.		
Methodist Mission Southern	Our social and educational services	Phone (03) 466 4600	258 Stuart Street
	aim to develop skills and build	Email admin@mmsouth.org.nz	Dunedin Central
	resilience in every person we work	https://mmsouth.org.nz/	
	with – to create meaningful, long-		
	lasting changes for themselves, their		
	whānau and their communities. Our		
	current work includes; early		
	childhood services, self-regulation		
	and oral language programmes,		
	youth transition housing, client		
	support services, speech-language		
	communication support, prison-		
	based education, literacy and		
	numeracy programmes, parenting		
	programmes, driver licence training,		
	and capability building initiatives for		
	other social service providers.		

Otago Community Hospice	Otago Community Hospice supports people with terminal illness to live and die well. We support our patients wherever they want to be — that may be in their home, in a residential care home setting or, if their needs are complex, within our inpatient unit. Where we can, we aim to keep people in their environment, symptom-free, for as long as possible. We provide a wide range of services, free of charge, for people who are approaching the end of their life and whose palliative care needs are beyond the level able to be supported by their local services e.g. GP and District Nurses alone. We also provide care and support for the patient's loved ones.	Phone (03) 473 6005 Email contact@otagohospice.co.nz https://otagohospice.co.nz/	293 North Road North East Valley Dunedin
Pact	More than 260 staff support about 400 adults and youth with intellectual disabilities and mental health issues and people reintegrating back into the community after being in prison. Our support includes social networking centres, as well as support in the community, in people's own homes and in our supported accommodation homes.	Phone (03) 477 4312 https://www.pactgroup.co.nz/	80 Filleul Street Dunedin

Presbyterian Support Otago	Presbyterian Support Otago works	Phone (03) 477 7116	407 Moray Place
Tessysteman support otago	for a fair, just and caring	Email	Dunedin Central
	community.	admin.familyworks@psotago.org.nz	Dunedin
	We care for Otago's older people,	https://psotago.org.nz/	Bancani
	support families in need and deliver	inteps.//psotugo.org.inz/	
	programmes for young adults and		
	children. Our services are available		
	to all people in the Otago		
	community, no matter their age,		
	gender, religion or background.		
	Your support through donations, or		
	volunteering will make a difference		
	to families and children in need		
	across Otago.		
Returned Services Association (RSA)	The RSA supports all New Zealand's	Phone 0800 664 888	63 Bay View Road
(1.6.4)	veterans of military service and	Email finance@dn-rsa.org.nz	South Dunedin
	their whānau.	https://www.rsa.org.nz/	Dunedin
	The RSA has a network of support		
	advisors across the country who are		
	ready to help. Our support advisors		
	can provide assistance across a wide		
	range of areas including advice and		
	guidance, advocacy services,		
	assistance with emergency		
	accommodation or assistance while		
	you recover from illness or injury.		
Rural Support Trust	The Otago Rural Support Trust -	Phone 0800 787 254	Nationwide.
	supports rural people through	Email otagorst@gmail.com	
	challenging times. They know that	https://www.rural-support.org.nz/	
	living & working rurally can be a		
	challenge & sometimes things can		
	get a bit much.		

	The Otens Donal Control To 11		
	The Otago Rural Support Trust is		
	part of a nationwide network of		
	Trusts created to help rural people		
	overcome challenges that seem		
	overwhelming.		
Rural Women NZ	Rural Women New Zealand (RWNZ)	Phone 0800 256 467	Nationwide.
	is an integral part of New Zealand's	Email enquiries@ruralwomennz.nz	Level 10
	rural landscape. From our early days	https://ruralwomennz.nz/	175 Victoria Street
	as the Women's Division of the		Wellington 6011
	Farmer's Union in 1925, RWNZ has		
	become an credible and respected		
	voice on health services, education,		
	environment and social issues in the		
	rural sector.		
Salvation Army	Since 1883, The Salvation Army has	For welfare and food assistance	Dunedin Community Ministries
	fought poverty and social and	enquiries:	160 Crawford Street
	spiritual distress in New Zealand.	Freephone 0800 53 00 00	Dunedin Central
	We've been there to help more	Phone (03) 477 9852 (Dunedin)	
	than 120,000 families and	Email	
	individuals in need each year—with	dunedin.cm@salvationarmy.org.nz	
	budgeting advice, food and clothing		
	assistance, life skills programmes	For general enquiries:	
	and other comfort and support.	Phone (04) 802 6269	
	At The Salvation Army we are	Email	
	committed to our mission of caring	public.relations@salvationarmy.org.	
	for people, transforming lives and	<u>nz</u>	
	reforming society.	https://www.salvationarmy.org.nz/	
St John Caring Caller	Caring Caller is a service that St John	Phone 0800 780 780	Nationwide.
	provides for people who live alone	https://www.stjohn.org.nz/	
	or feel a bit lonely. Volunteers		
	phone clients regularly to check that		
	everything is ok. This free service is		
	fully funded by donations. If you're		

