



Ko Te Kōrero Karoro
South New Brighton School
Riding the Wave of Learning Together

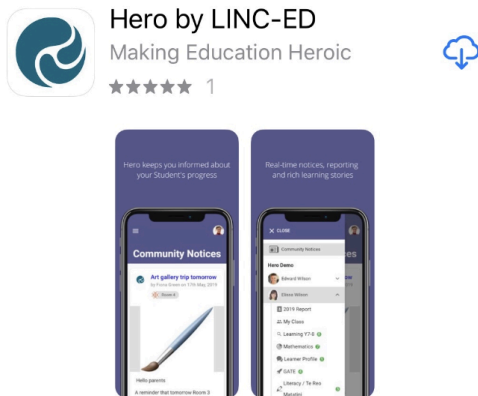
HERO Help Sheet

How to log in for the first time

To set your password and log into Hero for the first time:

1. Download the **Hero by LINC-ED** app from the app store

Note: use the keywords Hero LINC-ED when searching for the app




Alternatively, open your browser and enter **go.linc-ed.com**

2. Enter your email address. This must be the email address you supplied to the school.

3. Click **NEXT**.

If your email address is not accepted, please contact your school.

4. Click **NEW USER**



Sign In

With your Hero Account


Email *
heroparent@linc-ed.com

Password *
.....


SUBMIT →

[SIGN IN AS A DIFFERENT USER](#)

[NEW USER?](#) [FORGOT PASSWORD?](#)

 **GOOGLE**

5. Enter the email address you have provided the school and click **SUBMIT**



Reset password

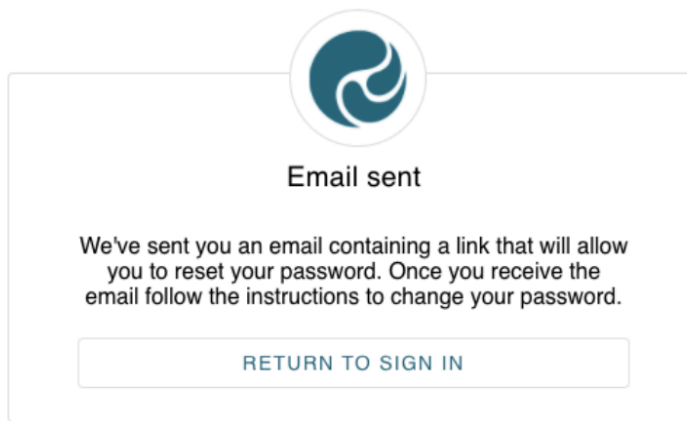
Either a new user or forgot your password? Type in your email address in the form below to set or reset your password.

Email *
parent@heroschool.com

SUBMIT >

[RETURN TO SIGN IN](#)

6. You will receive a message confirming a password email has been sent

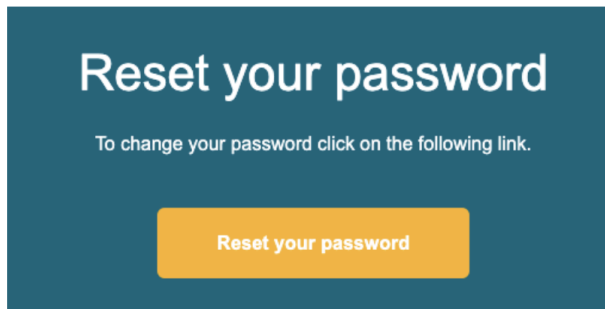


7. Open your email inbox and click on the Hero Password Reset email



If you do not receive a Hero Password Reset email, check your spam folder.

8. Open the email and click **Reset your password**



9. Enter a secure password (8 or more characters), verify this password then click **SUBMIT**. This will log you into Hero.

A form titled 'Update your password' with the Hero logo at the top. It contains two password input fields, each with a lock icon and a toggle for visibility. Below the fields is a dark blue 'SUBMIT' button with a right-pointing arrow, which is circled in red. At the bottom is a light blue 'RETURN TO SIGN IN' button.

10. The next time you sign into Hero enter your email address, click NEXT, then enter your chosen password. Click **SUBMIT**

A 'Sign In' form with the Hero logo at the top. It says 'With your Hero Account' above an email input field. The email 'heroparent@linc-ed.com' is entered. Below the field is a dark blue 'NEXT' button with a right-pointing arrow, circled in red. At the bottom is a red 'GOOGLE' button with the Google logo.