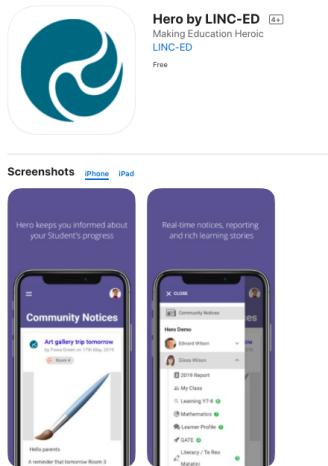


Logging In to HERO (new users)

1. **Download** the Hero by Linc-Ed app from the app store.
Note: use the keywords Hero-LINC-ED when searching for the app.



Alternatively, open your browser and enter go.linc-ed.com

2. Click **NEW USER**



Email



Password



SIGN IN

[FORGOT PASSWORD](#)

[NEW USER](#)

☐

This is a public device

3. Enter the email address you have provided the school and click REQUEST PASSWORD LINK



Welcome to Hero

Hero accounts are managed by each school. Once your school has created your account, you can complete your set up by adding your email address below.

If you do not receive an email, please ask your school to check their records.

Email

myheroparent@gmail.com



REQUEST PASSWORD LINK

[BACK](#)

If your email address is not accepted, please contact the school office.

4. You will receive a message confirming a password email has been sent.



Welcome to Hero

Hero accounts are managed by each school. Once your school has created your account, you can complete your set up by adding your email address below.

If you do not receive an email, please ask your school to check their records.



Please check your email to verify your request. Depending on your email provider it may take up to 15 minutes to arrive.

[BACK](#)

5. Open your email inbox and click on the Hero Password Reset email

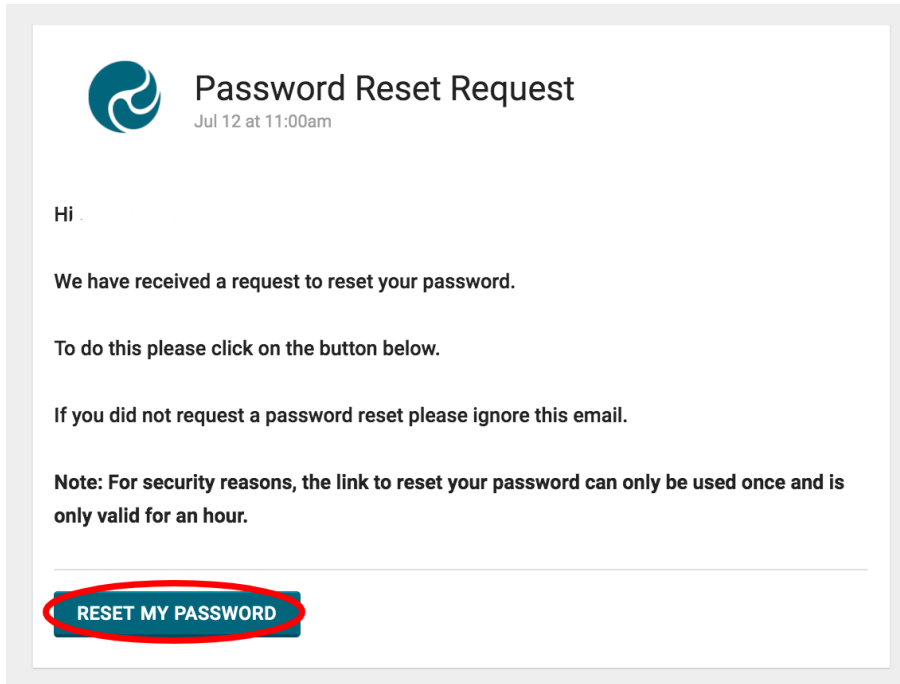


LINC-ED

Hero Password Reset Request - Password Reset Request .

If you do not receive a Hero Password Reset email, check your spam folder.

6. Open the email and click **RESET MY PASSWORD**



7. **Enter a secure password** (8 or more characters), verify this password then click SET PASSWORD

A "Reset Password" form. At the top is the same teal circular logo. Below it is the title "Reset Password" and the instruction "Set your Hero Account password." There are two input fields: "New Password" and "Verify New Password". Each field has a series of dots for the password and a small circular icon with a question mark to its right. Below the fields is a teal button with the text "SET PASSWORD" in white, circled in red. At the bottom is a blue link labeled "BACK".

8. You will receive a confirmation message. Click SIGN IN.



Reset Password

✓ Success! Sign in below with your new password.

SIGN IN

[BACK](#)

9. Enter your email address and your newly set password. If you are using a public device or do not want your password auto-saved, tick This is a public device



Email

myheroparent@gmail.com



Password

••••••••



SIGN IN

[FORGOT PASSWORD](#)

[NEW USER](#)



This is a public device

10. Click **SIGN IN**.

ONCE YOU HAVE SIGNED IN:

You will see Community notices sent by your child's school. If the text is long, you may need to click read more to view the whole message



Community Notices



Art gallery trip tomorrow

by Fiona Green on 17th May, 2019



Room 4



Hello parents

A reminder that tomorrow Room 3 and 4 are traveling to the Art Gallery for a practical session on painting techniques. Our bus leaves at 9.10am so students need to arrive at school before the 9.00am bell.

They will need to bring a warm jacket, a packed lunch, and water

[... read more](#)



Like



1

0 comments