		T	
	living alone, or you're housebound		
	due to illness or disability, we can		
	help you find a Caring Caller. Caring		
	Caller does not provide medical, or		
	helpline services. Their volunteers		
	are not trained counsellors.		
	We also welcome referrals from		
	community-minded people and		
	health professionals who know of		
	someone who could use a friend.		
St Vincent de Paul Dunedin	The Society of St Vincent de Paul	Phone (03) 477 0555 (George	452 George Street
	(Vinnies) is a non-profit volunteer	St/Main Office)	Dunedin
	organisation whose work primarily	Phone (03) 455 4847 (South	
	involves person-to-person contact	Dunedin shop)	Or
	with people who have a variety of	Email	
	needs.	office@stvincentdepauldunedin.nz	233 King Edward Street
	The Society tries to promote self-	https://www.stvincentdepaulduned	South Dunedin
	sufficiency, enabling people to help	in.nz/	
	themselves. Any assistance offered		
	by the Society is given in a non-		
	judgemental spirit of compassion,		
	based on the need of the individual		
	or family.		
Supergrans Dunedin	Supergrans Charitable Trust provide	Phone (03) 455 0981	2b/2c South City Mall
P - 0	a free service to whanau and	Email	132 Hillside Road
	individuals who want to make	info@supergransdunedin.co.nz	South Dunedin
	changes in their life in the following	https://www.supergransaotearoa.or	Dunedin
	areas: Cooking skills and Food	g.nz/	
	preparation, Budget shopping,		
	Gardening to supplement food		
	flavours, Advocacy and Household		
	,	I .	

Victim Support	Victim Support provides a free,	Phone 0800 842 846	Dunedin Police Station
	nationwide support service for	https://www.victimsupport.org.nz/	25 Great King Street
	people affected by crime, trauma,		Central Dunedin
	and suicide in New Zealand. We		Dunedin
	help our clients to find safety,		
	healing, and justice after crime and		
	other traumatic events.		

Religion

Visit <u>naumainz.studyinnewzealand.govt.nz/help-and-advice/life-and-culture/where-to-practise-your-religion/</u> for links to find places near you to practice religion.

Community Networks

Name	Information	Contact	Address
Caversham Community	Cavy news, Cavy events, FREE	Caversham9012@gmail.com	
	Dunedin events, FREE offers to Cavy	https://www.facebook.com/caversh	
	residents, and promotion of	am9012/	
	Caversham		
Corstorphine Community Hub	The Corstorphine Community Hub	Phone 021 260 4840	235 Corstorphine Road
	aims to strengthen families,	Email	Dunedin
	promote wellness and improve	corstorphinecommunityhub@gmail.	
	access to services while linking the	com	
	community with each other to	https://www.facebook.com/Corstor	
	encourage self-sustainability and	phineCommunityHub/	
	healthier lifestyles.		
Dunedin Community Builders	Dunedin Community Builders is an	Email	Dunedin
	informal, volunteer-run network of	dunedincommunitybuilders@gmail.	
	organisations, groups and people	com	
	from across the community sector	http://dunedincommunitybuilders.o	
	in Ōtepoti.	<u>rg/</u>	
Greater Green Island Community	The Greater Green Island	Phone 03 425 7719	198 Main South Road
Network	Community Network was	Phone 03 425 7720	Green Island
	established in 2013 when a group of	Email info@greatergreenisland.nz	Dunedin

	like-minded people came together	https://greatergreenisland.nz/	
	with a shared desire to foster a		
	strong community which works		
	together to develop its own		
	solutions - a community where		
	neighbourhoods are again full of		
	people we know as our neighbours.		
Neighbourly	Join and connect with your	https://www.neighbourly.co.nz/	Nationwide.
	neighbours on New Zealand's free		
	and private neighbourhood website.		
	Make your community a stronger,		
	safer and friendlier place to call		
	home.		
New to Dunedin Network	New to Dunedin Network gives	Email	Dunedin
	people who are settling into	newtodunedinnetwork@gmail.com	
	Dunedin a chance to meet locals	https://www.ndn.net.nz/	
	and other recent arrivals, make		
	meaningful connections and start to		
	break the barrier that we face when		
	settling into a new city.		
	We hold monthly drinks on the 2nd		
	Wednesday of the month, as a		
	casual way for people to meet,		
	make friends, and feel welcomed		
	into Dunedin. We also have		
	Facebook group for people to		
	connect, suggest events others may		
	want to go to, and seek help.		
North East Valley Project	Here at the Valley Project, we help	Phone (03) 473 8614	262 North Road
	you to help make these things	Email project@northeastvalley.org	North East Valley
	happen in your community for the	https://www.northeastvalley.org/	Dunedin
	community.		

	Whether you want to get involved, need some help, or have an idea, we can help connect you with others and/or provide support, so that everybody can live a better life in North East Valley and its surrounds.		
Otago Neighbourhood Support	Co-ordinates neighbourhood support groups. Community-led movement that brings people and neighbourhoods together to create safe, resilient and connected communities. Free to join.	Phone 0800 4NEIGHBOURS https://nsotago.nz/	111 North Road North East Valley Dunedin
South Dunedin Community Network	The South Dunedin Community Network connects people across the wider South Dunedin area to strengthen communities and help people use their voice to create a vibrant, resilient community and a safe future together. The Network creates opportunities for the community to come together and celebrate, participating in the organisation of the South Dunedin Street Festival, the Teddy Bears' Hospital and smaller events throughout the community.	Phone 027 234 1293 Email admin@southd.org.nz https://southd.org.nz	278A King Edward Street Dunedin
Taieri Network	Taieri Network is a place-based community group in the Taieri focused on supporting, connecting and coordinating community-led initiatives and the community. Whether you want to get involved,	Phone 022 121 3325 Email hello@taierinetwork.co.nz https://www.taierinetwork.co.nz/	Taieri Rugby Club 35 Reid Avenue Mosgiel

connect with a service, or have an	
idea - connecting in with our	
friendly team can be the start of	
your journey in making Taieri the	
best place to be.	
There are lots of groups on the	
Taieri for people to connect in to.	
Check out the Community Directory	
here. The list of hobbies, clubs and	
sports groups is huge. Click <u>here</u> to	
view. Another resource for Taieri	
Residents is the School Holiday	
Calendar and the Taieri Community	
Calendar that is a public FB page	
that anyone can advertise their	
events on. Link is <u>here</u> .	

Helplines

For information, advice, or support. If you or someone else is in immediate danger, please call 111.

Name	Information	Number	Website
0508 TAUTOKO Suicide	If you, or someone you know,	0508 828 865 (24/7)	https://www.lifeline.org.nz/services/suicide-
Crisis Helpline	may be thinking about		crisis-helpline/
	suicide, call for support from a		
	trained counsellor.		
Alcohol and Drug Helpline	The Alcohol Drug Helpline	0800 787 797 (24/7)	https://alcoholdrughelp.org.nz/
	provides friendly, non-	Free text 8681	
	judgmental, professional help		
	and advice. If you are		
	concerned about your own		
	drinking or drug taking we can		

	assist with information,		
	insight and support.		
	If you are a family/whanau		
	member, friend or		
	professional concerned about		
	someone else we can help		
	you develop strategies for		
	yourself and the other person.		
Anxiety Helpline	For people who experience all	0800 269 4389 (0800 ANXIETY)	https://anxiety.org.nz/
	forms of anxiety and their	(24/7)	
	families and friends.		
Asian Family Services	Provides professional,	0800 862 342 (Monday to Friday 9am	https://www.asianfamilyservices.nz/
	confidential support in	– 8pm) or email	
	multiple languages to Asians	help@asianfamilyservices.nz	
	living in New Zealand.		
Breast Cancer Support	Support from those with lived	0800 273 222 (8.30am-5pm every	https://www.breastcancersupport.org.nz/
	experience of breast cancer.	day)	
	We provide information,	Email	
	emotional support, and	support@breastcancersupport.org.nz	
	practical coping tips from our		
	own experience to help you		
	navigate yours.		
Christians Against Poverty	You don't need to live with	0508 227 111 (Monday – Friday 9am	https://www.capnz.org/
	debt stress any longer. CAP's	– 5pm)	
	free debt help service starts		
	with a phone chat.		
COVID-19 Healthline	For COVID-19 health advice	0800 358 5453 (24/7)	https://covid19.govt.nz/
	and information.		
Depression Helpline	To talk to a trained counsellor	0800 111 757 (24/7)	https://www.depression.org.nz
	about how you are feeling or	Free text 4202	
	to ask any questions.		
EDANZ	For information, support, and	0800 233 269 (Hours unknown)	https://www.ed.org.nz
	resources about supporting		

	someone with an eating		
	disorder.		
Elder Abuse Response	A 24/7 freephone helpline	0800 32 668 65 (EA NOT OK) (24/7)	https://elderabuse.nz
Service	service that connects callers	Free text 5032	
	to information and/or support	Email support@elderabuse.nz	
	services in relation to elder		
	abuse.		
Emergency Psychiatric	Emergency mental health	0800 467 846 Press 1 for Southland/2	https://www.southernhealth.nz/services/mental-
Services (EPS) Dunedin	services in Dunedin.	for Otago (24/7)	health-emergency-services-southern-te-whatu-
			<u>ora</u>
Employsure	Free initial advice for business	0800 521 593 (24/7)	https://employsure.co.nz/
	owners.		
Family Services 211 Helpline	For help finding (and direct	0800 211 211 (Hours unknown)	https://www.familyservices.govt.nz/
	transfer to) community based		
	health and social support		
	services in your area.		
Family Violence Information	A Family Violence Information	0800 456 450 (9am-11pm every day)	https://www.areyouok.org.nz/
Line (Are You OK?)	Line that provides information		
	about services that can help		
	you if you are experiencing or		
	witnessing violence, or want		
	to change your own		
	behaviour. The line provides		
	self-help information and		
	connects people to services		
	where appropriate.		
Gambling Helpline	For help if you are gambling	0800 654 655 or free text 8006	https://www.gamblinghelpline.co.nz
	or are concerned about	(24/7)	
	someone else's gambling.		
He Waka Tapu	For men who feel they are	0800 439 276 (0800 HEY BRO) (24/7)	https://www.hewakatapu.org.nz/
	going to harm a loved one or		
	whānau member.		

Healthline	For advice from trained	0900 611 116 (24/7)	https://www.boolth.govt.pz/wour
Пеаниште		0800 611 116 (24/7)	https://www.health.govt.nz/your-
	registered nurses, including		health/services-and-support/health-care-
	information about local health		services/healthline
	services throughout New		
	Zealand.		
In Ya Face (Youth Gambling	We are trained telephone	0800 654 659 (Monday 5pm – 8pm)	https://www.inyaface.co.nz
Helpline)	counsellors here to provide		
	support and information		
	about gambling and gambling		
	problems in New Zealand.		
LifeLine	Our free helpline & text	0800 543 354 (24/7)	https://www.lifeline.org.nz/
	services provide 24/7,	Free text 4357	
	confidential support from		
	highly trained staff and		
	volunteers.		
Mates in Construction	Are you feeling anxious or just	0800 111 315 (24/7)	https://mates.net.nz/
	need someone to talk to?		
	Are you feeling down or a bit		
	overwhelmed?		
	Do you know someone who is		
	feeling out-of-sorts or		
	depressed? Let them know		
	they can call us.		
Meth Help	Free, confidential phone	0800 638 443 (0800 METH HELP)	https://www.odysseychch.org.nz/meth-help
	counselling service for anyone	(Monday – Friday 9am – 5pm for a	
	who is experiencing a	referral)	
	problem related to		
	methamphetamine – those		
	that use and those who have		
	concerns regarding someone		
	else's use.		

MoneyTalks	MoneyTalks is a financial	0800 345 123	https://www.moneytalks.co.nz/
ivioney raiks	capability helpline operated	Mon	inceps.// www.moneycarks.co.mz/
	by FinCap.	Sat 9am – 4pm	
	Our Financial Mentors offer	Sun 10am – 2pm	
	free, confidential advice by	help@moneytalks.co.nz	
	phone, text, email and live	Text 4029	
	chat.	1ext 4029	
Music Helps	The Wellbeing Service is a	0508 (0508 MUSICHELP) (24/7)	https://www.musichelps.org.nz/
iviusic neips	_	0508 (0508 WOSICHELP) (24/7)	nttps.//www.inusicheips.org.nz/
	24/7 online, on the phone and		
	in-person counselling service		
	fully funded by the NZ Music Foundation and provided free		
	of charge to those in the Kiwi		
	music community who can't		
	access the help they need due		
	to hardship and other		
	circumstances.		
Need to Talk?	Talk with a trained counsellor,	Free call or text 1737 (24/7)	https://1737.org.nz/
Need to Talk!	anytime.	Free call of text 1737 (24/7)	πιτρς.//1757.01g.112/
NZ Relay	Helps Deaf and hard-of-	TTY: 0800 4 713 713 (24/7)	https://www.nzrelay.co.nz
INZ Relay	hearing users to connect with	Voice: 0800 4 715 715 (24/7)	https://www.nzrelay.co.nz
	services over the phone.	Voice. 0800 4 713 713 (24/7)	
NZDF Mental Health Line	24/7 helpline offering mental	0800 693 348 (NZDF 4U) (24/7)	health.nzdf.mil.nz/support-providers/nzdf-
NZDF Mental Health Line	health support for New	0800 093 348 (NZDF 40) (24/7)	community-wellbeing-support/nzdf4u-wellbeing-
	Zealand defence personnel.		support/
	This service connects defence		<u>support/</u>
	personnel with a trained		
	counsellor.		
Oranga Tamariki Transitions	The Transition Support	0800 55 89 89 (Hours unknown)	https://www.orangatamariki.govt.nz/
Support Service	Service can help young people	OGOO 33 65 6 (FIOUIS WIIKIIOWII)	iiiips.//www.orangatamanki.govt.iiz/
Support Service	who are leaving care or youth		
	justice up to the age of 25		
	• • • • • • • • • • • • • • • • • • •		
	years.		

	Call our free helpline and chat to one of our friendly youth workers. We're here to listen and help you. We can support you to: Find a place to live Get your driver's licence Find a job Get legal advice Get counselling Enrol in a training course Get food		
OutLine	OutLine is an all-ages rainbow mental health organisation providing support to the rainbow community, their friends, whānau, and those questioning. We provide a nationwide, free and confidential 0800 support line for people who want to speak to a trained volunteer from the rainbow community.	0800 688 5463 (6pm-9pm daily)	https://outline.org.nz/
Parent Help	For parents/whānau seeking support, advice and practical strategies on all parenting concerns. Anonymous, nonjudgemental and confidential.	0800 568 856 (9am – 9pm daily)	https://www.parenthelp.org.nz/
PlunketLine	PlunketLine is a free parent helpline and advice service	0800 933 922 (24/7)	https://www.plunket.org.nz/

	available to all families, whānau and caregivers 24 hours a day, seven days a week.		
Pregnancy Counselling Services	Pregnancy Counselling Services provides free counselling by phone 24 hours 7 days, and online. They cover all pregnancy-related issues ranging from infertility, miscarriage, abortion and adoption, to pregnancy health, relationship well- being, and emotional distress.	0800 773 462 (0800 PREGNANT) (24/7) Text 021 289 8727 Email help@pregnancycounselling.org.nz	https://www.pregnancycounselling-nz.org
Problem Gambling Foundation	We know it can be hard to ask for help, but if gambling is impacting your life, we can help you get back on track. Free and confidential support for anyone affected by gambling.	0800 664 262 (Monday – Friday 8.30am – 5pm) Free text 5819 (Monday – Friday 8.30am – 5pm) Email help@pgf.nz	https://www.pgf.nz/
Prostate Cancer Foundation Support Line	For those with prostate cancer and prostate cancer survivors seeking support and advice.	0800 477 678 (0800 4 PROSTATE) (Monday – Friday 8am – 10pm)	https://prostate.org.nz/
Quitline	24/7 helpline, textline and online support for New Zealanders wanting to quit smoking.	0800 778 778 (24/7)	https://www.quit.org.nz/
Rural Support Trust	For people in rural communities dealing with	0800 787 254 (Hours unknown)	https://www.rural-support.org.nz/

	financial or personal		
	challenges.		
Safe To Talk	Sexual Harm Helpline. We	0800 044 334 (24/7)	https://www.safetotalk.nz/
	offer free confidential contact	Text 4334	
	with trained specialists. We	Email support@safetotalk.nz	
	can also connect you to		
	support services in your		
	community.		
Samaritans	For confidential support for	0800 726 666 (24/7)	https://www.samaritans.org.nz/
	anyone who is lonely or in		
	emotional distress.		
Seniorline	A free national information	0800 725 463 (Monday to Friday,	https://www.seniorline.org.nz/
	service for older people over	8am – 4pm)	
	65.		
Shakti	Multi-lingual helpline for	0800 742 584 (24/7)	https://shaktiinternational.org/shakati-new-
	migrant or refugee women		zealand/
	living with family violence.		
Shine	Shine directly helps adults and	0508 744 633 (24/7)	https://www.2shine.org.nz/
	children who experience		
	domestic violence to become		
	free from fear, violence and		
SIDS and Kids	control.	0900 164 455 (24/7)	https://www.cidcondleidc.org.pz/
SIDS and Kids	SIDS and Kids provides 24 hour bereavement support	0800 164 455 (24/7)	https://www.sidsandkids.org.nz/
	for anyone who has		
	experienced the sudden and		
	unexpected death of a baby		
	or child regardless of the		
	cause.		
Telefriend	Telefriend is a peer support	0800 100 051 (Monday – Friday 1pm	https://blindlowvision.org.nz/
	service for people who are	- 4pm)	
	blind, deafblind or have low		

vision and their caregivers, family and friends. It offers the chance to talk to other people who understand from their own experience. Run by	
the chance to talk to other people who understand from	
people who understand from	
their own experience. Run by	
Blind Low Vision NZ.	
The Lowdown Support for young people Text 5626 https://www.thelowdown.co.nz	
experiencing depression or Email <u>team@thelowdown.co.nz</u>	
anxiety.	
Vagus Line Promote family harmony 0800 56 76 666 (Mon, Wed, Fri 12 https://cmh.org.nz/	
among Chinese, enhance noon – 2pm)	
parenting skills, decrease	
conflict among family	
members (couple, parent-	
child, in-laws) and stop family	
violence.	
Vaka Tautua Free national Pacific helpline. 0800 652 535 (0800 OLA LELEI) https://www.vakatautua.co.nz/	
(Monday – Friday 8.30am – 5pm)	
Victim Support Victim Support provides a 0800 842 846 (24/7) https://www.victimsupport.org.nz/	
free, nationwide support	
service for people affected by	
crime, trauma, and suicide in	
New Zealand.	
Victims of Crime Call the Victims Information 0800 650 654 (Hours unknown) https://www.victimsinfo.govt.nz/	
Information Line Line for information, advice	
and support for you and your	
family.	
What's Up What's Up is a free, national 0800 942 8787 (Monday – Sunday https://www.whatsup.co.nz	
telephone and online chat 11am-11pm, every day)	
counselling service for New	
Zealanders aged 5 to 19 years.	

Women's Refuge	For women living with	0800 733 843 (0800 REFUGE) (24/7)	https://womensrefuge.org.nz/
	violence, or in fear, in their		
	relationship or family.		
Youthline	For young people and their	0800 376 633 (24/7)	https://www.youthline.co.nz
	parents, whānau, and friends.	Text 234	
		Email talk@youthline.co.nz	

Online tools and websites

Name	Website	Information
All Right?	https://www.allright.org.nz/	Kia ora! Life is full of ups and downs. All Right?
		helps navigate life's challenges by encouraging
		people to think about where they're at, and
		sharing simple tips and tricks that can give our
		wellbeing a boost.
Aroā Wellbeing	https://www.aroawellbeing.co.nz/	An interactive app for rangatahi with wellbeing
		tools and exercises.
Aroha Chatbot	tiny.cc/aroha	A chatbot to help young people (13-24 years)
		cope with stress and maintain social connections.
Aunty Dee	https://www.auntydee.co.nz	A free online tool for anyone who needs help
		working through problems.
Bright Sky NZ	Available on the Apple App Store or Google Play.	Bright Sky is a free to download mobile app
		providing support and information for anyone
		who may be in an abusive relationship or those
		concerned about someone they know.
Changing Minds	https://www.changingminds.org.nz/	Changing Minds provide and support
		information, education, research and systemic
		advocacy within the Mental Health and
		Addictions sector in New Zealand.
Clearhead	https://www.myclearhead.com/en-NZ	Clearhead is a team of experts who all share the
		same vision of improving access to good mental
		health care.
First Steps	https://firststeps.nz/	Our mission is to support business stakeholders,
		including owners, leaders, and employees, in

		developing resilience, promoting wellness, and acquiring the necessary skills to successfully navigate through periods of change and uncertainty.
Groov	https://www.groovnow.com/	The Groov platform gives your people the tools they need to thrive at home and at work. It's a new era for workplace wellbeing. Know what's working, know where to improve.
Healthify He Puna Waiora (Previously Health Navigator)	https://healthify.nz/	Healthify makes health information simple for everyone in Aotearoa New Zealand.
Healthpoint	https://www.healthpoint.co.nz	Up-to-date information about healthcare providers, referral expectations, services offered and common treatments
Ignite	https://ignite.org.nz/	Our mental health & wellbeing coaches are handpicked to ensure you are accessing quality. Ignite is a flexible, modern online platform giving support anytime from anywhere in NZ.
innerBoy	https://innerboy.nz/	A free men's mental health APP with a guided support program where I facilitate connection to your innerBoy. Here, I treat this like a school of healing for innerBoys.
Just a Thought	https://www.justathought.co.nz/	Free online therapy to improve your mental health. Easy to use anywhere, anytime. Best of all, it works.
Kids Health	https://www.kidshealth.org.nz/	Accurate and reliable information for NZ parents & whānau about the health and wellbeing of tamariki & rangatahi in Aotearoa.
Le Va	https://www.leva.co.nz/	Our purpose is to support Pasifika families and communities to unleash their full potential and have the best possible health and wellbeing outcomes.
Melon Health	https://www.melonhealth.com/	Digital therapeutics for physical, emotional and social health. Melon combines behaviour

		science, data and design to deliver evidence- based wellness interventions supported by humans and enabled by technology.
Mental Health Education and Resources Centre	https://mherc.org.nz/	MHERC is a leading provider of professional
(MHERC)	netps.//innerc.org.nz/	development and education in mental health and wellbeing, mental illness, and addictions.
Mental Health Foundation	https://mentalhealth.org.nz/	The Mental Health Foundation of New Zealand is a charity that works towards creating a society free from discrimination, where all people enjoy positive mental health & wellbeing. Improving individuals, whanau, organisations and communities.
Mental Wealth	https://www.mentalwealth.nz/	The Mental Wealth Project is a mental health literacy education programme for young people.
Skylight	https://www.skylight.org.nz/	We support people of all ages throughout New Zealand who are facing any kind of tough life situation, but we specialise in grief, loss and trauma.
Small Steps	https://www.smallsteps.org.nz	A collection of online tools to help you calm your mind, manage your stress and lift your mood
Smiling Mind	https://www.smilingmind.com.au/	Smiling Mind is a non-for-profit web and app- based meditation program developed by psychologists and educators to help bring mindfulness into your life.
Sparx	https://www.sparx.org.nz	A self-help tool that teaches young people the key skills to help combat depression and anxiety.
Te Pou	https://www.tepou.co.nz/	Te Pou is a national workforce centre for mental health, addiction and disability in New Zealand. How can we help you?
The Lowdown	https://www.thelowdown.co.nz/	Welcome to the Lowdown, a space created with rangatahi, for rangatahi. Find support here for your hauora, identity, culture and mental health.

Tough Talk	https://www.toughtalk.nz/	Tough Talk is on a mission to reduce the stigma
		surrounding men's mental health. He's
		discovering solutions by asking men to share the
		tools they use to cope and improve their
		wellbeing.